

Action Voice Command *(examples in italics)*

Getting Started with Vocera	
Log in.	Say your first and last name in response to the prompt.
Log out.	<i>Log me out.</i>
Find out who is logged in to the Badge.	<i>Who am I?</i>
Listen to the Welcome tutorial.	<i>Play Welcome tutorial.</i>
Record your name.	<i>Record my name.</i>
Record, play back, or erase your greeting.	<i>Record my greeting.</i> <i>Play my greeting.</i> <i>Erase my greeting.</i>
Check the current time and date.	<i>What time is it?</i>

Training the Genie	
Train the Genie to recognize the way you say a name.	<i>Learn a name.</i> <i>Learn a group name.</i> <i>Learn a location name.</i>
Delete a learned name.	<i>Unlearn name (group name, location name).</i>
Train the Genie to recognize the way you say commands.	<i>Learn commands.</i> <i>Learn more commands.</i>
Delete all your learned commands.	<i>Unlearn commands.</i>

Placing Calls	
Call a Badge user.	<i>Call Anisha Rao.</i>
Call a group member.	<i>Call Trauma Team 1.</i>
Place an urgent call to a Badge user.*	<i>Urgently call Dr. Singh.</i>
Place an urgent call to a group member.*	<i>Urgently call ICU.</i>
Call a user with a department name.*	<i>Call Ann Baker in Admissions.</i>
Call a user with first name and a department name.*	<i>Call Sue in NICU.</i>
Call an address book entry.*	<i>Call Poison Control.</i>
Call an outside buddy.*	<i>Call my Mom.</i>
Call an extension.*	<i>Dial extension 5120.</i>
Call a local or long-distance telephone number.*	<i>Dial an outside number.</i>
Redial the last phone number.*	<i>Redial number.</i>
Send touch tones through a Badge.	1. While on a call, double-click the Hold/DND button. 2. At the beep, say the number. 3. Say "Yes" to confirm.

Sending and Listening to Messages	
Send a standard or urgent message to a Badge user or to all members of a group (without trying to call them).	<i>Record a message for Anika Bisset.</i> <i>Record an urgent message for Anika Bisset.</i> <i>Record a message for Nursing 4 West.</i>
Play new voice messages.	<i>Play messages.</i> <i>Play messages from Dr. Fielding.</i> <i>Play messages from Nursing 4 West.</i>
Play new text messages.	<i>Play text messages.</i>
Play old (previously played) voice messages.	<i>Play old messages.</i> <i>Play old messages from Dr. Fielding.</i> <i>Play old messages from Lab Services.</i>
Play old (previously played) text messages.	<i>Play old text messages.</i>
Delete voice messages, played or not.	<i>Delete all messages.</i> <i>Delete messages from Staffing.</i>
Delete text messages, played or not.	<i>Delete all text messages.</i> <i>Delete all text messages from Maria Lopez.</i>
Issue commands while playing a message. (Press the Call button before saying the command).	<i>Delete. Time. Save. Back. Repeat. Cancel.</i>

Working with Reminders	
Record a reminder for yourself.	<i>Record a Reminder.</i>
Record a reminder for a user, list of users, or a group.	<i>Record a Reminder for Keisha Hernandez.</i> <i>Record a Reminder for George Ngu and Sally Reeve and Doctor Meg Turner.</i> <i>Record a Reminder for Cardiology.</i>
Record a recurring reminder for yourself.	<i>Record a Recurring Reminder.</i>
Record a recurring reminder for a user, list of users, or a group.	<i>Record a Recurring Reminder for Keisha Hernandez.</i> <i>Record a Recurring Reminder for Dieticians.</i>
Delete one reminder.	<i>Delete Reminder.</i>
Delete all scheduled reminders.	<i>Delete All Reminders.</i>

Playing Announcements Through Speaker with Headset Plugged In	
Play announcements through Badge speaker when headset is plugged in.	<i>Turn announce through speaker on.</i>
Play announcements through headset when headset is plugged in.	<i>Turn announce through speaker off.</i>

Forwarding Calls*	
Forward calls to a Badge user or to a group.	<i>Forward my calls to Timothy Smith.</i> <i>Forward my calls to Nursing 4 West.</i>
Forward calls to a number defined in your profile such as, your desk phone, cell phone, or voice mail.	<i>Forward my calls to my desk phone.</i> <i>Forward my calls to my cell phone.</i> <i>Forward my calls to my home phone.</i> <i>Forward my calls to my voice mail.</i>
Forward to an internal extension.	<i>Forward my calls to extension 3425.</i>
Forward to an outside number.	<i>Forward my calls to an outside number.</i> <i>Forward my calls to another number.</i>
Stop forwarding (and accept calls on your Badge again).	<i>Stop forwarding.</i>

Transferring a Call	
Transfer a call in progress to a Badge user, group members, or desk extension.	Press the Hold/DND button to put the call on hold, then press the Call button and say, <i>Transfer to Birgit Andersen.</i> <i>Transfer to Imaging.</i> <i>Transfer to extension 2457.*</i>

Sending and Receiving Numeric Pages	
Send a page to a person or group in the Vocera Communication System.	<i>Page Carole Turin.</i> <i>Page IT Support.</i>
Send a page to an outside number.	<i>Page an outside number.</i>
Send a page to an internal number.	<i>Page number 39647.</i>
Allow Badge users to send you numeric pages.*	<i>Enable pages.*</i>
Stop receiving numeric pages from Badge users.*	<i>Disable pages.*</i>

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Speaking or Spelling Names	
In addition to speaking the full name, you can spell either the first name, the last name, or both names to contact a person: • <i>Call Jesse Hart.</i> • <i>Call J-E-S-S-E.</i> • <i>Call H-A-R-T.</i> • <i>Call J-E-S-S-E-H-A-R-T.</i> Be sure to speak with an even pace and say each letter distinctly when you spell a name.	Always speak or spell the full name to contact a group or a place: • <i>Call Poison Control.</i> • <i>Call P-O-I-S-O-N-C-O-N-T-R-O-L.</i> Spelling can improve speech recognition. Spelling is so effective that it may work even when it is slightly incorrect.

