



PatientTouch® Analytics Reports

June 2020

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PatientTouch Analytics Introduction

The PatientTouch Analytics software provides standardized reports designed to support a hospital's configuration.

Analytics also provides summaries of common trends and detailed data needed for auditing activity.

Logging In

1. Go to the URL: http:// (tbd upon install)
2. Log into the Analytics application.
 - Enter your User ID and Password. You may need to contact your IT department for the proper user name and password. They may be different than other PatientTouch applications.
 - Click Show locale and time zone.



patienttouch analytics

User ID:

Password:

[Show locale & time zone](#)
[Change password](#)

[Login](#)

[Need help logging in?](#)

- Select your locale (language) and time zone from the drop down menus.
- Click Login.

User ID:

Password:

Hide locale & time zone

Locale:

Time Zone:

Change password

Login

[Need help logging in?](#)

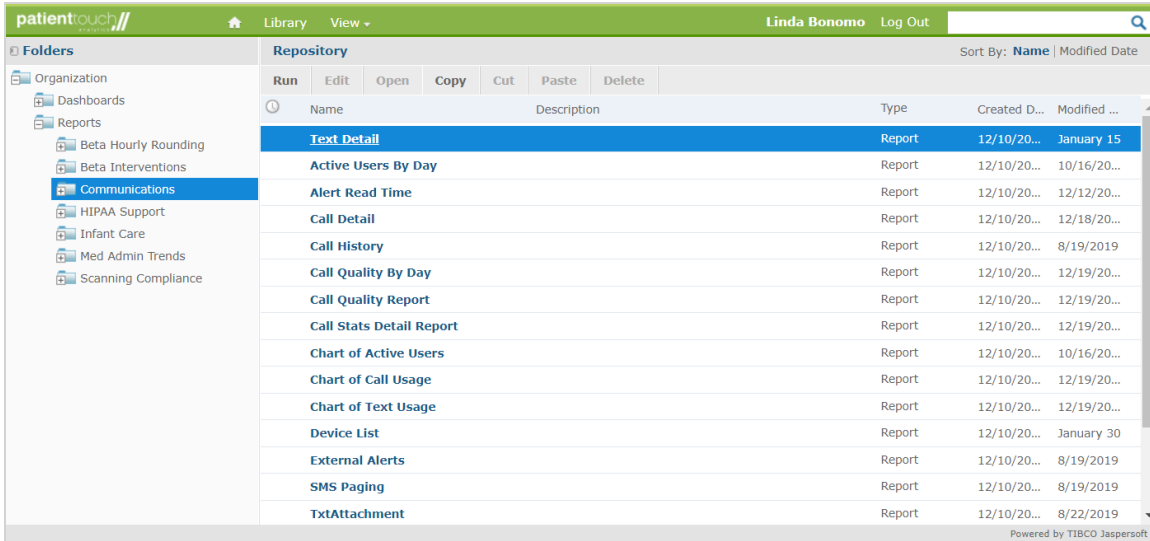
Analytics defaults to display the last viewed report. If no report has been viewed, you may need to click Reports under the Root directory.

The screenshot shows the PatientTouch Analytics interface. The top navigation bar includes the PatientTouch logo, a home icon, 'Library', 'View', the user name 'Linda Bonomo', and a 'Log Out' button. A search bar is also present. On the left, a 'Folders' sidebar lists 'Organization', 'Dashboards', and 'Reports'. Under 'Reports', 'Beta Hourly Rounding' is selected. The main area displays a 'Repository' table with columns for Name, Description, Type, Created Date, and Modified Date. The table contains several reports related to 'Beta Hourly Rounding'.

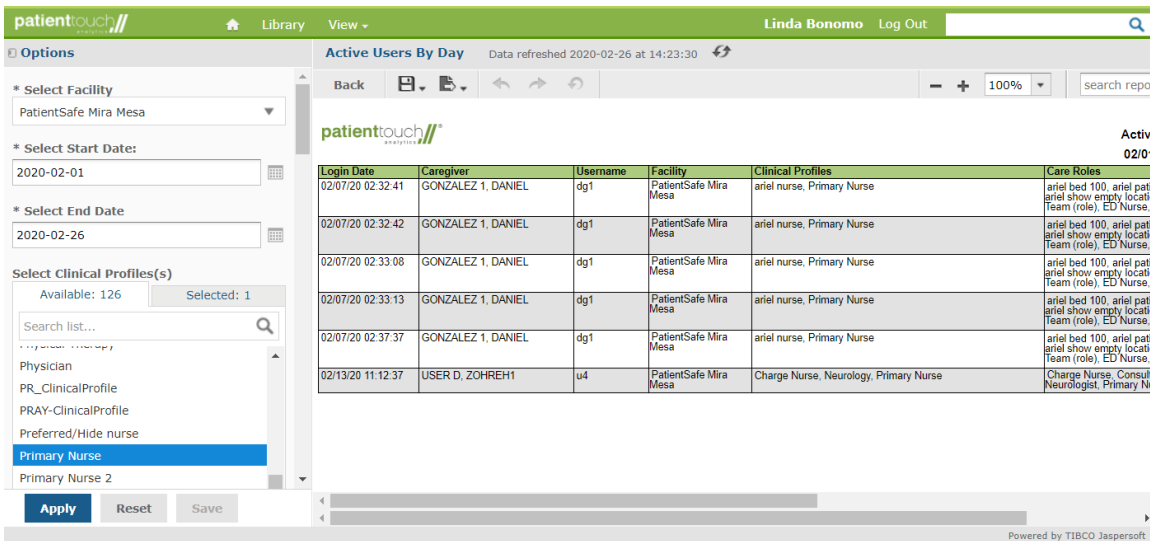
Name	Description	Type	Created D...	Modified ...
Executive Rounding Detail		Report	12/10/2019	10/25/2019
Executive Rounding Trends		Report	12/10/2019	10/18/2019
Hourly Rounding Compliance		Report	12/10/2019	9/25/2017
Hourly Rounding Shift Detail		Report	12/10/2019	9/16/2019
Rounded Patient		Report	12/10/2019	9/25/2017
Rounding Shift Map		Report	12/10/2019	12/1/2017
Unit Rounding Metrics		Report	12/10/2019	9/25/2017
User Rounding Detail		Report	12/10/2019	5/18/2017
User Rounding Metrics		Report	12/10/2019	6/8/2017

Powered by TIBCO JasperSoft

Sample Image

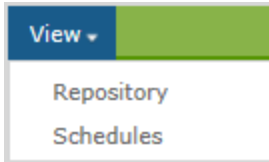


Sample Image



Analytics Application Overview

1. Click to return to the main report repository.
2. Click to see all of the reports listed in alphabetical order.
3. Click > Repository to see a folder structure of the reports.
4. Click > Schedules to see a list of all scheduled reports.



- Click Search  to locate a report.

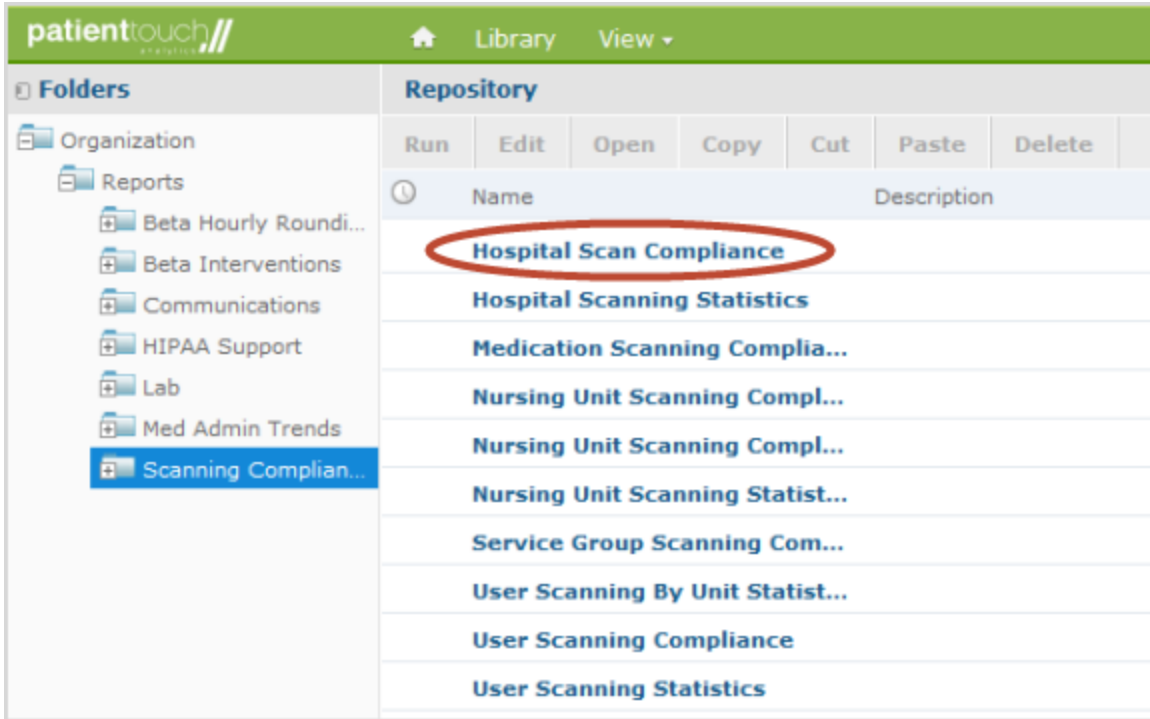
Note: The search field does not locate scheduled reports.

- Report categories display on the left. Click a category and the subsequent reports display on the right.

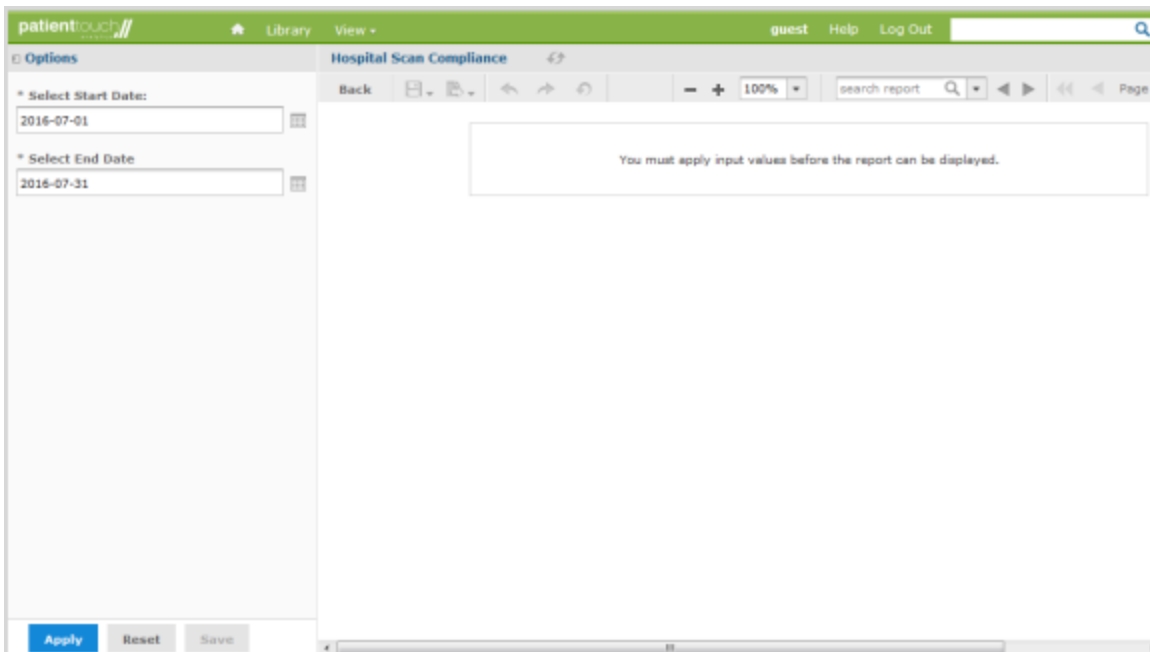
Name	Description	Type	Created ...	Modified ...
Hospital Scanning Statistics		Report	12/10/2...	11/16/2...
Medication Scanning Compli...		Report	12/10/2...	2/6/2019
Nurse Documentation Statist...		Report	12/10/2...	7/23/2018
Nurse Documentation Summ...		Report	12/10/2...	7/24/2018
Nursing Unit Scanning Comp...		Report	12/10/2...	9/30/2016
Nursing Unit Scanning Comp...		Report	12/10/2...	9/30/2016
Nursing Unit Scanning Statis...		Report	12/10/2...	2/17/2017
Service Group Scanning Com...		Report	12/10/2...	2/22/2017
User Intervention Document...		Report	12/10/2...	7/23/2018
User Scanning By Unit Statis...		Report	12/10/2...	2/22/2017
User Scanning Compliance		Report	12/10/2...	4/18/2017
User Scanning Statistics		Report	12/10/2...	2/22/2017

Generating a Report

- Click a report (**Scanning Compliance>Hospital Scan Compliance Report** was used in this example).



