

# PatientTouch® Infant Care Module User Guide

June 2020

## **Table of Contents**

Table of Contents	. i
Infant Care Module Overview Professional Responsibility	1
Infant to Mother and Crib Matches Verify Match Between Infant and Mother Print Crib Card Verify Infant Match to a Crib	2 3
Breast Milk Collection Breast Milk Inpatient Collection Create Labels for Breast Milk Storage Bins Bottle Bin Match Print Labels for Home Collection Receive Collected Breast Milk Reprint a Damaged Breast Milk Bottle Label	7 9 12 14 . 16
Infant Feeding Viewing Infant Feedings	



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#### June 2020

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## **Infant Care Module**

#### **Overview**

The PatientTouch Infant Care Module supports patient safety and care quality by enabling caregivers to collect and label human milk from mothers and to ensure that the correct human milk is matched and administered for feeding. Using a unique barcode that matches admitted mother to baby, labeled human milk can be stored and made available as needed for feeding.

Mothers who are discharged while their babies remain at the hospital use pre-printed labels to collect human milk at home and bring the containers to the hospital for later feeding. Human milk collected at home is identified with a barcoded label to ensure correct matching during feeding.

Along with collecting human milk and documenting infant feeding procedures, the PatientTouch System also includes features for managing human milk in the nursery, and supports infant matching to mother, crib, and authorized visitors, helping to ensure infant safety throughout your facility.

Caregivers responsible for human milk administration use PatientTouch to manage and coordinate these activities for improved efficiency and patient safety at the bedside. The PatientTouch Infant Care module allows hospitals to improve patient safety and eliminate critical incidents, avoid serology costs, reduce time and labor expenditures, avoid legal costs, and assure parent and staff confidence.

### **Professional Responsibility**

The PatientTouch System when used as outlined in the user guides and training documentation can help prevent serious infant care errors. The PatientTouch System should always be used in conjunction with the caregiver's professional clinical judgment and is not a substitute for this. If the PatientTouch System is used in a manner outside of these parameters the potential for errors can increase. Examples of system misuse include ignoring system warnings or failing to positively identify the patient. These examples are for illustration only and are not intended to be a complete list.

Click the forward arrow located on the top right hand corner of the screen to continue with the Infant Care Module. Or, click a topic from the Contents tab on the left.

## **Infant to Mother and Crib Matches**

#### Verify Match Between Infant and Mother

The *Verify Infant Match* workflow allows you to ensure that an infant is correctly linked to a mother or other visitor. Verifying an infant's link to a mother or other visitor requires that the user have the Mother-Infant Matching privilege.

To verify that an infant is correctly matched to a mother or visitor, first launch the PatientTouch application, log in, and scan the patient. Then follow the instructions below.

III AT&T 🗢 🖙		1:18 PM		
💄 🔘 Britt, B	aby B			<
Exit	Info	Care		Reports
Britt, Bab				
13 Jun 2019	(M)			100/2
M100036				4 WEST
V100036		Patie	ntSafe N	/ira Mesa
Diagnosis Post C-Section	on			
Allergies No Info				
Height		Weight		BMI
48.3 cm		3.4 kg		14.6
19 in		7.5 lb		
Mother Britt, Betty A				
04 Apr 1984 (-	-)			100 / 1
M100035 V100035		Da	tiontSafe	4 WEST Mira Mesa
		10		
0	&		~	<b>F</b>
Info	Meds	с	are	Labs

III AT&T 🗢 🖙 1:20 PM	
💄 🔟 Britt, Baby B	1
Exit Care Interventions	
Late (0)	
Due (0)	
Upcoming (0)	
Available (8)	
Verify Infant Match	>
Verify Crib Match	>
Print Bin Label	>
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Collection	>
Receive Bottles	>
Reprint Bottle Label	>
Options	
i 💫 🖾 .	a de la compañía de



1. After scanning the patient wristband, touch the **Care** tab.

2. Select **Verify Infant Match** from the available care interventions.

3. Scan the barcode on the wristband of the mother or visitor.



III AT&T र 🕫 💷 1:21 PM	
Infant Match Ve	
M100036	13 Jun 2019 (M)
Britt, Bab	у В
48.3 cm (19 in)	V100036
3.4 kg (7.5 lb)	100/2
Match: VERIFIED	
Mother: Britt, Betty A 04 Apr 1984 (F) M100035 100/1	
Cancel	Confirm

.⊪ AT&T 🗢 💬 1:21 PM ■ 🗊 Britt, Baby B	< <b>1</b>
Care Interventions	
Confirmed (1)	
Verify Infant Match	>
Late (0)	
Due (0)	
Upcoming (0)	
Available (7)	
Verify Crib Match	>
Print Bin Label	<u>Bing</u>
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Collection	>
Receive Bottles	>
Reprint Bottle Label	>
Cancel	Options

4. Review the information and follow hospital policy to positively identify them.

6. Scan your badge to document the workflow.

5. Touch Confirm.

#### **Print Crib Card**

Unit clerks or nurses responsible for creating crib cards, will be able to print barcoded labels to uniquely identify the crib and link it to the infant. Only users with the Print Crib Card privilege will be able to perform this workflow. In addition, the following must be configured in the Clinical Manager for the designated facility: Infant Care>Infant Care Settings>Enable Crib Card Generation.