Broadcasting to a Group*	
Initiate a broadcast to a group.	<i>Broadcast to Trauma Team 1.</i>
Initiate an urgent broadcast to a group.	<i>Urgently broadcast to Trauma Team 1.</i>
Initiate an urgent broadcast to the emergency broadcast group.	Double-click the Call button and begin speaking.
Reply to everyone.	1. Press and hold the Call button before the broadcast ends. • If it is OK to talk, you hear a chime. • If someone else has already started to reply, you hear a warning tone. 2. Begin speaking. 3. When finished, release the Call button. Everyone in the broadcast group hears a chime, letting them know they can reply.

Working with Groups*	
Add yourself to groups.	<i>Add me to MRI Team Rotation.</i> <i>Add me to multiple groups.</i>
Remove yourself from groups.	<i>Remove me from Mobile Outreach.</i> <i>Remove me from multiple groups.</i>
Find out which groups you are in.	<i>What groups am I in?</i>
Find out who is in a particular group.	<i>Who is in Trauma Team 1?</i>

Using Instant Conferences	
Join a conference.	<i>Join the conference for ICU.*</i>
Leave a conference.	<i>Leave the conference for ICU.*</i>
Start conferencing or reply (when you are already in a conference).	1. Press and hold the Call button. • If it is OK to talk, you hear a chime. • If someone else has already started to reply, you hear a warning tone. 2. Begin speaking. 3. When finished, release the Call button. Everyone in the conference hears a chime, letting them know they can reply.
Find out what conference you are in.	<i>What conference am I in?</i>
Find out who is in your conference.	<i>Who is in my conference?</i>
Find out who is in any conference.	<i>Who is in the conference for Endocrinology?*</i>
Cancel or block conferences.	Press the Hold/DND button.

Making a Three-Way Conference Call	
Initiate a conference call.	<i>Conference Toshiko Abe and Maria Lopez.</i>
Add another party to a call (unsupervised method).	1. Press the Hold/DND button to put your call on hold. 2. Press the Call button to summon the Genie and say, <i>Invite Maria Lopez.</i>
Add another party to a call (supervised method).	1. Press the Hold/DND button to put your call on hold. 2. Press the Call button to summon the Genie and say, <i>Call Dr. Samuals.</i> Your Badge connects to that party. 3. After speaking with the new party, press the Hold/DND button. When the Genie asks if you want to conference the parties, do either of the following: • Say "Yes" to create a conference call between you and the other two parties. • Say "No" to place the new party on hold and speak to the original caller.
Initiate an urgent conference call.	<i>Urgently conference Dominic Luti and Carlos di Silva.</i>
Urgently add another party to a call (unsupervised method).	1. Press the Hold/DND button to put your call on hold. 2. Press the Call button to summon the Genie and say, <i>Urgently invite Dr. Thorns.</i>
Urgently add another party to a call (supervised method).	1. Press the Hold/DND button to put your call on hold. 2. Press the Call button to summon the Genie and say, <i>Urgently invite Jo Lee.</i>

Working with Sites	
Log in at your home site.	Press the Call button, say your first and last name when prompted.
Log in at a site you are visiting.	1. Press the Call button, then wait to hear the login prompt. 2. Connect to your home site: <i>Connect to San Jose.</i> 3. Wait for the prompt, then say your name to log in: <i>Carlos di Silva.</i>
Call a user at your current site.	<i>Call Dr. Chen.</i>
Call a user at a remote site or any arbitrary site.*	1. <i>Connect to San Jose.</i> 2. <i>Call Dr. Dean Abbott.</i>

Practicing Mindfulness at Work	
Play a guided meditation for 30 seconds, 1 minute, or 5 minutes.	<i>Play Mindfulness.</i> <i>Play one-minute mindfulness.</i> <i>Play 5-minute mindfulness.</i>
Example: Play 5-minute mindfulness.	Genie responds with "Welcome to your Mindfulness break."

Managing Code Lavender® Events*	
Schedule a Code Lavender event or start a live Code Lavender broadcast event for group members to help bring comfort and spiritual support during times of high stress.	<i>Schedule Code Lavender for Ward 6.</i> <i>Start Code Lavender for Ward 6.</i> <i>Delete Code Lavender Reminder.</i> <i>Delete all Code Lavender Reminders.</i>

Setting Up Badge Voice PIN Authentication*	
Define a numeric Personal Identification Number (PIN) to provide at login and while playing messages. (Optional)	<i>Record a Voice PIN.</i> <i>Erase Voice PIN.</i> <i>Erase Voice PIN for Doctor Alsop.</i>

*Commands that require permission from system administrator