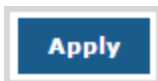
- Report parameters display on the left (as shown below). Each report has different parameters from which to choose and may include start/end dates, nursing unit, hospital, caregiver, etc.



- Use the calendar to enter the Start and End dates for the report. However, you may also use the Day - X method. "Day" is the current date; -X is X days prior. For example, Day - 7 means

seven days prior to the current date. Day -1 means you can generate a report the previous day, and so on.

4. Click **Apply**.



The **System Scanning Compliance Report** displays. Use the reference points below to learn more about the features of this report.

Campus	Hospital	All Admins	Scanned	Not Scanned	% Compliance
Region 1					
	Hospital A	4,085	4,012	73	98.21%
	Hospital B	30,354	30,176	178	99.41%
	Hospital C	12,275	11,648	627	94.89%
Total		46,714	45,836	878	98.12%
Region 2					
	Hospital D	22,357	21,409	948	95.76%
	Hospital E	158,147	154,487	3,660	97.69%
Total		180,504	175,896	4,608	97.45%
TOTAL		227,218	221,732	5,486	97.59%

1 Save the report as PDF, Excel spreadsheet, PPTX, etc.

- 2 Click the minus sign (-) to view a smaller version of the report. Click the plus sign (+) to view a larger version.
- 3 A chart displays with the scan compliance percentage for each hospital.
- 4 Click a hospital to drill down to the scanning compliance for that hospital. Many of the reports have the drill down feature. Drill down to view another generated report.

All standard reports can be generated as shown above.

Note: Filter criteria for each report will vary based on the report chosen. For example, below, the Medication Scanning Compliance report can be filtered by:

- Hospital
- Nursing Unit
- Date
- Medication Name

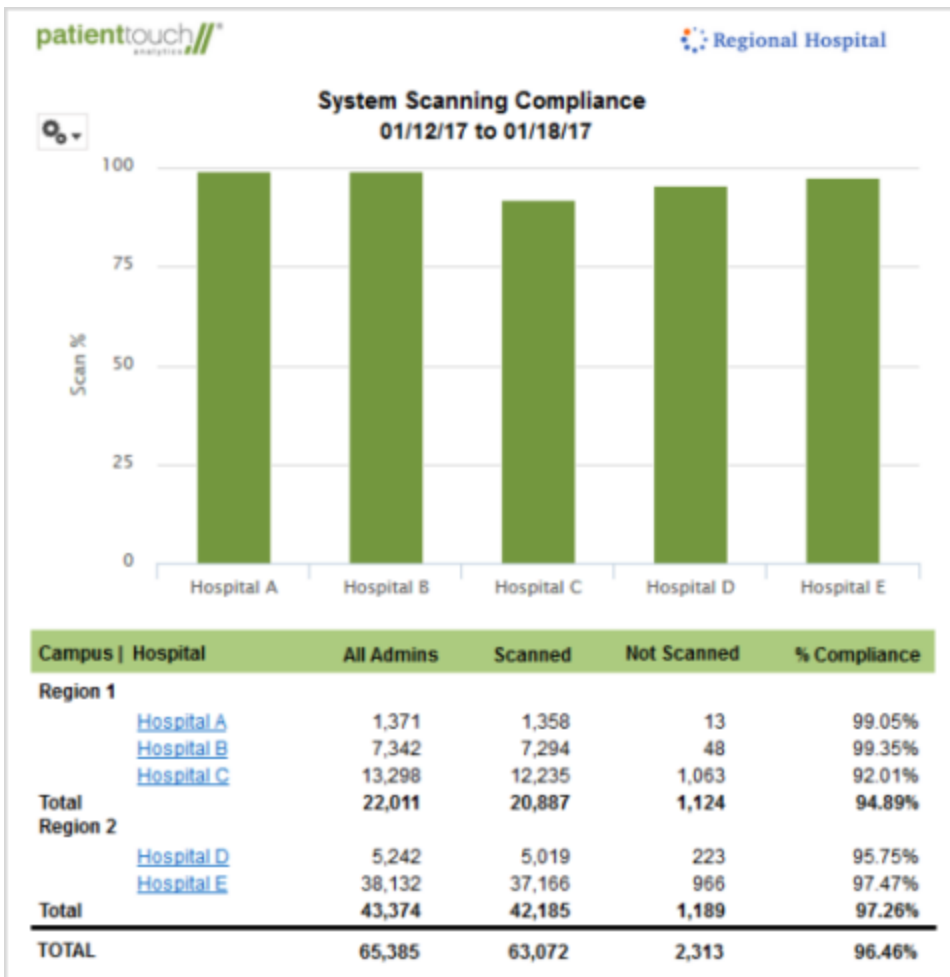
The screenshot displays the PatientTouch Analytics interface for the 'Medication Scanning Compliance' report. The interface includes a navigation bar with 'patienttouch' logo, 'Library', 'View', 'guest', 'Help', and 'Log Out'. Below the navigation bar, there are filter options for 'Select Hospital' (Hospital B), 'Select Nursing Unit(s)' (Available: 13, Selected: 0), 'Select Start Date' (2015-12-27), 'Select End Date' (2016-01-02), and 'Enter Medication Name or Portion of Name (optional)'. The 'Apply' button is highlighted in blue. A message box in the center of the report area states: 'You must apply input values before the report can be displayed.' The footer of the interface indicates 'Powered by TIBCO JasperSoft'.

Drilling From One Report to Another

Some reports in PatientTouch Analytics can be accessed by “drilling down” to them from other reports. Blue hyper-links indicate reports that link to other reports.

Drilling Example

1. In the System Scanning Compliance report, the Service Line Scanning Report can be accessed by clicking on the hospital name. Hospital B was selected in this example.



2. When the link for Hospital B is selected, the Service Line Scanning Compliance Report displays. This report shows the percent compliance for each service line in the selected hospital.
3. Drill down again on the blue hyper-link for the ICU service line.

patienttouch analytics

Regional Hospital
Hospital B

Service Line Scanning Compliance
01/12/17 to 01/18/17

Service Line	All Admins	Scanned	Not Scanned	% Compliance
Cardiac	497	494	3	99.4%
ICU	3,600	3,567	33	99.08%
Medicine	1,977	1,970	7	99.65%
Neurology	906	904	2	99.78%
Psychiatry	361	358	3	99.17%
Surgery	1	1	0	100.0%
TOTAL	7,342	7,294	48	99.35%

- The **Nursing Unit Scanning Compliance Report** displays. This report displays the percent compliance for each nursing unit within the selected service line.
- Drill down again by clicking a specific nursing unit.

patienttouch analytics

Regional Hospital
Hospital B

Nursing Unit Scanning Compliance
01/12/17 to 01/18/17
Service: ICU

Unit	All Admins	Scanned	Not Scanned	% Compliance
M392	732	730	2	99.73%
N728	1,617	1,600	17	98.95%
V251	1,251	1,237	14	98.88%
TOTAL	3,600	3,567	33	99.08%

- The **User Scanning Compliance Report** displays. This report displays the percent compliance for each user within the selected nursing unit.

patienttouch		Regional Hospital Hospital B		
User Scanning Compliance				
01/12/17 to 01/18/17				
Unit: M392				
User	All Admins	Scanned	Not Scanned	% Compliance
Austin, Raven	4	4	0	100%
Colton, Helen	4	4	0	100%
Deleon, Basia	55	55	0	100%
Dennis, Irma	88	87	1	98.86%
Donaldson, Violet	2	2	0	100%
Duran, Nayda	25	25	0	100%
Gallegos, Sage	27	27	0	100%
Hopkins, Serena	2	2	0	100%
Hopkins, Winter	2	2	0	100%
King, MacKenzie	99	99	0	100%
Klein, Octavia	56	56	0	100%
Knight, Jeanette	149	149	0	100%
Morales, Leslie	2	2	0	100%
Morrow, Casey	35	35	0	100%
Norris, Montana	4	4	0	100%
O'Brien, Maisie	19	19	0	100%
Pugh, Alexis	107	106	1	99.07%
Sosa, Jeanette	2	2	0	100%
Soto, Mercedes	39	39	0	100%
Stanton, Jasmine	5	5	0	100%
Woodward, Maile	6	6	0	100%
TOTAL	732	730	2	99.73%

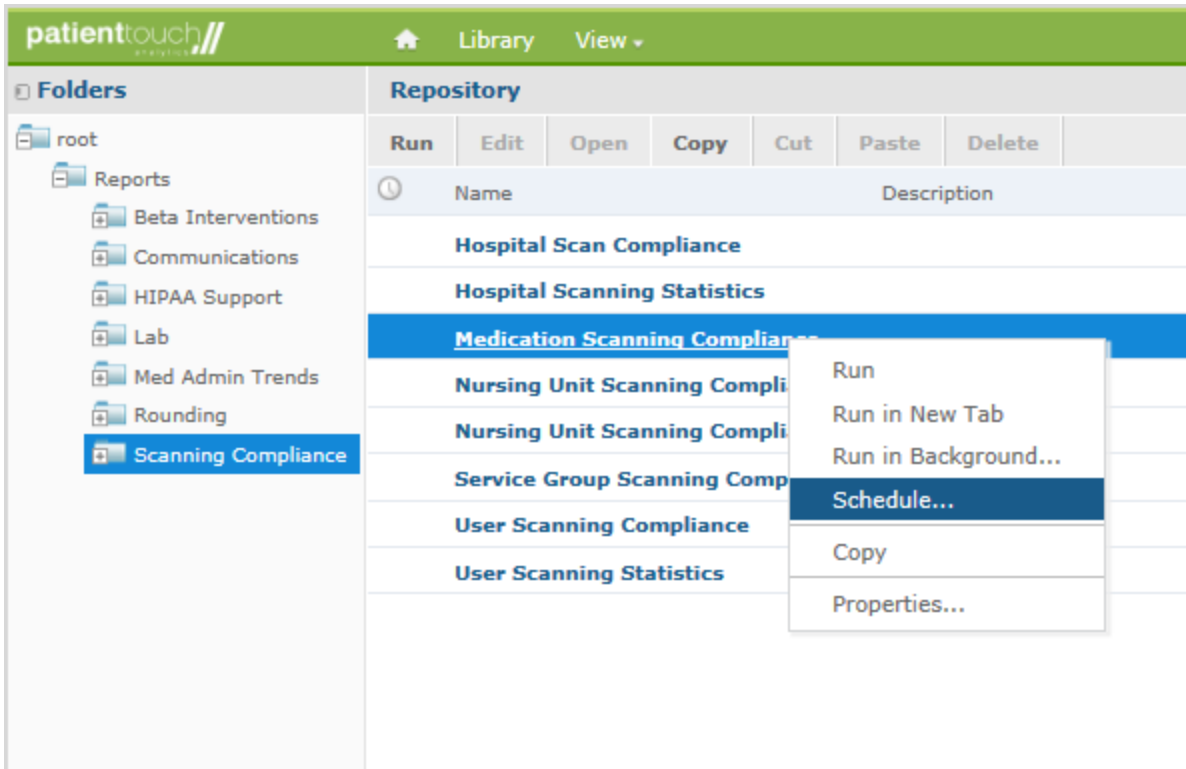
- Continue to drill down on a specific caregiver and you can see the **User Med Administration Detail Report**. This report displays all of the medication administration details for the selected user.