To print a crib card that is linked to the infant, first launch the PatientTouch application and log in. Then follow the instructions below.



all at&t 奈 ▲ መ Britt,		10:56 AM	<
Exit	Info	Care Tea	m Reports
Britt, Ba			100/2
M100036	(111)		4 WEST
V100036		PatientS	afe Mira Mesa
Diagnosis Post C-Sect Allergies No Info	ion		
Height 48.3 cm		Weight 3.4 ka	BMI 14.6
19 in		7.5 lb	14.0
Mother Britt, Betty / 04 Apr 1984 ( M100035 V100035		Patie	<b>100 / 1</b> 4 WEST ntSafe Mira Mesa
i Info	Meds	Care	لچ Labs

1. After scanning the patient wristband, touch the **Care** tab.

ull AT&T 중 10:56 AM	
💄 🕲 Britt, Baby B	
Exit Care Interventions	
Late (1)	
F/U: Infant Feeding	29 Feb 01:27>
Due (0)	
Upcoming (0)	
Available (9)	
Verify Infant Match	>
Print Crib Card	>
Verify Crib Match	>
Print Bin Label	>
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Colle	ction >
Options	
i 💦 🗖	ل د Labs

2. Select **Print Crib Card** from the available care interventions.

uli at&t 🗢	10:56 AM	
💄 🛈 Brit	t, Baby B	<
< Back	Print Crib Card Label	
2. Conf	Crib Card label irm label 1 your badge to document	
	Begin	

3. Touch Begin.

■I AT&T 🗢 10:57 AM	<
Print Crib Card Label	
Crib Card Label	
-	
Infant: Britt, Baby B 13 Jun 2019 (M) M100036 100/2	
Mother Britt, Betty A 04 Apr 1984 (F) M100035 100/1	
Cancel	Print



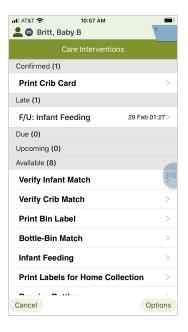
4. Verify the infant and linked mother.

6. Scan the label printer barcode.

III AT&T 🗢 La 🕲 Britt, Bab Prir	10:57 AM by B ht Crib Card La	bel
Cri	<b>b Card La</b> 0V100036	bel
	un 2019 (M) 0036	
	Apr 1984 (F) 0035	
Cancel	Options	Confirm

7. Touch Confirm.





7. Scan your badge to document the workflow.

### Verify Infant Match to a Crib

The *Verify Crib Match* workflow allows you to ensure a correct association between an infant and crib. Verifying an infant's link to a crib requires that the user have the Mother-Infant Matching privilege.

To verify that an infant is correctly matched to a crib, first launch the PatientTouch application, log in, and scan the patient. Then follow the instructions below.

.III AT&T 奈 ☞ Britt,	Baby E	1:21 PM		× <b>1</b>
Exit	Info	Care 1	Гeam	Reports
Britt, Ba				
13 Jun 2019	(M)			100/2
M100036 V100036		Dation	+Cofo I	4 WEST Vira Mesa
v 100036		Patier	itodie i	viira ivlesa
Diagnosis Post C-Sect	ion			
Allergies No Info				
Height		Weight		BMI
48.3 cm		3.4 kg		14.6
19 in		7.5 lb		
Mother Britt, Betty / 04 Apr 1984 ( M100035 V100035		Pa	tientSafe	<b>100 / 1</b> 4 WEST Mira Mesa
i) Info	Meds	Ca	Tre .	Labs

1. After scanning the patient wristband, touch the **Care** tab.

II AT&T 🗢 🛙		
Exit	Care Interventions	
Late <b>(0)</b>		
Due (0)		
Upcoming	(0)	
Available (	(8)	
Verify Ir	nfant Match	>
Verify C	rib Match	>
Print Bi	n Label	>
Bottle-E	Bin Match	>
Infant F	eeding	>
Print La	bels for Home Collection	>
Receive	Bottles	>
Reprint	Bottle Label	>
	Options	
i	₼	<b>A</b>

2. Select **Verify Crib Match** from the available care interventions.

.∎I AT&T 🗢 🕬 1:22 PM	
💄 🔟 Britt, Baby B	
< Back Verify Crib Match	
<ol> <li>Scan crib barcode</li> <li>Confirm match</li> <li>Scan your badge to document</li> </ol>	
	[111]
Begin	

3. Scan the barcode on the crib card.



I AT&T 중 ☞ 1:22 PM Britt, Baby B	
Crib Match Ve	rified
W100036	13 Jun 2019 (M)
Britt, Bab	у В
48.3 cm (19 in)	V100036
3.4 kg (7.5 lb)	100/2
Crib: VERIFIED	
Cancel	Confirm

III AT&T 奈 ☞ 1:22 PM ■ Britt, Baby B	
Care Interventions	
Confirmed (1)	
Verify Crib Match	>
Late (0)	
Due (0)	
Upcoming (0)	
Available (7)	
Verify Infant Match	>
Print Bin Label	Ém)
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Collection	on >
Receive Bottles	>
Reprint Bottle Label	>
Cancel	Ontions
Callee	Options

4. Review the information and follow hospital policy to positively identify the crib.

6. Scan your badge to document the workflow.

5. Touch **Confirm**.

## **Breast Milk Collection**

#### **Breast Milk Inpatient Collection**

To collect breast milk from admitted mothers the following equipment is needed:

- PatientTouch handheld
- Wireless label printer and labels
- Breast milk containers

Documenting the collection of breast milk requires that the user have the Breast Milk Collection and Administration privilege.



