

4.8.5 Server Only Release

This release note is to inform customers of new features and enhancements in version 4.8.5 of the PatientTouch System.

Release Information

PatientSafe Solutions recommends you upgrade your server to version 4.8.5

Affected Hospital Staff

All PatientTouch 4.x Users

Global System Release Notes

New Features and Enhancements

Integration Monitoring Tool

Description: The Integration Monitoring Tool tracks and records all integration failures. This tool also provides a method for IT administrators, or other permissioned users, to update failed integrations that are in a "Pending" state to "Resolved" or send a "Resolved" issue back to a "Pending" state if it is determined that the failed documentation has not yet been reflected back into the EHR.

Audience: IT Administrators

Impact: Tracks and records all Integration failures and allows for them to be marked as "Resolved" directly in the Monitoring Tool thereby indicating that the failed documentation was updated in the EHR.

Third Party Requirements: N/A

Configuration and Maintenance: Enterprise Manager, Settings, Integration Monitor

Devices and Applications: Enterprise Manager

Additional Resources: Enterprise Manager User Guide

"Documentation Failure Notification" for Failed Interface Messages that Did Not Cross into the EHR

Description: Users will receive a "Documentation Failure Notification" message on the handheld device when they have documented into PatientTouch but that documentation failed to pass into the EHR. They will be able to launch into the Inbox message which contains additional details about the failed

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documentation and will be able to mark the failed item as “Resolved” after they have ensured the EHR and PatientTouch are in sync.

Audience: Nursing, Respiratory Therapy

Impact: Provides real time notification to end users as it relates to individual integrated documentation failures.

Third Party Requirements: N/A

Configuration and Maintenance: N/A

Devices and Applications: PatientTouch Clinical iOS Application, PatientTouch Communications Application (iOS/Android) Shared and BYOD, Web Messenger

Additional Resources: PatientTouch Medication Administration Module User Guide

Sign to Document Option

Description: PatientTouch now provides the option for users to select “Sign” on the handheld when documenting. However, by default, the “Require Badge Scan to Document” setting will be enabled in Clinical Manager. When the setting is disabled, users will have the option to select “Sign” on the handheld to document. They will also still have the ability to scan their badge to document, if they choose.

Audience: All users of the PatientTouch clinical iOS application.

Impact: Provides users with options to document during a clinical workflow.

Third Party Requirements: N/A

Configuration and Maintenance: Clinical Manager, Configuration, Settings, Global Settings, Require Badge Scan to Document

Devices and Applications: PatientTouch Clinical iOS Application, Clinical Manager

Additional Resources: PatientTouch Clinical Manager User Guide

Updated Rules for Order Discontinued, Order Fulfilled, and Order Stopped Workflows

Description: Medication administration rules have been changed to better align with EHR systems. The “Minutes after stop time an order can be administered” setting has changed to allow amount of time to be set to > 999 minutes, with the maximum amount of time allowed being 1440 minutes. A new setting, “Minutes after discontinue time an order can be administered,” is set to a max of 1440 minutes.

Audience: All users of the PatientTouch clinical iOS application.

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Impact: These settings allow the last dose of a stopped or discontinued order to be administered against the following three levels of guardrails:

- A global minutes beyond stop time an order can be administered (1st priority)
- The stopped and discontinued expiry configurations set in manager (2nd priority),
- The dose lag time (set at either unit, sig, or formulary level).

Third Party Requirements: N/A

Configuration and Maintenance: Settings need to be configured in Clinical Manager.

Devices and Applications: PatientTouch Clinical iOS Application, Clinical Manager

Additional Resources: N/A

Upcoming Task Lead Time Setting Changed to "Minutes"

Description: The "Upcoming Task Lead Time" setting has been changed to minutes.

Audience: All users of the PatientTouch clinical iOS application.

Impact: Presents users with the option to include minutes in the "Upcoming Task Lead Time setting."

Third Party Requirements: N/A

Configuration and Maintenance: Clinical Manager, Configuration, Settings, Global Settings tab

Devices and Applications: PatientTouch Clinical iOS Application, Clinical Manager

Additional Resources: Clinical Manager User Guide

Optional VIS Printing for Vaccine Meds

Description: Some customers may wish to print VIS documentation outside of the PatientTouch system. The Clinical Manager>Disable Printing setting removes the printing requirement from the VIS documentation workflow.

Audience: All users of the PatientTouch clinical iOS application.

Impact: Allows users the option of printing VIS.

Third Party Requirements: N/A

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Configuration and Maintenance: Clinical Manager, Pharmacy, General Settings, Require VIS Documentation During Administration of Vaccines, Disable Printing

Devices and Applications: PatientTouch Clinical iOS Application

Additional Resources: Clinical Manager User Guide

Ability to Configure Vaccine Setting at Formulary Item Level

Description: A Manage Vaccine Setting option is now available in the Clinical Checks tab of each formulary item in the Master Drug File. When this setting is enabled, the Vaccine setting will be configurable.

Audience: All users of the PatientTouch clinical iOS application.

Impact: Users will be able to manually check/uncheck the vaccine setting for vaccines which are not seen as such by customers.

Third Party Requirements: N/A

Configuration and Maintenance: Clinical Manager, Pharmacy, Master Drug File, Select Vaccine Medication, Clinical Checks tab

Devices and Applications: Clinical Manager

Additional Resources: Clinical Manager User Guide

Configurable Option to Make Rx Unverified Alert Acknowledge Only

Description: Some customers do not require caregivers to provide a reason for administering an Rx Unverified medication. PatientTouch now has the following CPOE setting: Rx Unverified Alert - Acknowledge Only. When this setting is enabled, users will not have to provide an override reason for administering an Rx unverified medication.

Audience: All users of the PatientTouch clinical iOS application.

Impact: Allows users to administer Rx unverified medications without having to provide an override reason.

Third Party Requirements: N/A

Configuration and Maintenance: Clinical Manager, Pharmacy, General Settings, Pharmacy Setup tab, CPOE Settings, Rx Unverified Alert - Acknowledge Only

Devices and Applications: Clinical Manager, PatientTouch Clinical iOS Application

Additional Resources: PatientTouch Clinical Manager User Guide

Allergy/Drug Interaction Settings

Description: There are changes to the behaviors for allergy/drug interaction settings, which applies to all medications that are either Rx Unverified/CPOE or for which there is not yet a known order in PatientTouch. Please review the changes below:

- If "Enable Allergy Checking" = false/disabled, the "Check for Allergies" alert screen will be removed during the medication preparation/administration workflows.

- If "Enable Drug Interaction Checking" = false/disabled, the "Check for Drug Interactions" alert screen will be removed during the medication preparation/administration workflows.

- If "Enable Duplicate Therapy Checking" = false/disabled, the "Check for Duplicate Therapies" alert screen will be removed during the medication preparation/administration workflows.

Audience: All users of the PatientTouch clinical iOS application.

Impact: When caregivers scan a medication that is not yet verified by pharmacy or for which there is not yet a known order in PatientTouch, they will no longer be reminded to do allergy and drug interaction checking.

Third Party Requirements: N/A

Configuration and Maintenance: Clinical Manager, Pharmacy, Clinical Settings, Clinical Checks tab

Devices and Applications: Clinical Manager

Additional Resources: Clinical Manager User Guide