patienttouch											User Med Administration Detail	
											Caregiver: Daniels, 9988	
											01/12/17 to 01/18/17	
Medication Name	NDC Number	Hospital ID	CMS Med?	Med Class	Brand Name	Sig Code	Sig Code	Route	Strength	Dispensing Form	Event Type	
HYDALAZINE 10 mg Tablet.Dose: 10 ORAL		41217178	NO	U		Q8H	INTERVAL	ORAL	10 mg	Tablet	All 0 Patient Rights	
Levothyroxine 75 mg Tablet.Dose: 75 ORAL	0074-8182-11	41220508	NO	U		QDAM	DISCRETE	ORAL	75 mg	Tablet	All 0 Patient Rights	
Levothyroxine 112 mg Tablet.Dose: 112 ORAL	6527-1348-01	41243216	NO	U	LEVOTHYROXINE SODIUM	QDAM	DISCRETE	ORAL	112 mg	Tablet	All 0 Patient Rights	
Levopress 0.8 mg Tablet.Dose: 0.8 ORAL		41221808	NO	IV		Q8HP	PRN	ORAL	0.8 mg	Tablet	All 0 Patient Rights	
Acetaminophen 325 mg Tablet.Dose: 300 ORAL	50580-801-18	41289158	NO	U	TYLENOL 325 MG TABLET	Q8HP	PRN	ORAL	325 mg	Tablet	All 0 Patient Rights	
Acetaminophen 325 mg Tablet.Dose: 300 ORAL	50580-801-18	41289158	NO	U	TYLENOL 325 MG TABLET	Q8HP	PRN	ORAL	325 mg	Tablet	All 0 Patient Rights	
Levocapam 0.5 mg Tablet.Dose: 0.5 ORAL		41221508	NO	IV		QDOP	PRN	ORAL	0.5 mg	Tablet	All 0 Patient Rights	
Alum-Magn-Phos-Simethicone Liquid.Dose: 30 ORAL		41221728	NO	U		Q8HP	PRN	ORAL		Liquid	PRN Dose Administration	
Levothyroxine 112 mg Tablet.Dose: 112 ORAL	6527-1348-01	41243216	NO	U	LEVOTHYROXINE SODIUM	QDAM	DISCRETE	ORAL	112 mg	Tablet	All 0 Patient Rights	
Levothyroxine 75 mg Tablet.Dose: 75 ORAL	6527-1348-01	41220508	NO	U		Q8AM	DISCRETE	ORAL	75 mg	Tablet	All 0 Patient Rights	
HydALAZINE 28 mg Tablet.Dose: 28 ORAL	8179-278-28	41217208	NO	U		Q8H	INTERVAL	ORAL	28 mg	Tablet	All 0 Patient Rights	
Acetaminophen 325 mg Tablet.Dose: 300 ORAL	50580-801-18	41289158	NO	U	TYLENOL 325 MG TABLET	Q8HP	PRN	ORAL	325 mg	Tablet	All 0 Patient Rights	
Levothyroxine 112 mg Tablet.Dose: 112 ORAL	6527-1348-01	41243216	NO	U	LEVOTHYROXINE SODIUM	QDAM	DISCRETE	ORAL	112 mg	Tablet	All 0 Patient Rights	
Levothyroxine 75 mg Tablet.Dose: 75 ORAL	6527-1348-01	41220508	NO	U		Q8AM	DISCRETE	ORAL	75 mg	Tablet	All 0 Patient Rights	
HydALAZINE 28 mg Tablet.Dose: 28 ORAL	8179-278-28	41217208	NO	U		Q8H	INTERVAL	ORAL	28 mg	Tablet	All 0 Patient Rights	
Levothyroxine 112 mg Tablet.Dose: 112 ORAL	6527-1348-01	41243216	NO	U	LEVOTHYROXINE SODIUM	QDAM	DISCRETE	ORAL	112 mg	Tablet	All 0 Patient Rights	
HydALAZINE 80 mg Tablet.Dose: 80 ORAL		41217218	NO	U		Q8H	INTERVAL	ORAL	80 mg	Tablet	All 0 Patient Rights	
Levothyroxine 75 mg Tablet.Dose: 75 ORAL	6527-1348-01	41220508	NO	U		Q8AM	DISCRETE	ORAL	75 mg	Tablet	All 0 Patient Rights	
Acetaminophen 325 mg Tablet.Dose: 300 ORAL	50580-801-18	41289158	NO	U	TYLENOL 325 MG TABLET	Q8HP	PRN	ORAL	325 mg	Tablet	All 0 Patient Rights	
Acetaminophen 325 mg Tablet.Dose: 300 ORAL	50580-801-18	41289158	NO	U	TYLENOL 325 MG TABLET	Q8HP	PRN	ORAL	325 mg	Tablet	All 0 Patient Rights	
Acetaminophen 325 mg Tablet.Dose: 300 ORAL	50580-801-18	41289158	NO	U	TYLENOL 325 MG TABLET	Q8HP	PRN	ORAL	325 mg	Tablet	All 0 Patient Rights	
Codine-Quetecain 10-100mg/5ml, Syrup.Dose: 5 ORAL		41215898	NO	V		TID	DISCRETE	ORAL		Syrup	All 0 Patient Rights	
Crizanpran 20 mg Tablet.Dose: 20 ORAL		41210394	NO	U		QAM	DISCRETE	ORAL	20 mg	Tablet	All 0 Patient Rights	
Sildenafil 20 mg Tablet.Dose: 20 ORAL	8964-0277-81	41206956	NO	U		TID	DISCRETE	ORAL	20 mg	Tablet	All 0 Patient Rights	
Polyvinyl Alcohol 1.4% Ophth Dropl.Dose: 1 OPHTHALMIC	8339-1084-94	41220980	NO	U	ARTIFICIAL TEARS 1.4 % DRGFS	TID	DISCRETE	OPHTHALMIC		Ophth Dropl	All 0 Patient Rights	
Acetaminophen 325 mg Tablet.Dose: 300 ORAL	50580-801-18	41289158	NO	U	TYLENOL 325 MG TABLET	Q8HP	PRN	ORAL	325 mg	Tablet	All 0 Patient Rights	
Outlastin 30 mg Capsule.Dose: 30 ORAL	8983-0240-30	41281718	NO	U		DAILY	DISCRETE	ORAL	30 mg	Capsule	All 0 Patient Rights	
Levopressin 20 mg Capsule.Dose: 300 ORAL	8378-378-18	41238387	NO	U		TID	DISCRETE	ORAL	300 mg	Capsule	All 0 Patient Rights	
Furosemide 20 mg Tablet.Dose: 20 ORAL		41214908	NO	U		DAILY	DISCRETE	ORAL	20 mg	Tablet	All 0 Patient Rights	
Levopressin 0.8 mg Tablet.Dose: 0.8 ORAL		41221808	NO	IV		TID	DISCRETE	ORAL	0.8 mg	Tablet	All 0 Patient Rights	
Aspirin 81 mg Tablet.Dose: 81 ORAL		41282308	NO	U		DAILY	DISCRETE	ORAL	81 mg	Tablet	All 0 Patient Rights	
Bleomycin 10 mg Tablet.Dose: 10 ORAL	8488-3210-11	41281878	NO	U		BID	DISCRETE	ORAL	10 mg	Tablet	All 0 Patient Rights	
Oxydrene 5 mg Tablet.Dose: 10 ORAL		41211728	NO	II		BID	DISCRETE	ORAL	5 mg	Tablet	All 0 Patient Rights	
Neurin Delonix 1 Unit Injection.Dose: 20 SUBCUTANEOUS	8169-3887-12	41282183	NO	U	LEVEMIR	QAM	DISCRETE	SUBCUTANEOUS	1 Unit per	Injection	All 0 Patient Rights	
Patient Own Med (E4) - Dose: 1 TRANSOCERNAL		06060115	NO	U		QDAP	DISCRETE	TRANSOCERNAL			All 0 Patient Rights	
Cephalexin 250 mg Capsule.Dose: 250 ORAL	8989-9748-01	41288158	NO	U	KEFLEX	QID	DISCRETE	ORAL	250 mg	Capsule	All 0 Patient Rights	
Crizanpran 10 mg Tablet.Dose: 30 ORAL		41287412	NO	U		DAILY	DISCRETE	ORAL	10 mg	Tablet	All 0 Patient Rights	
Clonidine 75 mg Tablet.Dose: 75 ORAL	81079-897-28	41210857	NO	U		DAILY	DISCRETE	ORAL	75 mg	Tablet	All 0 Patient Rights	
Paracetamol 40 mg Tablet.Dose: 40 ORAL	81079-001-01	41287625	NO	U		DAILY	DISCRETE	ORAL	40 mg	Tablet	All 0 Patient Rights	
Meloxicam 20 mg Tablet.Dose: 25 ORAL	82084-089-01	41284540	NO	U	METOPROLOL TARTRATE	DAILY	DISCRETE	ORAL	25 mg	Tablet	All 0 Patient Rights	

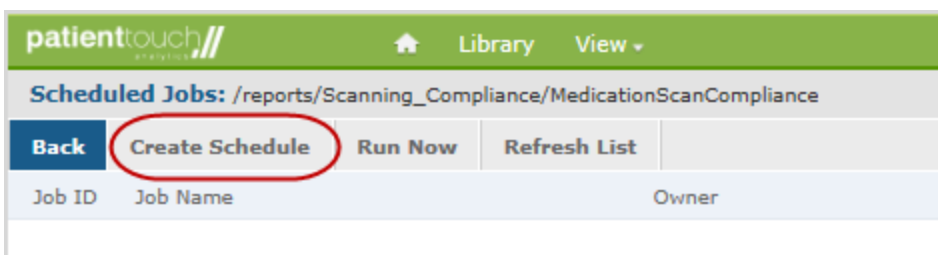
Emailing a Scheduled Report

Users can choose to email a scheduled report to selected individuals. If desired, you can also send a notification email of success or failure of report generation.

1. Right-click on the name of the report you want to schedule.
2. Click **Schedule...**



3. Click **Create Schedule**.



Scheduling options display according to the selected report. Use the information below to complete the fields.

