

## 4.9 Client Release

This release note is to inform customers of new features, enhancements, resolved, and known issues in version 4.9 of PatientTouch Communications.

### Release Information

PatientSafe Solutions recommends you upgrade your server and clients to version 4.9.

### Affected Hospital Staff

1. All PatientTouch Communications 4.x Users

## Android Release Notes

### New Features and Enhancements

#### PatientTouch Communications Supports Video Calling

Description: Users with the appropriate permission will be able to initiate video calling to one or more individuals.

Audience: Caregivers using PatientTouch 4.9 or above and on a smartphone.

Impact: Physicians and other caregivers will be able to communicate face to face without the in-person experience.

Third Party Requirements: Twilio must be installed on your server and configured for video calling.

Configuration and Maintenance: N/A

Devices and Applications: Enterprise Manager, PatientTouch Clinical iOS Application, PatientTouch Communications Application (iOS/Android)

Additional Resources: PatientTouch Clinical Application User Guide (iOS only), PatientTouch Communications Application User Guide (iOS/Android), Enterprise Manager User Guide

#### Broadcast Messages

Description: Users with the appropriate permissions have the ability to send a broadcast message from Enterprise Manager to the following different groups: PSS-28975

1. Users in a nursing unit, team, group (org unit)
2. Users in a care role
3. Users in different departments

Audience: System Administrators

Impact: System administrators can send broadcast messages to users in different groups.

Third Party Requirements: N/A

Configuration and Maintenance: N/A

Devices and Applications: Configured in Enterprise Manager, Viewable on all PatientTouch Devices

Additional Resources: PatientTouch Clinical Application User Guide (iOS only), PatientTouch Communications Application User Guide (iOS/Android), Enterprise Manager User Guide

### Resolved Issues

Fixed issue where some customers were not able to directly dial other caregivers.

### Known Issues

Issue: Android clients on 4.8.xxxx or below will not be able to log in once the server has been upgraded to 4.9.

Workaround: Please upgrade your Android clients to 4.9 if you are upgrading your server to 4.9.