Bottle labels for milk collected from an inpatient mother at the hospital include the mother's demographic data and system time-stamped collection date and time.

To collect breast milk from admitted mothers, launch the PatientTouch application and log in. Then follow the instructions below.



II AT&T 奈 ▲	9:59 AM Betty A		<
Exit	Info Care	e Team	Reports
Britt, Bet			
04 Apr 1984	(F)		100/1
M100035			4 WEST
V100035	Patie	entSafe	Mira Mesa
Diagnosis Post C-Section Allergies No Info	on		
Height	Weight		BMI
<b>165.1 cm</b> 65 in	<b>61.2 kg</b> 135 lb		22.5
Infant Britt, Baby B. 13 Jun 2019 (– M100036 V100036	-)	atientSaf	<b>100 / 2</b> 4 WEST e Mira Mesa
i) Info	Meds	Care	<b>k</b> Labs

1. Scan the mother's wristband and touch the **Care** tab.

.⊪I AT&T 🗢 🕬 10:00 AM ▲ 🛈 Britt, Betty A	· •
Exit Care Interventions	_
Late (0)	
Due (0)	
Upcoming (0)	
Available (9)	
Verify Infant Match	>
Verify Crib Match	>
Breast Milk Inpatient Collection	>
Print Bin Label	>
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Collection	>
Receive Bottles	>
Options	
info Meds Care L	abs

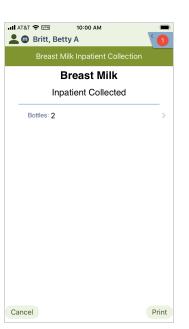
2. Select **Breast Milk Inpatient Collection** from the available care interventions.

내 AT&T 🗢 🖙 10:00 AM
💄 🕲 Britt, Betty A 🚺
< Back Breast Milk Inpatient Collection
1. Select number of bottles being collected
2. Print bottle labels
3. Confirm printed labels
4. Scan your badge to document
Begin

3. Review the procedure instructions and touch **Begin**.

III AT&T 🗢 🕬	10:00 AM	-		
< Back Breast	t Milk Inpatient C	ollection		
<ol> <li>Print bott</li> <li>Confirm (</li> </ol>	umber of bottles tle labels printed labels ir badge to docu	-		
$\sim$	Bottles			
	2 🛛			
		Accept		
1	2 ABC	3 DEF		
4 9H				
7 PQRS	8 TUV	9 wxyz		
	0	х		

4. Enter the number of bottles being collected and touch **Accept**.



5. If you need to change the number of labels you would like to print, touch > to return to the previous step.

6. Touch **Print** to generate and print the breast milk bottle label



7. Scan the printer's barcode to print the breast milk bottle labels.



(s).



If the Select Label Printer from a List of Available Printers option is selected in the Label Printer Settings section of the *Configuration* > *Global Settings* screen in the Clinical Manager, the user must select the printer name to print the breast milk bottle labels.

II AT&T 🗢 🕬 10:01 AM ▲ 🕕 Britt, Betty A	· •	.ıll AT&T 🗢 💬 10:01 AM 🛛 🖉
Breast Milk Inpatient Collection		Care Interventions
Breast Milk		Confirmed (1)
Inpatient Collected		Breast Milk Inpatient Collection (2)
Bottles: 2		Late (0)
_		Due (0)
Breast Milk: IB:0000030		Upcoming (0)
Breast Milk: IB:00000031		Available (8)
		Verify Infant Match
		Verify Crib Match
		Print Bin Label
		Bottle-Bin Match
		Infant Feeding
		Print Labels for Home Collection
		Receive Bottles
		Densitiest Distable Laborat
Cancel Options	Confirm	Cancel Option

8. Verify that the labels were correctly printed and affix them to the collected bottles. Otherwise, select **Reprint** from the **Options** menu to reprint the labels.

9. Review and verify the list of breast milk bottles and touch **Confirm**.

10. Scan your badge to document the workflow.

#### **Create Labels for Breast Milk Storage Bins**

The *Print Bin Label* workflow allows you to scan the barcode on the infant's wristband to create a barcoded label that can be affixed to a refrigerator or freezer storage container.

The following equipment is needed:

- PatientTouch handheld
- Printer

The bin label barcode is encoded with a unique ID that is linked to the infant. It is used to identify the infant's supply of collected breast milk for feeding, and to verify (match via scanning) bottles when storing or removing them from storage.



Along with the unique barcode ID, bin labels typically include infant name and other identifying information. The labels generally include the following information:

- Unique barcode that identifies the bin
- Infant name, date of birth, and gender
- Infant crib location
- MRN and visit number

Your PatientSafe Solutions implementation team can customize the information to be printed on the labels for your facility.

Creating a bin label requires that the user have the Breast Milk Collection and Administration privilege.