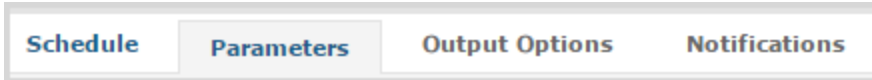
4. Under the Schedule tab, select a **Schedule Start**, either immediate or on a specific date.

Note: If you schedule the report to run immediately, it will only remain in the system until it is done generating.

5. The time zone defaults to display what was selected at login. However, you may modify it here if desired.
6. Select the **Recurrence Type** (Calendar is the preferred method).
7. Select to run the report every month or on selected months.
8. Select to run the report every day or selected days of the week.
9. Enter the time, in hours and minutes, for when you want the report to run.
10. Select the **Schedule End** date or the report will run indefinitely.
11. Exclude any holiday from the drop down menu.

The screenshot shows the 'New Schedule' configuration page. At the top, there's a navigation bar with 'patienttouch system' logo, 'Library View', and user options 'guest Help Log Out'. Below the navigation bar, the page title is 'New Schedule' and there are tabs for 'Schedule', 'Parameters', 'Output Options', and 'Notifications'. The 'Schedule' tab is selected. The main content area is titled 'Schedule For: /reports/Scanning_Compliance/MedicationScanCompliance'. Under 'Schedule Start', 'Start Date' has 'Immediately' selected. 'Time Zone' is set to 'America/Los_Angeles - Pacific Standard Time'. Under 'Recurrence', 'Recurrence Type' is 'Calendar'. 'Months' has 'Every Month' selected, and 'Days' has 'Every Day' selected. 'Times' has 'Hours (required): 0' and 'Minutes (required): 0'. 'Schedule End' has an empty 'End Date' field. 'Holidays' has 'Calendar of dates to exclude: None'. At the bottom left are 'Save' and 'Cancel' buttons. At the bottom right, it says 'Powered by TSBDO JasperSoft'.

12. Click **Parameters**, located in the top right hand corner of the screen. Parameters will vary between reports.



13. For the Medication Scanning Compliance report, select a hospital.
14. Select one or more nursing units. If no unit is selected, the report will generate data for all nursing units.
15. Use the calendar to enter the Start and End dates for the report. However, you may also use the Day - X method. "Day" is the current date; -X is X days prior. For example, Day - 7 means seven days prior to the current date. Day -1 means you can generate a report the previous day, and so on. When selecting dates, you may want to consider using dynamic dates vs static dates.
16. Optionally, enter the name of a specific medication for which you want to generate data.

patienttouch analytics

Library View

New Schedule

Schedule For: /reports/Scanning_Compliance/MedicationScanCompliance

*** Select Hospital**

Hospital B

Select Nursing Unit(s):

Available: 21 Selected: 0

Search list...

B766
D849
E419
F701
I900
J927
K520
M392
N236
N389

Select All
 Deselect All
 Invert

*** Select Start Date:**

2017-01-12

*** Select End Date**

2017-01-18

Enter Medication Name or Portion of Name (optional)

17. Click **Output Options**.

18. The report defaults to display a file name. However, you can change this name to something more hospital specific. Use the information below to complete the remaining fields:

Description: Enter an optional description for the report.

Time Zone: The time zone defaults to display what was selected at login. However, you may modify it here.

Output Locale: Select the language for which you want the report to display.

Formats: Select the format for which you want the report to display.

File Handling: Overwrite Files is not recommended and you may need to remove the check mark from this field. You don't want to inadvertently overwrite someone else's report with the same file name. Select Sequential File Names by Timestamp and modify if desired.

patienttouch
system

Library View

New Schedule

Schedule For: /reports/Scanning_Compliance/MedicationScanCompliance

Output File Options

File name (required):
MedicationScanCompliance

Description:

Time Zone:
America/Los_Angeles - Pacific Standard Time

Output Locale:
(Default)

Formats:

<input type="checkbox"/> CSV	<input type="checkbox"/> HTML	<input type="checkbox"/> RTF
<input type="checkbox"/> DOCX	<input type="checkbox"/> ODS	<input type="checkbox"/> XLSX
<input type="checkbox"/> Excel (Paginated)	<input type="checkbox"/> ODT	<input type="checkbox"/> XLSX (Paginated)
<input type="checkbox"/> Excel	<input checked="" type="checkbox"/> PDF	<input type="checkbox"/> PPTX

File Handling:

Overwrite Files

Sequential File Names by Timestamp

Timestamp Pattern:
yyyyMMddHHmm

19. When sending a scheduled report to be emailed, you do not need any of the Output Destinations. Remove any check marks you may see under this heading.

Output Destination

Output To Repository

Output To Host File System

Output To FTP Server
Server Address:

Port: Transfer Protocol: ▼

Directory:

Username: Password:

20. Click **Notifications**.

21. On the left side of the Notifications screen, enter the email addresses of those you want to send the report to once it is generated.

- The Subject field is required, so enter a subject for your email.
- Include the report as an attachment or choose one of the remaining options.

22. Optionally, on the right side of the screen, enter the email addresses of those you want to send a notification email of success or failure of report generation.

The Subject field is required, so enter a subject for your email.

patienttouch
system

Library View - guest Help Log Out

New Schedule

Schedule For: /reports/Scanning_Compliance/MedicationScanCompliance

Email Notification

Send report when scheduler runs

To:

Use commas to separate addresses

CC:

BCC:

Subject:

Message:

Include reports as repository links in email body

Include report files as attachments

Include report files as ZIP attachment

Include HTML report in email body

Do not send emails for empty reports

Send job status notifications

To:

Use commas to separate addresses

Subject:

Send success notification

Success Message:

Send failure notification

Failure Message:

Include report job information

Include stack trace

Save Cancel

Powered by T3BCO JasperSoft

23. Click **Save**.

24. Enter a **Scheduled Job Name** and click Save again.

Save

Scheduled Job Name (required):

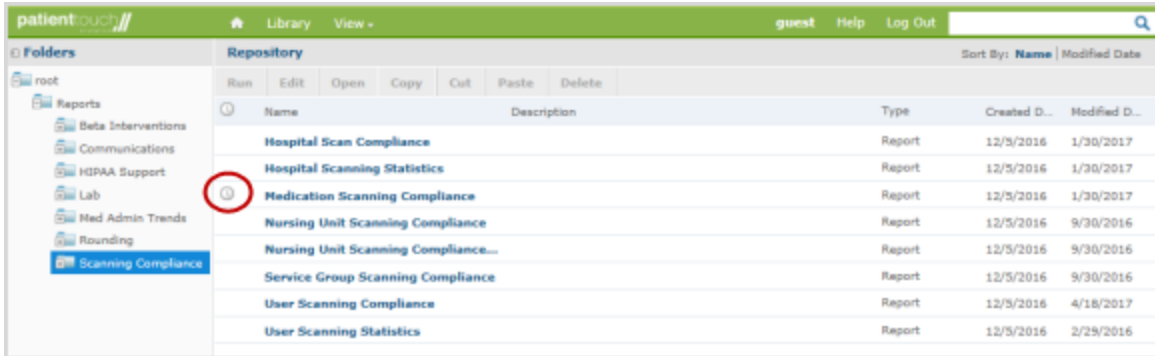
Scheduled Job Description

Save Cancel

The report displays under the **Scheduled Jobs** screen with the options to edit or delete the report schedule.



On the Home screen, or the main repository, the clock icon designates a scheduled report.



Printing a Scheduled Report

When sending a scheduled report to be printed, follow the instructions for emailing a scheduled report except:

1. Under **Output Destinations**, place a check mark next to **Output to Host File Systems** and enter a Linux directory name, which will map to the printer.
2. Users cannot self-add printers to PatientTouch Analytics. Please contact PatientSafe Solutions Technical Support to add a printer:

Phone: 1- (888) 310-3105

Email: support@patientsafesolutions.com

Note: Do not enter information in the Notifications tab.

3. Click **Save**.

The screenshot shows the 'New Schedule' configuration window with the 'Output Options' tab selected. The 'File Handling' section has 'Sequential File Names by Timestamp' checked with a timestamp pattern of 'yyyyMMdd@mm'. Under 'Output Destination', 'Output to Host File System' is checked and circled in red, with the path '/psa/to_printer/myhospital/123_my/unit' entered. Other options like 'Output to Repository' and 'Output to FTP Server' are unchecked. The 'FTP Server' section is also visible but not filled out.

HTML Reports

Many of the PatientTouch Analytics reports are being converted to a browser-based, HTML format. In this new format, users will have the ability to:

- Adjust the size of report columns
- Change the text font
- Hide a column
- Filter reports using specified parameters
- Sort in ascending or descending order

Login Date	Caregiver	Username	Clinical Profiles	Core Roles
08/14/19 11:26:30	BELTON, REID1	rb1	Janitor	Janitor
08/14/19 11:26:31	BELTON, REID1	rb1	Janitor	Janitor
08/14/19 11:34:59	FASCHING, BLAKE	blasching	Primary Nurse, Radiology	Cash Team (role), ED Nurse, Primary Nurse, Primary Nurse 2, Radiology Call
08/14/19 12:05:29	FASCHING, BLAKE	blasching	Primary Nurse, Radiology	Cash Team (role), ED Nurse, Primary Nurse, Primary Nurse 2, Radiology Call
08/14/19 17:18:34	USER_ADMIN	passadmin	All Privileges, IT Admin	ADMIN, IT Administrator, UNKNOWN
08/14/19 18:48:23	HUA, GRACE	ghua	All Privileges	ADMIN
08/14/19 18:48:24	HUA, GRACE	ghua	All Privileges	ADMIN
08/14/19 18:54:20	HUA, GRACE	ghua	All Privileges	ADMIN
08/14/19 18:54:21	HUA, GRACE	ghua	All Privileges	ADMIN
08/14/19 18:59:21	HUA, GRACE	ghua	All Privileges	ADMIN
08/14/19 18:59:22	HUA, GRACE	ghua	All Privileges	ADMIN
08/14/19 19:00:20	HUA, GRACE	ghua	All Privileges	ADMIN
08/14/19 19:00:21	HUA, GRACE	ghua	All Privileges	ADMIN
08/14/19 19:04:37	GONZALEZ 2, DANIEL	dg2	Primary Nurse	Cash Team (role), ED Nurse, Primary Nurse, Primary Nurse 2
08/14/19 19:04:38	GONZALEZ 2, DANIEL	dg2	Primary Nurse	Cash Team (role), ED Nurse, Primary Nurse, Primary Nurse 2

For example, in the report image above, once users click on a column, a tool pop up appears above the clicked column. Review the table below for the features and functions of each tool.

Format



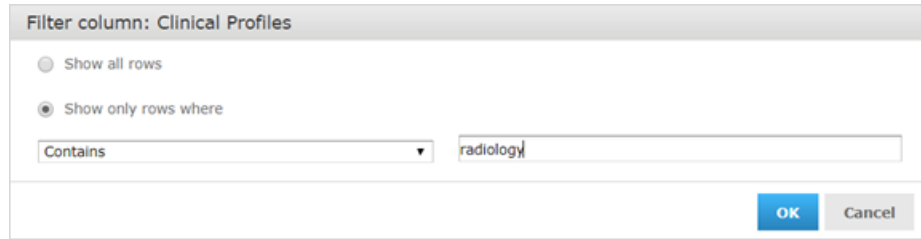
The format tool allows you to change the color and font of the report text.

Users may also select "Hide Column" to hide the report column from view. Click the Undo All button to reverse the action.