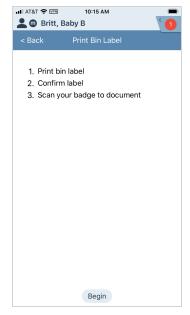
To create and print a bin label, launch the PatientTouch application and log in. Then follow the instructions below.

.∎ AT&T 🗢 🕬 💄 🔘 Britt, E	10:15 AM Ваby В	
Exit	Info Care Tea	m Reports
Britt, Bak 13 Jun 2019 M100036 V100036	(M)	<b>100 / 2</b> 4 WEST Safe Mira Mesa
Diagnosis Post C-Secti Allergies No Info	on	
Height 48.3 cm 19 in	Weight 3.4 kg 7.5 lb	<b>BMI</b> 14.6
Mother Britt, Betty A 04 Apr 1984 (- M100035 V100035	-)	<b>100 / 1</b> 4 WEST ntSafe Mira Mesa
	Meds Gare	<b>F</b>

1. Scan the infant's wristband and touch the **Care** tab.

내 AT&T 🗢 🖙 10:"	5 AM 🔳
💄 🔟 Britt, Baby B	
Exit Care Inte	erventions
Late (0)	
Due (0)	
Upcoming (0)	
Available (8)	
Verify Infant Match	>
Verify Crib Match	>
Print Bin Label	>
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Ho	me Collection
<b>Receive Bottles</b>	>
Reprint Bottle Labo	el >
Op	tions
i ofo Meds	Care Labs

2. Select **Print Bin Label** from the available care interventions.



3. Review the procedure instructions and touch **Begin**.









4. Review the infant's information and tap **Print** to generate and print the breast milk bin label.

5. Scan the printer's barcode to print the bin label.

6. Verify that the label correctly printed and affix it to the infant's bin. Otherwise, select **Reprint** from the **Options** menu to reprint the label.

7. Review the summary for the bin and touch **Confirm**.



If the Select Label Printer from a List of Available Printers option is selected in the Label Printer Settings section of the *Configuration > Global Settings* screen in the Clinical Manager, the user must select the printer name to print the breast milk bottle labels.



.ıl AT&T 중 ☞ 10:16 AM	
Care Interventions	
Confirmed (1)	
Print Bin Label	>
Late (0)	
Due (0)	
Upcoming (0)	
Available (7)	
Verify Infant Match	>
Verify Crib Match	Emg.
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Collection	ı >
Receive Bottles	>
Reprint Bottle Label	>
Cancel	Options

8. Scan your badge to document the workflow.

### **Bottle Bin Match**

The *Verify Bottle-Bin Match* workflow allows you to ensure that a breast milk bottle matches the bin used for storage. The bin should be labeled with a unique barcode(s) matching the infant(s).

Refer to Create Labels for Breast Milk Storage Bins for the printed bin label.

Using this workflow, you can verify bottles for one infant at a time, including both home collected and inpatient collected bottles.



You can verify bottle-bin matches for one infant at a time. In the case of multiple births where each breast milk bottle is identified with a label for each of the infant siblings and is stored in a single bin, you may choose to separately verify each bottle for each sibling.

Verifying bottles requires that the user have the Breast Milk Collection and Administration privilege.

To verify that breast milk bottles match the bin for storage or removal, launch the PatientTouch application and log in. Then follow the instructions below.



<b>L 🛈</b> Britt, Ba Exit		Care Team	Reports
Britt, Baby	/ B.		
13 Jun 2019 (N			100/2
M100036			4 WEST
V100036	Ρ	atientSafe	Mira Mesa
Diagnosis Post C-Section	ı		
Allergies No Info			
Height	Weig	ht	BMI
48.3 cm 19 in	<b>3.4 k</b> 7.5 l	k <b>g</b> b	14.6
Mother Britt, Betty A. 04 Apr 1984 (—) M100035 V100035		PatientSa	<b>100 / 1</b> 4 WEST fe Mira Mesa
	~	沅	

1. Scan the infant's wristband for which you want to verify bottles for storage.

2. Touch the **Care** tab.

→II AT&T 🗢 🐨 10:19 AM			
Eritt, Baby B			
Exit Care Interventions			
Late (0)			
Due (0)			
Upcoming (0)			
Available (8)			
Verify Infant Match >			
Verify Crib Match			
Print Bin Label			
Bottle-Bin Match			
Infant Feeding			
Print Labels for Home Collection $\rightarrow$			
Receive Bottles			
Reprint Bottle Label			
Options			
i A K Care Labs			

3. Select **Bottle-Bin Match** from the available care interventions.

10:22 AM

HI AT&T 🗢 🖙

.ıli AT&T 🗢 🖙		
💄 🛈 Britt	, Baby B	
< Back	Bottle-Bin Match	
1. Scan	bin label	
2. Scan	one or more bottles	
	rm scanned batch	
4. Scan	your badge to document	
		DIII
	Begin	

4. Scan the barcode on the label of the infant's bin.

.III AT&T 🗢 🕬 10:22 AM				
💄 🔟 Britt, Baby B	<u> </u>			
Bottle-Bin Match				
M100036	13 Jun 2019 (M)			
Britt, Ba	by B			
48.3 cm (19 in)	V100036			
3.4 kg (7.5 lb)	100/2			
Bin: VERIFIED				
	Emg			
Cancel	Continue			