Filter



The filter option allows users to filter the report to only display columns with the defined parameters.



Filter column: Clinical Profiles

Show all rows

Show only rows where

Contains

OK Cancel

**Sort
Ascending**



When users click the sort in ascending order, the report will display the selected column in alphabetical order.

**Sort
Descending**



When users click the sort in descending order, the report will display the selected column in reverse alphabetical order.

**Resize
button**



Click on the resize button to resize the column width.

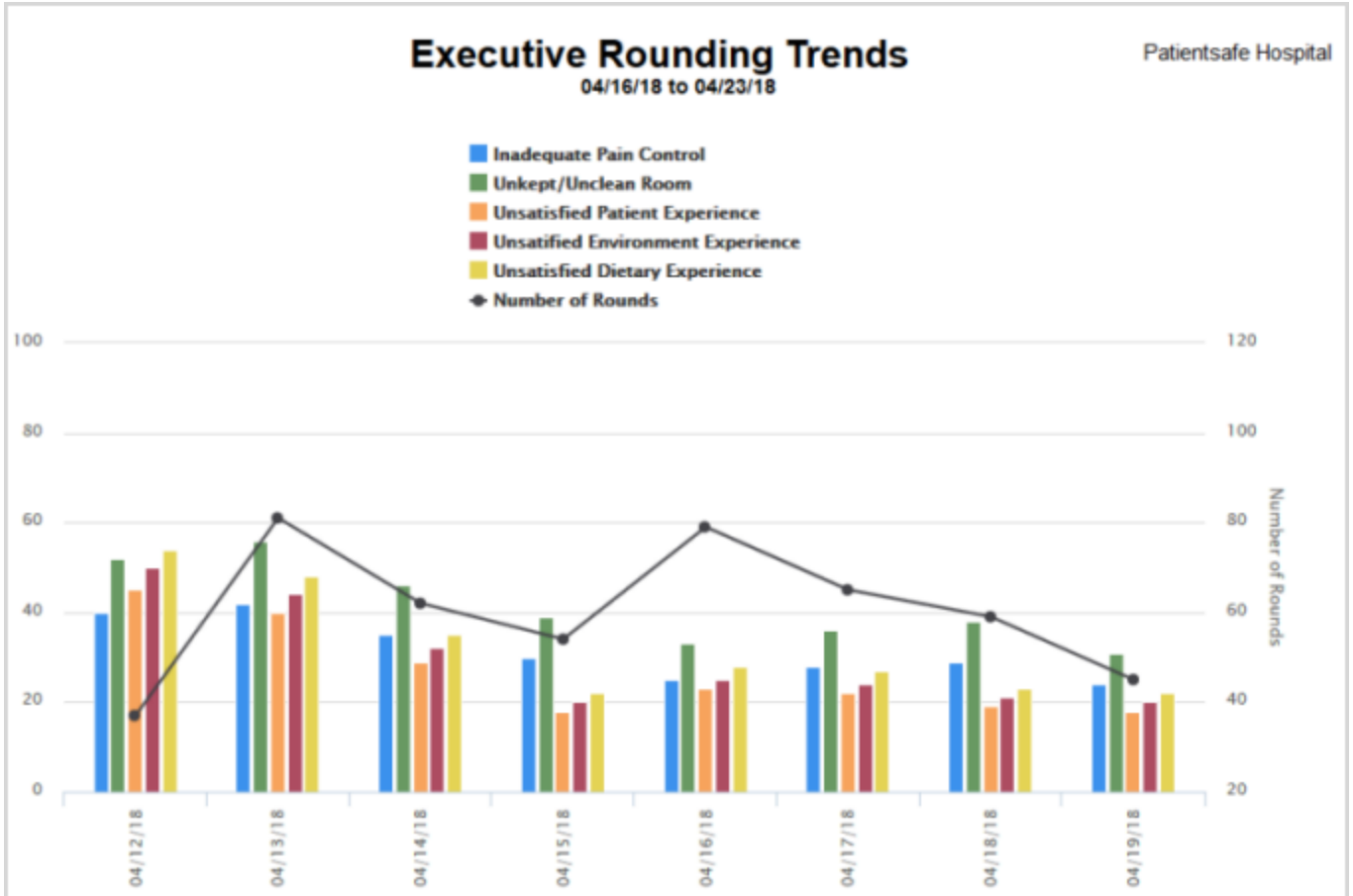
Reports

Click a link below to access detailed descriptions on each report.

- [Nurse Documentation Reports](#)
- [Rounding](#)
- [Communications](#)
- [HIPAA Support](#)
- [Lab](#)
- [Med Admin Trends](#)
- [Med Admin Trends Overrides](#)
- [Scanning Compliance](#)
- [Infant Care](#)
- [Assignment](#)
- [Appendix](#)

Rounding Reports

Executive Rounding Trends



Description: This report provides visibility to patient satisfaction exceptions identified during executive rounding within the defined date range. The report shows the total number of executive rounds performed and, of those, the percentage of exceptions per question. Exceptions are defined as undesired responses (e.g. inadequate pain control, unsatisfied with dietary, unsatisfied with environment, unclean room, etc.).

Note: Clicking on the bar charts/individual lines on the chart will take the user to the **Executive Rounding Detail** report.

Typical User: Nursing Management (Unit Manager, Director, CNO), Quality Improvement

Purpose: Use this report when management (e.g. unit directors, CNO, etc.) would like to see areas where patient satisfaction may be at risk and work towards quality improvement. Trends will help

identify/isolate these specific areas of need. Additionally, it will help management see the volume of executive rounding being performed.

How is Percentage Calculated?: Numerator = the number of “abnormal”/exception responses; Denominator = the number of total rounds with that question answered in the defined period of time in report parameters (if question is skipped during the rounds, it is not included in the denominator)

Feature Level Toggle Descriptions: Clicking on any component at the top of the report will remove it from the graph if the user wants to only see details about a specific question(s).

Executive Rounding Detail

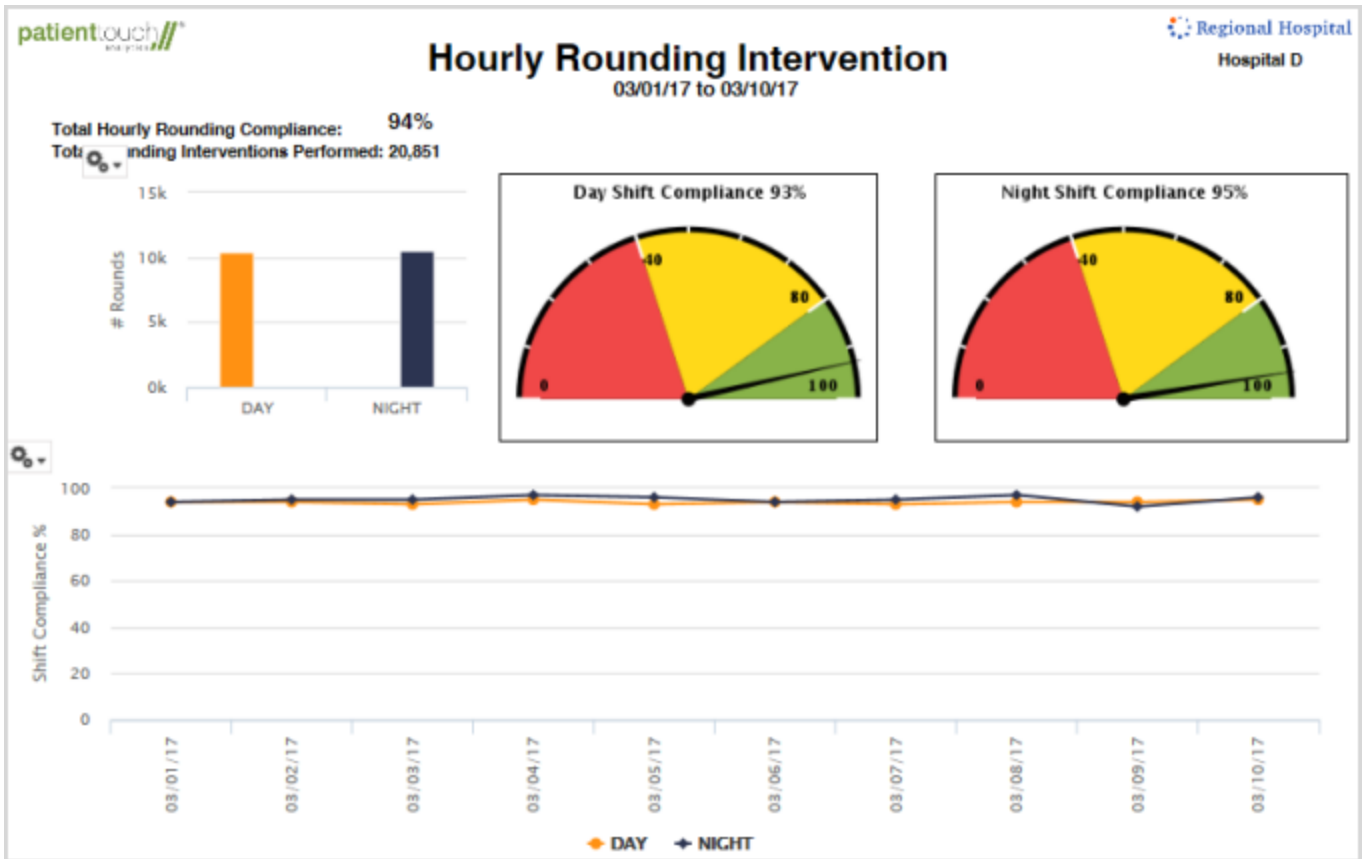
patienttouch analytics		Executive Rounding Detail 04/19/18 to 04/19/18				Regional Hospital PatientSafe Hospital	
Patient	Visit #	DOB	Gender	Unit	Room	Caregiver	Survey Responses
BAUER, JACK	V100001	02/06/1938	M	CCU		CAREINGTON, P	Pain Managed: Yes Room Clean: Yes Dietary Exp: Satisfied Environment Exp: Satisfied Overall Exp:8
BURNS, FRANK	V100006	02/06/1938	M	CCU		CAREINGTON, P	Pain Managed: No Room Clean: Yes Dietary Exp: Neutral Environment Exp: Satisfied Overall Exp:9
SOLIS, GABRIELLE	VISIT1	02/19/2017	U	2S-Ortho		CAREINGTON, P	Pain Managed: Yes Pt. states pain med not working as well as she'd like. Room Clean: Yes Pt. od trash overflowing. Dietary Exp: Unsatisfied Not enough at each meal. Environment Exp: Unsatisfied Dirty trash not emptied. Overall Exp:8
TOWNSEND, CHARLES	V100104	02/19/2017	M	CCU		CAREINGTON, P	Pain Managed: Yes Pt. states pain med not working as well as she'd like. Room Clean: Yes Pt. od trash overflowing. Dietary Exp: Unsatisfied They did bring me some better food today. Environment Exp: Unsatisfied Dirty trash not emptied. Overall Exp:9
BOYD, WOODROW	V100003	02/25/1940	M	CCU		CAREINGTON, P	Pain Managed: Yes Room Clean: Yes Dietary Exp: Satisfied Environment Exp: Unsatisfied Overall Exp:7
MEDAVOY, GREGORY	V100094	04/23/1973	M	2S-Ortho		CAREINGTON, P	Pain Managed: Yes Room Clean: Yes Dietary Exp: Neutral They did bring me some better food today. Environment Exp: Satisfied Overall Exp:8
COSTANZA, FRANK	V100096	09/18/1942	M	2S-Ortho		CAREINGTON, P	Pain Managed: Yes Room Clean: Yes Dietary Exp: Unsatisfied Environment Exp: Unsatisfied Overall Exp:7

Description: This report provides detailed visibility to executive rounding responses based on hospital, date range, specific rounding exception, and nursing unit(s). Users can run this report directly or drill into it from the Executive Rounding Trends Report.