 ▲ ● Britt, Baby B
 ●

 Bottle-Bin Match

 M100036
 13 Jun 2019 (M)

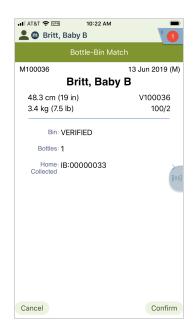
 Britt, Baby B

 48.3 cm (19 in)
 V100036

 3.4 kg (7.5 lb)
 100/2

 Bin: VERIFIED

 ✓
 Begin



5. Review the patient's information and follow hospital policy to positively identify them.

6. Touch **Continue**.

7. Scan the first breast milk bottle to verify for the bin.

8. Scan additional bottles to verify.





II AT&T 〒 10:23 AM ▲	
Care Interventions	
Confirmed (1)	
Bottle-Bin Match	>
Late (0)	
Due (0)	
Upcoming (0)	
Available (7)	
Verify Infant Match	>
Verify Crib Match	êng.
Print Bin Label	>
Infant Feeding	>
Print Labels for Home Collection	>
Receive Bottles	>
Reprint Bottle Label	>
Cancel Op	tions

9. The subsequently scanned bottles will be added to the list.

10. When all bottles to verify have been scanned, review the batch and touch **Confirm**.

11. Scan your badge to document the workflow.

### **Print Labels for Home Collection**

For mothers who have been discharged while their infants remain in the hospital, you can print labels to identify breast milk that has been collected outside the facility.

0	
ш	00004
ш	

#### You will need a printer and PatientTouch to complete this workflow.

Bottle labels for breast milk collected at home includes the infant's demographic data and blank spaces for the mother to fill in the collection date and time.



The mother or other authorized visitor who will be receiving the labels must be present with the appropriate wristband in order to complete this workflow.

Printing labels for home collection requires that user have the Breast Milk Collection and Administration privilege.

To print labels for home collection launch the PatientTouch application and log in. Then follow the instructions below.

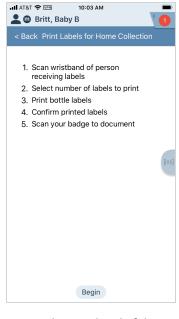


Exit	Info	Care Team	Reports
Britt, Bal			
13 Jun 2019	(M)		100/2
M100036			4 WEST
V100036	F	PatientSafe	Mira Mesa
Diagnosis Post C-Sect	ion		
Allergies No Info			
Height	Weig	lht	BMI
48.3 cm 19 in	<b>3.4</b> 7.5		14.6
Mother Britt, Betty A 04 Apr 1984 (- M100035 V100035		PatientSa	<b>100 / 1</b> 4 WEST fe Mira Mesa

1. Scan the infant's wristband and touch the **Care** tab.

.ıll AT&T 중 ☞ 10:03 AM ▲		
Exit Care Interventions		
Late (0)		
Due (0)		
Upcoming (0)		
Available (8)		
Verify Infant Match	>	
Verify Crib Match	>	
Print Bin Label	>	
Bottle-Bin Match	>	
Infant Feeding	>	
Print Labels for Home Collection	>	
Receive Bottles	>	
Reprint Bottle Label	>	
Options		
i 💦 🔀 Info Meds Care L	.abs	

2. Select **Print Labels for Home Collection** from the available care interventions.



3. Scan the wristband of the person receiving the labels and follow hospital policy to positively identify the person.

10:04 AM



The person receiving the labels can be the infant's linked mother or an authorized visitor with the appropriate wristband.

ul AT&T 〒 10:03 AM ■ ■	ul AT&T ♀ ☞ ■     Britt, B	10:03 AM aby B		II AT&T          ★ IPN         10           ▲         ●         Britt, Baby B
Print Labels for Home Collection	Print Labels for Home Collection			Print Labels fo
Breast Milk		Breast Milk	(	Brea
Home Collected		Home Collecte	d	Home
Receiver: Verified	Receiver: Ve	erified		Receiver: Verified
Labels:	Labels: -	-	>	Labels: 2
	$\checkmark$	Labels		
		2 🛛		
			Accept	
	1	2 <sub>ABC</sub>	3 DEF	
	4	5	6	
	GHI 7 PQRS		MNO 9 WXYZ	
Cancel Continue	PQRS	0	X	Cancel

- 4. Touch Continue.
- 5. Enter the number of labels to

 Breast Milk

 Home Collected

 Receiver: Verified

 Labels: 2

 Second Sec

6. If you need to change the

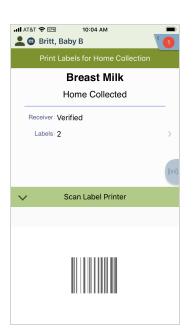


print and touch Accept.

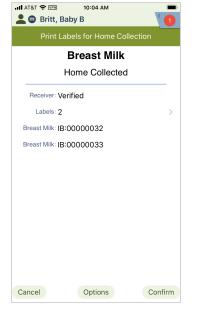
number of labels to print, tap > to return to the previous step.