Typical User: Nursing Management (Unit Manager, Director, CNO), Quality Improvement

Purpose: Use this report when management (e.g. unit directors, CNO, etc.) would like to see the detailed information about the responses to executive rounding. This level of detail can provide insights into common feedback, specific users in order to coordinate communication and action steps with specific patients, etc.

Hourly Rounding Compliance



Description: This report provides a summary of hourly rounding compliance for a nursing unit (or several units). It can provide an aggregate summary of all the Nursing Units chosen when running the report or for a single unit.

Typical User: Nursing Management (Unit Manager, Director, CNO), Quality Improvement, Risk Management.

Purpose: Use this report to provide hospital management a visual overview of the performance of the nursing units chosen. When combined with HCAHPS scores, it can be a powerful tool in discussions with management and staff on units that need additional coaching or guidance to maintain their hourly rounds.

How is Compliance Calculated: Compliance % : (#hourly rounds completed/#hourly rounds expected) x 100

Feature Level Toggle Descriptions: There is a “toggle” on each report to count a Med pass as a round. Theory being, if they’re in the room, they’re attending to the patient’s needs. By default, this filtering option is off and only a completed rounding intervention in the hour counts.

Hourly Rounding Shift Detail

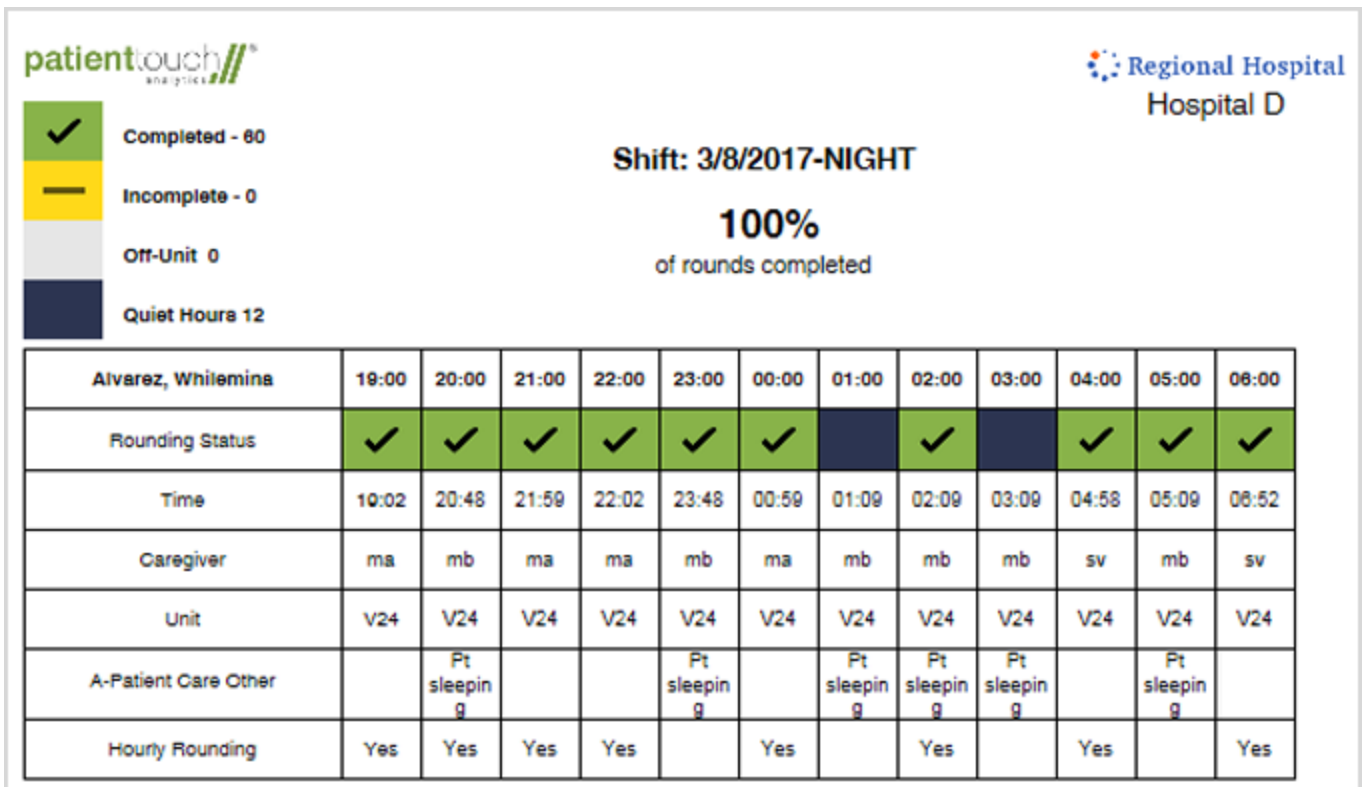
patienttouch									Regional Hospital Hospital D
Hourly Rounding Detail Shift: 03/02/17 - NIGHT									
Patient	Visit #	Unit	Room	Start Time in	End Time in Unit	Hours in Unit	Rounds	Caregiver	
Alvarez, Whilemina	V420008795	V24	0205 A	03/02 10:00	03/03 06:50	12	12	Vinson, Samantha	
Garza, Ariel	V304676430	V24	0204 A	03/02 10:00	03/03 06:50	12	11	Vinson, Samantha	
Hopkins, Desiree	V001740784	V24	0277 A	03/02 10:00	03/03 06:50	12	11	Hoover, Ivory	
Luna, Benedict	V544721712	V24		03/02 10:00	03/03 06:50	12	11	Hoover, Ivory	
Rowland, Drake	V778195307	V24		03/02 10:00	03/03 06:50	12	12	Vinson, Samantha	
Savage, Cotton	V718357120	V24		03/02 10:00	03/03 06:50	12	11	Reese, Basia	
Vinson, Casey	V787410810	V24	0202 A	03/02 10:00	03/03 06:50	12	12	Reese, Basia	

Description: This report provides a summary of hours available and hours rounded for each patient listed on the report. The patient list displays all those patients who were in the chosen nursing unit for the specified time frame. It also displays the clinical staff assigned to the patient during that timeframe.

Typical User: Nursing Management (Unit Manager, Director, CNO), Quality Improvement, Risk Management.

Purpose: Use this report when coaching staff on how to improve their hourly rounding, or when investigating patient satisfaction issues.

Rounded Patient



Description: This report provides detailed information (including responses) on each hourly rounding intervention documented for the chosen patient. The report displays the response answers by the **Patient, Date** and **Shift Type** chosen.

Typical User: Nursing Management (Unit Manager, Director, CNO), Quality Improvement, Risk Management.

Purpose: Use this report when investigating specific patient feedback on their experience in the nursing unit or when looking at opportunities to provide coaching to specific staff.

How is Compliance Calculated: Compliance % : (#hourly rounds completed/#hourly rounds expected) x 100

Rounding Shift Map



Description: This report provides a visual overview of each patient’s hours on the unit for either the day shift or the night shift. The report displays each specific hour by patient and whether the hour has an hourly round documented. Hourly rounds are displayed as **Complete**, **Incomplete**, as a **Quiet Hour**, or as **Off Unit** (from ADT).

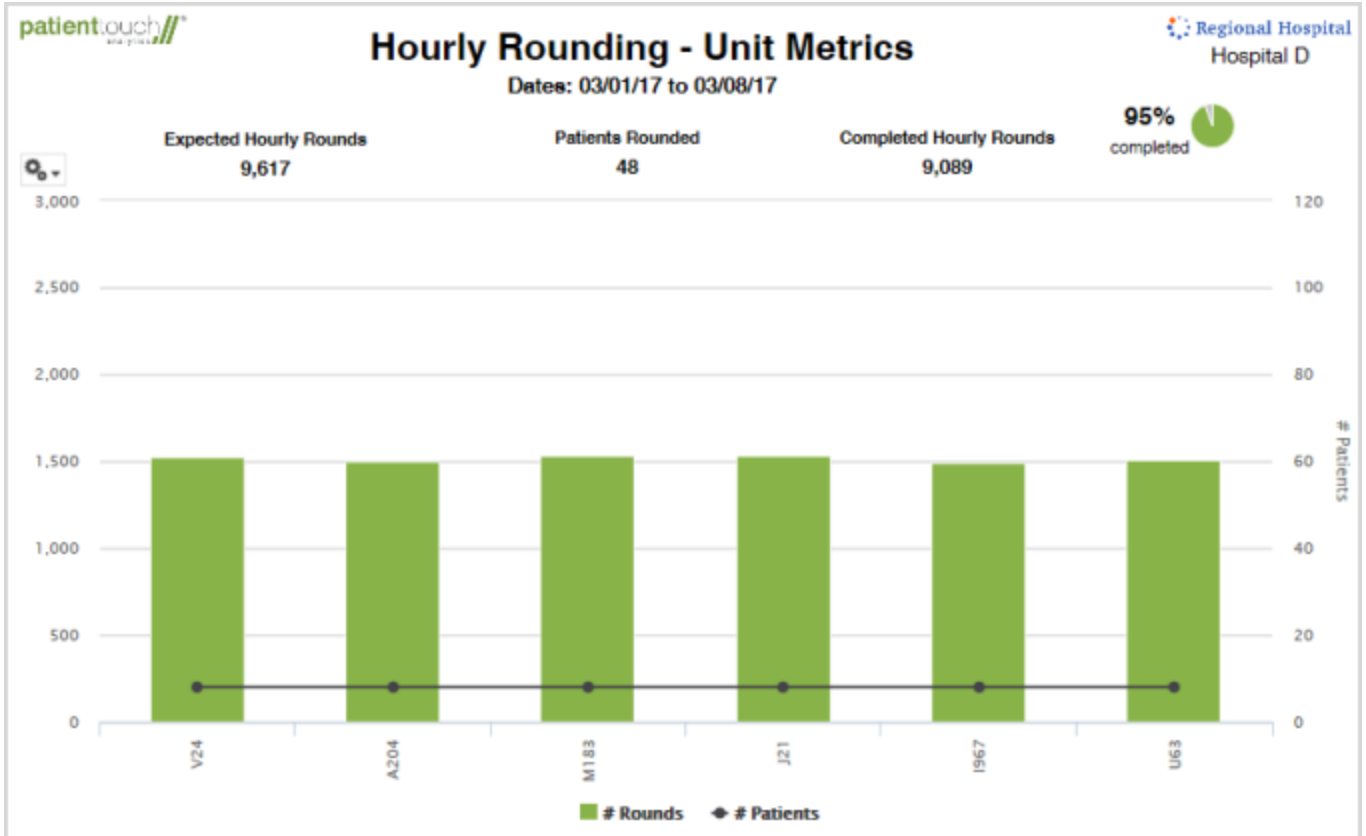
Typical User: Nursing Management (Unit Manager, Director, CNO), Quality Improvement, Risk Management.

Purpose: Use this report when coaching staff on how to improve their hourly rounding, or when investigating patient satisfaction issues.