7. Touch **Print** to generate and print the breast milk bottle labels.

10:04 AM



8. Scan the printer's barcode to print the breast milk bottle labels.



9. Verify the labels were printed correctly before providing them to the receiving person.

10. Otherwise, touch **Options> Reprint** and review the activity summary, including the labels that were printed, and touch **Confirm**. 💄 🔘 Britt, Baby B Confirmed (1) Print Labels for Home Collection (2) Late (0) Due (0) Upcoming (0) Available (7) Verify Infant Match Verify Crib Match Print Bin Label Bottle-Bin Match Infant Feeding **Receive Bottles** Reprint Bottle Label Cancel Options



If the Select Label Printer from a List of Available Printers option is selected in the Label Printer Settings section of the *Configuration > Global Settings* screen in the Clinical Manager, the user must select the printer name to print the breast milk bottle labels.

#### **Receive Collected Breast Milk**

The *Receive Bottles* workflow is used to document the receipt of collected breast milk from a discharged or inpatient mother or other visitor. Although primarily used to document receipt of home-collected bottles, this workflow also can be used to receive bottles collected from inpatient mothers.

The person from whom the bottles are received must be verified by scanning the barcode on his or her wristband.

<sup>11.</sup> Scan your badge to document the workflow.



- For home collected bottles, the bottles typically will be delivered by a person authorized to visit the baby—for example, a family member—who will have a barcoded wristband that can be scanned to verify that it matches the infant.
- If you choose to use this workflow to receive inpatient-collected bottles, the bottles will be "delivered" by the mother linked to the infant.



You can document receipt of bottles for one infant at a time. In the case of multiple births where each breast milk bottle is identified with a label for each of the infant siblings, you may choose to separately receive each bottle for each sibling.

Receiving collected breast milk bottles requires that the user have the Breast Milk Collection and Administration privilege.

To receive breast milk bottles for an infant, launch the PatientTouch application and log in. Then follow the instructions below.

.∎ AT&T 🗢 📼 👤 🔘 Britt, E	10:13 AM Ваby В	
Exit	Info Care Te	am Reports
<b>Britt, Bab</b> 13 Jun 2019 M100036 V100036	(M)	<b>100 / 2</b> 4 WEST Safe Mira Mesa
Diagnosis Post C-Section Allergies No Info	on	
Height 48.3 cm 19 in	Weight 3.4 kg 7.5 lb	<b>BMI</b> 14.6
Mother Britt, Betty A 04 Apr 1984 (– M100035 V100035	-)	<b>100 / 1</b> 4 WEST entSafe Mira Mesa
	Mode Care	ka ka

1. Scan the infant's wristband and touch the **Care** tab.

.∎ AT&T 🗢 🕬 10:13 AM	
Britt, Baby B	1
Exit Care Interventions	
Late (0)	
Due (0)	
Upcoming (0)	
Available (8)	
Verify Infant Match	>
Verify Crib Match	>
Print Bin Label	>
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Collection	>
Receive Bottles	>
Reprint Bottle Label	>
Options	
1 💫 🖉	>

2. Select **Receive Bottles** from the available care interventions.

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3. Scan the barcode on the wristband of the person delivering the collected breast milk. This can be the infant's linked mother. Review the patient's information and follow hospital policy to positively identify them.





4. Touch Continue.

5. Scan the first breast milk bottle to receive.

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M100036

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💄 🔘 Britt, Baby B

48.3 cm (19 in)

Deliverer: VERIFIED

3.4 kg (7.5 lb)

10:13 AM

Britt, Baby B

Begin

13 Jun 2019 (M)

V100036

100/2



6. Scan additional bottles to receive if desired. Subsequently scanned bottles will be added to the list.



Britt, Baby B	
Care Interventions	
Confirmed (1)	
Receive Bottles	>
Late (0)	
Due (0)	
Upcoming (0)	
Available (7)	
Verify Infant Match	>
Verify Crib Match	<u> </u>
Print Bin Label	>
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Collection	ı >
Reprint Bottle Label	>
Cancel	Options

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7. When all bottles to receive have been scanned, review the batch and touch **Confirm**.

8. Scan your badge to document the workflow.



#### **Reprint a Damaged Breast Milk Bottle Label**

If a breast milk bottle label barcode can no longer be scanned due to moisture, handling, etc., you can manually reprint a label after visually identifying the bottle. Reprinting the label creates a new bottle with a new unique ID and barcode, which is linked to the infant.



#### You will need a printer and PatientTouch to complete this workflow.

This workflow allows you to associate clinical prompts to capture information such as collection date/time, identification method, and witness. Reprinting breast milk bottle labels requires that the user have the Breast Milk Collection and Administration privilege.



## When an infant does not have a linked mother, you will be able to use the reprint label workflow and feed the infant without any mismatch alerts.

To reprint a bottle label, launch the PatientTouch application and log in. Then follow the instructions below.