How is Compliance Calculated: Compliance % : (#hourly rounds completed/#hourly rounds expected) x 100

Unit Rounding Metrics

(a pareto chart of clinician hourly rounds)



Description: This report provides totals of hourly rounds completed within each unit, and compares the units to each other in side-by-side charts. A summary is displayed at the top of the report of the overall hourly rounding compliance.

Typical User: Nursing Management (Unit Manager, Director, CNO), Quality Improvement, Risk Management.

Purpose: Use this report when management would like to compare the performance of units to each other.

How is Compliance Calculated: Compliance % : (#hourly rounds completed/#hourly rounds expected) x 100

User Rounding Detail

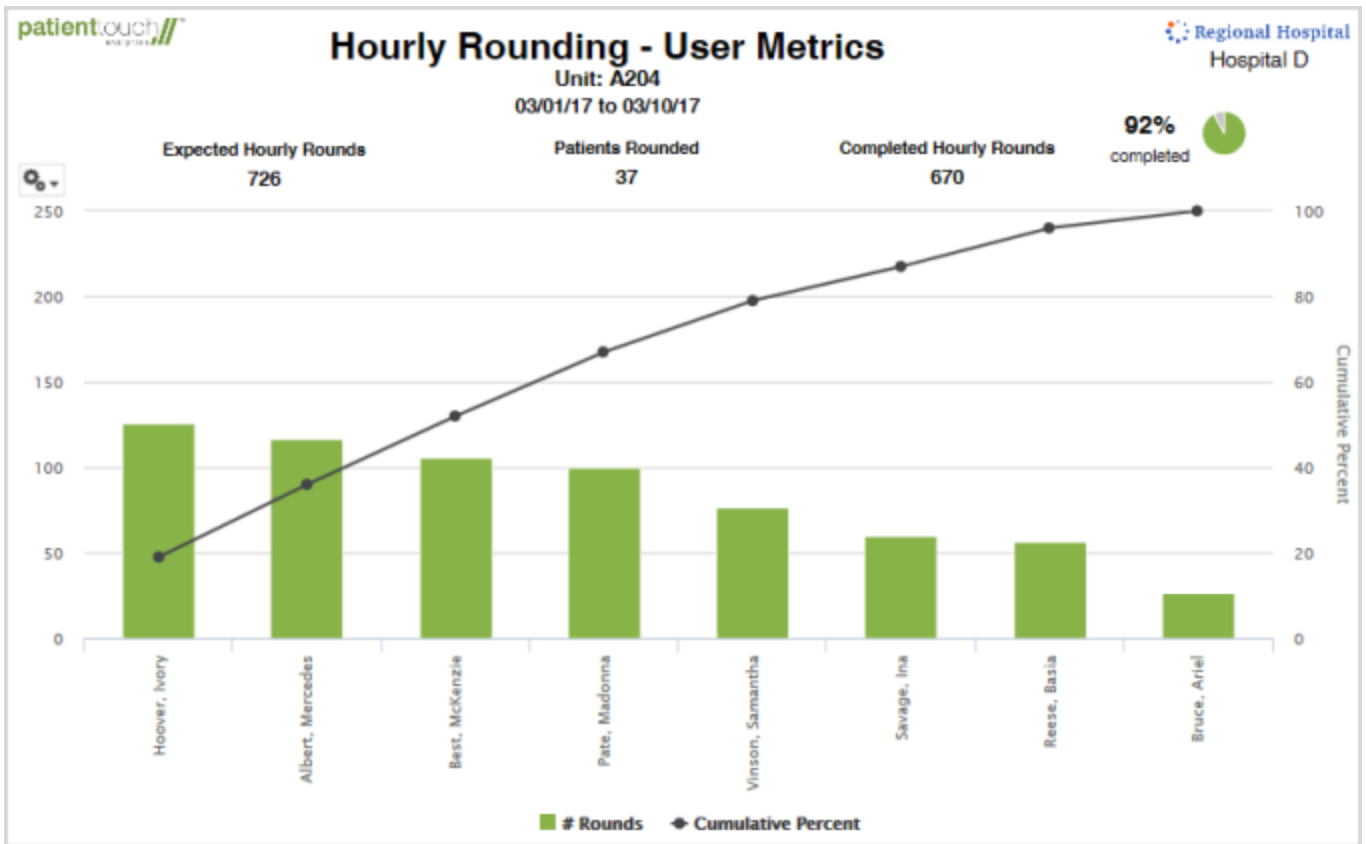
patienttouch analytics		Regional Hospital Hospital D			
User Rounding Detail					
Caregiver: Pate, Madonna					
Dates: 03/01/17 to 03/10/17					
Patient	Visit #	Unit	Room	Intervention	Prompts Answered
Hopkins, Desiree	V001740784	A204	0277 A	03/01/17 07:30	2
Hopkins, Desiree	V001740784	A204	0277 A	03/01/17 08:20	1
Hopkins, Desiree	V001740784	A204	0277 A	03/01/17 09:51	1
Hopkins, Desiree	V001740784	A204	0277 A	03/01/17 10:30	1
Hopkins, Desiree	V001740784	A204	0277 A	03/01/17 11:51	1
Hopkins, Desiree	V001740784	A204	0277 A	03/01/17 13:30	1
Hopkins, Desiree	V001740784	A204	0277 A	03/01/17 14:52	1
Hopkins, Desiree	V001740784	A204	0277 A	03/02/17 07:30	2
Hopkins, Desiree	V001740784	A204	0277 A	03/02/17 08:20	1
Hopkins, Desiree	V001740784	A204	0277 A	03/02/17 09:51	1
Hopkins, Desiree	V001740784	A204	0277 A	03/02/17 10:30	1
Hopkins, Desiree	V001740784	A204	0277 A	03/02/17 11:51	1
Hopkins, Desiree	V001740784	A204	0277 A	03/02/17 13:30	1
Hopkins, Desiree	V001740784	A204	0277 A	03/02/17 14:52	1
Hopkins, Desiree	V001740784	A204	0277 A	03/03/17 07:30	2
Hopkins, Desiree	V001740784	A204	0277 A	03/03/17 08:20	1
Hopkins, Desiree	V001740784	A204	0277 A	03/03/17 09:51	1
Hopkins, Desiree	V001740784	A204	0277 A	03/03/17 10:30	1

Description: This report lists the date and time of each hourly rounding intervention in chronological order, along with the patient's location and number of prompts answered in the intervention. The **Date**, **Caregiver** and **Nursing Unit** filters are required to run this report, and are included in the header.

Typical User: Nursing Management (Unit Manager, Director, CNO), Quality Improvement.

Purpose: Use this report when management needs to see a listing of a clinician's specific hourly rounding interventions.

User Rounding Metrics



Description: This report provides totals of hourly rounds completed by each clinician (PatientTouch user), and compares the users to each other in descending order. In other words, the report is a basic pareto chart with the higher volume users on the left, progressing to lower volume users on the right.

Typical User: Nursing Management (Unit Manager, Director, CNO), Quality Improvement.

Purpose: Use this report when management (e.g. unit directors) would like to compare the performance of each clinician to other clinicians within the chosen unit or units. Also, this report can be used to help identify PatientTouch users who may need additional coaching or guidance on using hourly rounding interventions.

How is Compliance Calculated: Compliance % : (#hourly rounds completed/#hourly rounds expected) x 100

Nurse Documentation Communications Reports

Active Users by Day

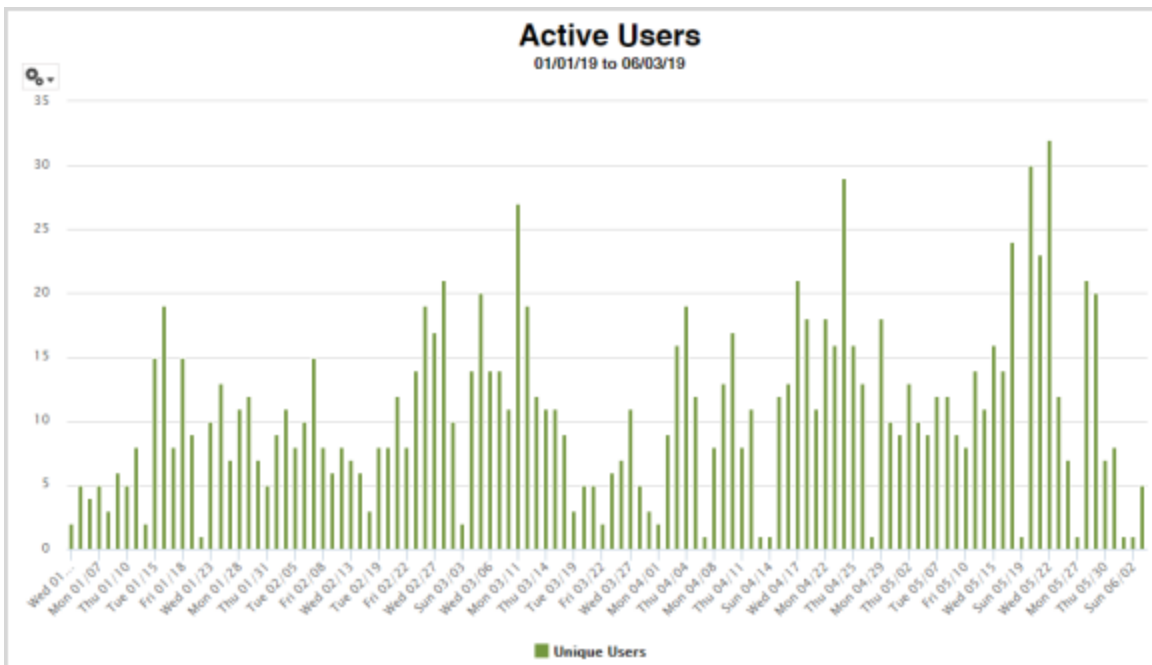
Active Users By Day 8/18/19 to 8/22/19										
Sign-In	Company	Username	Client Profile	Client Role	Time	Device ID	Type	OS	Client	
8/18/19 12:04:21	BELTON, RBD	rsd	Primary Nurse	Primary Nurse	8/18/19 12:04:21	HL_8FACF4D-8D10-4277-4143-F3C2E45942E3	Shared	iOS	PatientTouch	
8/18/19 14:19:19	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/18/19 14:19:19	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/19/19 18:38:30	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/19/19 18:38:30	HL_83CC10A-288F-444B-84F8-C632746D4589	Shared	iOS	PatientTouch	
8/19/19 18:58:42	GONZALEZ 2, DAVID	agf	Primary Nurse	Primary Nurse	8/19/19 18:58:42	HL_83CC10A-288F-444B-84F8-C632746D4589	Shared	iOS	PatientTouch	
8/17/19 14:38:58	DD, CHALICE	ccccd	Primary Nurse	Primary Nurse	8/17/19 14:38:58	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/17/19 14:40:38	DD, CHALICE	ccccd	Primary Nurse	Primary Nurse	8/17/19 14:40:38	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/17/19 14:41:21	DD, CHALICE	ccccd	Primary Nurse	Primary Nurse	8/17/19 14:41:21	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/17/19 14:44:58	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/17/19 14:44:58	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/17/19 14:46:28	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/17/19 14:46:28	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/17/19 14:48:42	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/17/19 14:48:42	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/17/19 14:48:48	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/17/19 14:48:48	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/17/19 15:38:10	BELTON, RBD	rsd	Primary Nurse	Primary Nurse	8/17/19 15:38:10	HL_8FACF4D-8D10-4277-4143-F3C2E45942E3	Shared	iOS	PatientTouch	
8/17/19 17:58:50	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/17/19 17:58:50	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/17/19 17:14:38	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/17/19 17:14:38	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/17/19 17:18:18	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/17/19 17:18:18	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/18/19 11:46:28	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/18/19 11:46:28	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/18/19 12:27:30	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/18/19 12:27:30	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/18/19 12:28:13	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/18/19 12:28:13	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	
8/18/19 12:39:22	GONZALEZ 1, DAVID	agf	Primary Nurse	Primary Nurse	8/18/19 12:39:22	HL_744D3360-454B-4721-863C-8F438E37867C	Shared	iOS	PatientTouch	

Description: A display of active users by different time periods.