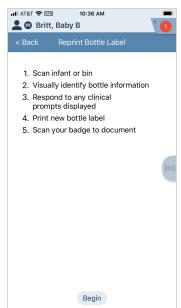
■ AT&T 奈 10:36 AM ▲			
Exit	Info	Care Tear	m Reports
Britt, B 13 Jun 20 M100036 V100036 Diagnosis Post C-Se	19 (M)	PatientS	<b>100 / 2</b> 4 WEST afe Mira Mesa
Allergies No Info			
Height 48.3 cm 19 in		<b>Weight</b> 3.4 kg 7.5 lb	<b>BMI</b> 14.6
Mother Britt, Betty 04 Apr 1984 M100035 V100035		Patien	<b>100 / 1</b> 4 WEST tSafe Mira Mesa
i) Info	Meds	🙀 Care	ل Labs

1. Scan the infant's wristband or breast milk storage bin label.

2. Touch the Care tab.

I AT&T 🗢 📼 10:36 AM ■ Britt, Baby B	
Exit Care Interventions	
Late (0)	
Due (0)	
Upcoming (0)	
Available (8)	
Verify Infant Match	>
Verify Crib Match	>
Print Bin Label	>
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Collection	>
Receive Bottles	>
Reprint Bottle Label	>
Options	
i 🔥 🖾	÷

3. Select **Reprint Bottle Label** from the available care interventions.



4. Scan the infant's wristband or the breast milk bin.





내 AT&T 축 VPN 10:36 AM	
💄 🕲 Britt, Baby B	
Reprint Bottle	Label
M100036	13 Jun 2019 (M)
Britt, Bab	у В
48.3 cm (19 in)	V100036
3.4 kg (7.5 lb)	100/2
Match: VERIFIED	
	Eng
Scan Label Pr	rinter



5. Visually identify the breast milk bottle and verify the information on the label.

6. Touch **Print** to generate and print the new breast milk bottle label.

7. Scan the printer's barcode to print the new label.

8. Verify that the label correctly printed, and affix it to the bottle. Otherwise, select **Reprint** from the **Options** menu.

9. Review the summary information and touch **Confirm**.



If the Select Label Printer from a List of Available Printers option is selected in the Label Printer Settings section of the *Configuration > Global Settings* screen in the Clinical Manager, the user must select the printer name to print the new bottle label.



III AT&T 京 10:37 AM     IO:37 AM     IO:37 AM	
Care Interventions	
Confirmed (1)	
Reprint Bottle Label	>
Late (0)	
Due (0)	
Upcoming (0)	
Available (7)	
Verify Infant Match	>
Verify Crib Match	<u>Emg</u>
Print Bin Label	>
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Collection	ı >
Receive Bottles	>
Cancel	Options

10. Scan your badge to document the workflow.

## **Infant Feeding**

Use the same workflow for infant feeding, whether the breast milk was collected from an admitted mother or collected at home after discharge.

At the bedside, you need both PatientTouch and the bottle labeled with the breast milk, so you can perform breast milk matching prior to feeding. Feeding an infant requires that the user have the Breast Milk Collection and Administration privilege.

To document infant feeding, launch the PatientTouch application and log in. Then follow the instructions below.

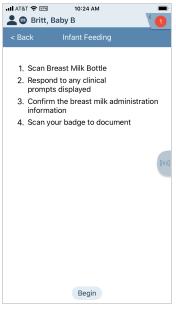


Exit	Info	Care Tea	m Reports
Britt, Bal			
13 Jun 2019	(M)		100/2
M100036			4 WEST
V100036		Patients	Safe Mira Mesa
Diagnosis Post C-Sect	ion		
Allergies No Info			
Height		Weight	BMI
48.3 cm 19 in		<b>3.4 kg</b> 7.5 lb	14.6
Mother Britt, Betty A 04 Apr 1984 (- M100035 V100035		Patie	100 / 1 4 WEST ntSafe Mira Mesa

1. Scan the infant's wristband and touch the **Care** tab.

.ıll AT&T 중 10:24 AM ▲	<b>—</b> ) <b>(1</b> )
Exit Care Interventions	
Late (0)	
Due (0)	
Upcoming (0)	
Available (8)	
Verify Infant Match	>
Verify Crib Match	>
Print Bin Label	>
Bottle-Bin Match	>
Infant Feeding	>
Print Labels for Home Collection	>
Receive Bottles	>
Reprint Bottle Label	>
Options	
1 A Care Labs	:

2. Select **Infant Feeding** from the available care interventions.



3. Review the procedure instructions and touch **Begin**.

.∎ AT&T 🗢 🕬 10:2 💄 🔟 Britt, Baby B	6 AM		
Infant Feeding			
Breas	st Milk		
Home C	Collected		
IB:0000032		-	
Last Feeding: 27 Jun 12:1	16	_	
Breast Milk: IB:000000	28		
Feeding Route 20 Jun 11:29	Bottle/Nipple	>	
Cancel	Co	ntinue	

III AT&T      T      T	
Clinical Data	
Feeding Route 20 Jun 11:29	Bottle/Nipple
✓ Feeding Route	
Use Last Value	Accept
Bottle/Nipple	G
Nasogastric	
Syringe	
Orogastric	

III AT&T <ul><li>III AT&amp;T</li><li>III AT</li><li>III AT</li></ul>	10:27 AM	
Infa	nt Feeding	
Bre	ast Milk	
Home	e Collected	
IB:0000032		-
Last Feeding: 27 Jun 1	2:16	
Breast Milk: IB:0000	0028	
Feeding Route 20 Jun 11:29	Bottle/Nipple Bottle/Nipple	>
Cancel		Confirm

4. Scan the barcode on the breast milk bottle you are going to administer.

5. After reviewing the bottle details and the information for the last feeding, touch **Continue**.

6. Select the feeding route and touch **Accept**.

7. Review the summary information and touch **Confirm**.

patienttouch//

If there have been previous feedings, they will display on the Infant Feeding screen.



If you are collecting clinical observations when documenting a feeding or as a follow-up, the appropriate clinical prompts must be configured in the Clinical Manager. Refer to the *Clinical Manager Configuration User Guide* for more information.

.∎ AT&T 🗢 🖙 10:27 AM ■ 🗊 Britt, Baby B	
Care Interventions	
Confirmed (1)	
Infant Feeding	>
Late (0)	
Due (0)	
Upcoming (0)	
Available (7)	
Verify Infant Match	>
Verify Crib Match	<u>Emg</u>
Print Bin Label	>
Bottle-Bin Match	>
Print Labels for Home Collection	ı >
Receive Bottles	>
Reprint Bottle Label	>
Cancel	Options

8. Scan your badge to document the workflow.

### **Viewing Infant Feedings**

#### **Patient Flowsheet**

When you document an infant breast milk administration, you can configure it to appear on the infant's Flowsheet available in Clinical Manager.

To view Flowsheets, the appropriate Flowsheet Categories must be configured in the Clinical Manager. Refer to the *Clinical Manager Configuration User Guide* for more information on Flowsheets.

Once configured, each infant feeding procedure is documented on the Flowsheet with the initials of the caregiver who fed the baby, along with any clinical prompts and responses associated with the *Infant Feeding* workflow. In addition, any follow-up interventions associated with the feeding procedure are also displayed.

To view infant feedings on the Flowsheet:

- 1. Log in to the Clinical Manager.
- 2. Click Patients, select the infant whose Flowsheet you want to view, and click View Flowsheet.

📕 PatientTouch Clinical Manager	- Blue- Milstein - I	Jser, Admin					- [	⊐ ×
<u>M</u> anager <u>V</u> iew <u>H</u> elp								
C								
PatientSafe Mira Mesa	Patients							
Patients			O My Patients	• Active Patient	s C Advanced	Search		
Patient Assignment			Searc	h				
□ Reports □ Pharmacy	Last Name	First Name	DOB	MRN	Visit ID	Nursing Unit	Location	
Laboratory     Blood Administration     Infant Care     Intervention/Prompt Setup     Intervention Scheduling     Flowsheet Setup     MView     Users     Roles     Configuration	Bart Bing Bradford Britt Burns Genesee Riley Smith	Linda Matt Tom Betty Baby Frank Lili Emma Frank	09/28/1956 09/28/1956 09/28/1956 04/04/1954 09/28/1956 09/28/1955 09/28/1955 09/28/1955	M1002 M1003 M100092 M100035 M100036 M100006 2020011901 M11001	V1002 V1003 V100092 V100035 V100036 V100006 0119001 V11001	2-West 2-West 2-West 4 WEST 3RDFLOOR 3RDFLOOR 3RDFLOOR 3RDFLOOR	500 1 501 1 100 3 100 1 100 2 111 1 1191 1 122 3 120 1	•
				View MAR	View Flows	heet View Transfu	sions Patie	ent Detail

3. Select the Flowsheet configuration from the Flowsheet drop down menu, and select a date for which a feeding procedure was documented for the infant. The feeding information, including clinical prompts and any follow-up interventions, will be displayed.

DetionetTouch Clinical Man	ager - Blue- Milstein - User, Admin	_		X
	ager - Bide- Milistein - Oser, Admin			^
<u>Manager View H</u> elp				
C				
Flowsheet for Britt, Baby B				
	Flowsheet Infant Care 🗾 Filter			
< Back	From 02/28/2020 To 02/29/2020		Forward	·>>
	10:27 Last Value			
Feeding Route				
Feeding Route	Feeding Route: Bottle/Nipple (by JC) Feeding Route: Bottle/Nipple (by JC)	10:27		
Print Flowsheet	Observation Chart Intervention Pati	ient Detail	Back to Patie	ents

Patient Flowsheets can include many other types of clinical information, and are highly configurable to meet the needs of your facility.

#### **mView**

Flowsheet categories must be configured in order to create *mView* tab groups. Once a Flowsheet category is configured and a tab group has been created, *mView* will display the configuration. Refer to the *Clinical Manager Configuration User Guide* for more information on *mView*.



The *mView* information screen of the PatientTouch System application will display data for an infant's most recently documented breast milk administration, including the corresponding bottle information and clinical prompts collected. Any follow-up interventions associated with the feeding procedure will be displayed with the feeding information.

The documented breast milk administrations are displayed in the **Infant Care** tab of *mView*. The tab is displayed only if the patient has had a breast milk feeding administered.

An example of infant feeding information displayed in *mView* is shown below:

ali at&t 🗢 🕬	10:39 AM		
	mView		Done
	Britt, Baby I	в	
13 Jun 2019 (M)		4	WEST: 100/2
Infant Care Lab	s Meds	VS	Is it Hot?
Feeding Route			
Feeding Route Feeding Route 28 Feb 10:27 (Cartwright	, Judy)	Bo	ttle/Nipple