Typical User: System Administrators, Hospital Execs, and/or Product Managers

Purpose: Use this report to understand which users have logged in and at what time. Group users by clinical profile, care role, and client type.

Chart of Active Users



Description: A high level summary report of how many active users are using PatientTouch.

Typical User: System Administrators, Hospital Execs, and/or Product Managers

Purpose: Use this report to understand how many users are logging into PatientTouch on a daily, weekly or monthly basis.

Text Detail

patienttouch									
Text Messaging Detail									
01/01/17 to 01/11/17									
Message ID	Sender Name	Sender ID	Date Sent	Time Sent	Type	Priority	Recipient	Recipient ID	
C23F020E-442D-432D-B15A-7D6F42717231	Carissa Pena	cp255@patientsafesolutions	01/01/17	00:02	chat	MEDIUM	Sage Richard	sr505@patientsafesolutions	
3879C81C-42D8-462E-ABF2-FA32998E240	Angela Farmer	af255@patientsafesolutions	01/01/17	00:07	chat	HIGH	Debbie Conrad	dc401@patientsafesolutions	
F03C703F-4543-4FB5-47E3-4831F4F55A43	Sage Richard	sr505@patientsafesolutions	01/01/17	00:07	chat	MEDIUM	Coleen Merrill	cm255@patientsafesolutions	
653C0F8F-88C3-4FD5-47E0-CE326A8AFEB	Coleen Merrill	cm255@patientsafesolutions	01/01/17	00:07	chat	MEDIUM	Sage Richard	sr505@patientsafesolutions	
89207955-AF58-4787-42DF-444F2703F97A	Sage Richard	sr505@patientsafesolutions	01/01/17	00:07	chat	MEDIUM	Carissa Pena	cp255@patientsafesolutions	
661E-18	Dawn Gallagher	dg048@patientsafesolutions	01/01/17	00:08	groupchat	MEDIUM	Idola Pace	ip406@patientsafesolutions	
661E-18	Dawn Gallagher	dg048@patientsafesolutions	01/01/17	00:08	groupchat	MEDIUM	Giela Mooney	gm220@patientsafesolutions	
661E-18	Dawn Gallagher	dg048@patientsafesolutions	01/01/17	00:08	groupchat	MEDIUM	Jenette Golden	ig5015@patientsafesolutions	
661E-18	Dawn Gallagher	dg048@patientsafesolutions	01/01/17	00:08	groupchat	MEDIUM	Mercedes Brown	mb505@patientsafesolutions	
661E-18	Dawn Gallagher	dg048@patientsafesolutions	01/01/17	00:08	groupchat	MEDIUM	Kelsey Estrada	ke353@patientsafesolutions	
235A78AD-1C75-4056-8E45-799D4829EF2	Idola Pace	ip406@patientsafesolutions	01/01/17	00:12	groupchat	MEDIUM	Mercedes Brown	mb505@patientsafesolutions	
235A78AD-1C75-4056-8E45-799D4829EF2	Idola Pace	ip406@patientsafesolutions	01/01/17	00:12	groupchat	MEDIUM	Jenette Golden	ig5015@patientsafesolutions	
6868037-4D3D-4E0F-A141-3287E8141D68	Christine Burt	cb203@patientsafesolutions	01/01/17	00:13	chat	MEDIUM	Kay Cardenas	kc190@patientsafesolutions	
C38E2B18-098D-49AA-8593-8592420E3A2	Jenette Golden	ig5015@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Dawn Gallagher	dg048@patientsafesolutions	
C38E2B18-098D-49AA-8593-8592420E3A2	Jenette Golden	ig5015@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Kelsey Estrada	ke353@patientsafesolutions	
C38E2B18-098D-49AA-8593-8592420E3A2	Jenette Golden	ig5015@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Mercedes Brown	mb505@patientsafesolutions	
C38E2B18-098D-49AA-8593-8592420E3A2	Jenette Golden	ig5015@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Idola Pace	ip406@patientsafesolutions	
11A7F92F-1C73-4314-8D55-017ED8D7ACF5	Mercedes Brown	mb505@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Idola Pace	ip406@patientsafesolutions	
11A7F92F-1C73-4314-8D55-017ED8D7ACF5	Mercedes Brown	mb505@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Giela Mooney	gm220@patientsafesolutions	
11A7F92F-1C73-4314-8D55-017ED8D7ACF5	Mercedes Brown	mb505@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Dawn Gallagher	dg048@patientsafesolutions	
11A7F92F-1C73-4314-8D55-017ED8D7ACF5	Mercedes Brown	mb505@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Kelsey Estrada	ke353@patientsafesolutions	
11A7F92F-1C73-4314-8D55-017ED8D7ACF5	Mercedes Brown	mb505@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Jenette Golden	ig5015@patientsafesolutions	
3AA8F0C8-8253-4485-AB48-FADAC214739B	Jenette Golden	ig5015@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Idola Pace	ip406@patientsafesolutions	
3AA8F0C8-8253-4485-AB48-FADAC214739B	Jenette Golden	ig5015@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Giela Mooney	gm220@patientsafesolutions	
3AA8F0C8-8253-4485-AB48-FADAC214739B	Jenette Golden	ig5015@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Dawn Gallagher	dg048@patientsafesolutions	
3AA8F0C8-8253-4485-AB48-FADAC214739B	Jenette Golden	ig5015@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Kelsey Estrada	ke353@patientsafesolutions	
824D75E8-CD31-4C75-8D31-A1E5FE1E0C108	Mercedes Brown	mb505@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Dawn Gallagher	dg048@patientsafesolutions	
824D75E8-CD31-4C75-8D31-A1E5FE1E0C108	Mercedes Brown	mb505@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Kelsey Estrada	ke353@patientsafesolutions	
824D75E8-CD31-4C75-8D31-A1E5FE1E0C108	Mercedes Brown	mb505@patientsafesolutions	01/01/17	00:13	groupchat	MEDIUM	Jenette Golden	ig5015@patientsafesolutions	

Description: This report allows users to audit and analyze the use of secure text messaging in the hospital.

Typical User: IT personnel or Clinical Administrator

Purpose: Use this report to audit text usage of specific users

Inputs: Start Date, End Date, Text Category, Sender Name, Sender ID, Recipient Name, Recipient ID

Columns: Message ID, Sender Name, Sender ID, Date Sent, Type, Priority, Recipient, Recipient ID, Date Received, Date Read, Message

Device List

patienttouch									
Device Report									
06/21/18 10:52									
Client Identifier	Last Used By	Last Login	Application	Authorized Date	Authorized By	PSS Version	OS Version		
HC_104FB382-D6A0-480B-866E-E5208923A683	snow (JON SNOW)	03/07/18 17:55	PatientTouchComms		J. SNOW	4.2.0.0801.27340	11.2.6		
HC_23D0E808-7D91-4E8E-B08B-3BB4DFE718D0	snow (JON SNOW)	06/05/18 09:07	PatientTouchComms		J. SNOW	4.3.0.0200.27673	11.3		
HC_32CFA2E6-8127-4130-8E72-148640CE3807	snow (JON SNOW)	02/28/18 07:52	PatientTouchComms		J. SNOW	4.2.0.0800.27331	11.1		
HC_4496303C-AE78-4334-8C0A-78C9DCD88DE1	snow (JON SNOW)	01/30/18 12:24	PatientTouchComms		J. SNOW	4.2.0.0600.27214	11.2.5		
HC_452A8FAC-2086-4891-8CC9-2FA904D3E95	snow (JON SNOW)	05/25/18 15:45	PatientTouchComms		J. SNOW	4.2.1.0205.27651	11.3		
HC_47C1819A-700B-496A-8D75-77B1E6E0862F	snow (JON SNOW)	02/05/18 16:17	PatientTouchComms		J. SNOW	4.2.0.0600.27214	11.2		
HC_48A0844E-8680-4B39-8532-7EC6294E945	snow (JON SNOW)	02/06/18 10:22	PatientTouchComms		J. SNOW	4.2.0.0600.27214	11.2.5		
HC_5237840D-BF87-4EDA-6EE8-775A2314991E	snow (JON SNOW)	01/25/18 01:37	PatientTouchComms		J. SNOW	4.2.0.0500.27185	11.2		
HC_53816721-BFD2-4775-A49E-8796A9E2B09A	snow (JON SNOW)	04/18/18 18:14	PatientTouchComms		J. SNOW	4.2.1.0100.27496	11.3		
HC_6B35D0E5-F06E-4064-B0A5-558EE744CE07	snow (JON SNOW)	03/08/18 12:15	PatientTouchComms		J. SNOW	4.2.0.0801.27340	11.2		
HC_794AFAB2-29CF-468B-9369-4021D9100AB1	snow (JON SNOW)	05/16/18 19:13	PatientTouchComms		J. SNOW	4.3.0.0000.27565	11.3.1		
HC_798761C7-A4B9-4154-814A-C091D6154380	snow (JON SNOW)	01/01/18 13:09	PatientTouchComms		J. SNOW	4.2.0.0600.27243	11.2.5		

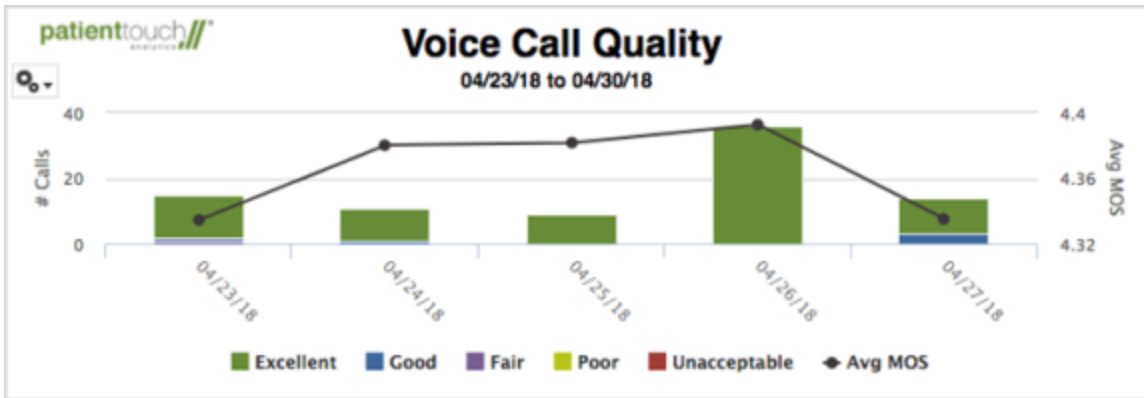
Description: This report provides options to list the client identifier, caregiver name, last login date, application, and additional information of the last person to use a device.

Purpose: Use this report to find who last used a device in case one goes missing

Inputs: Hospital, Oldest Login, Device, Device Attributes

Columns: Client Identifier, Last Used By, Last Login, Application, Authorized Date, Authorized By, PSS Version, OS Version

Call Quality Report

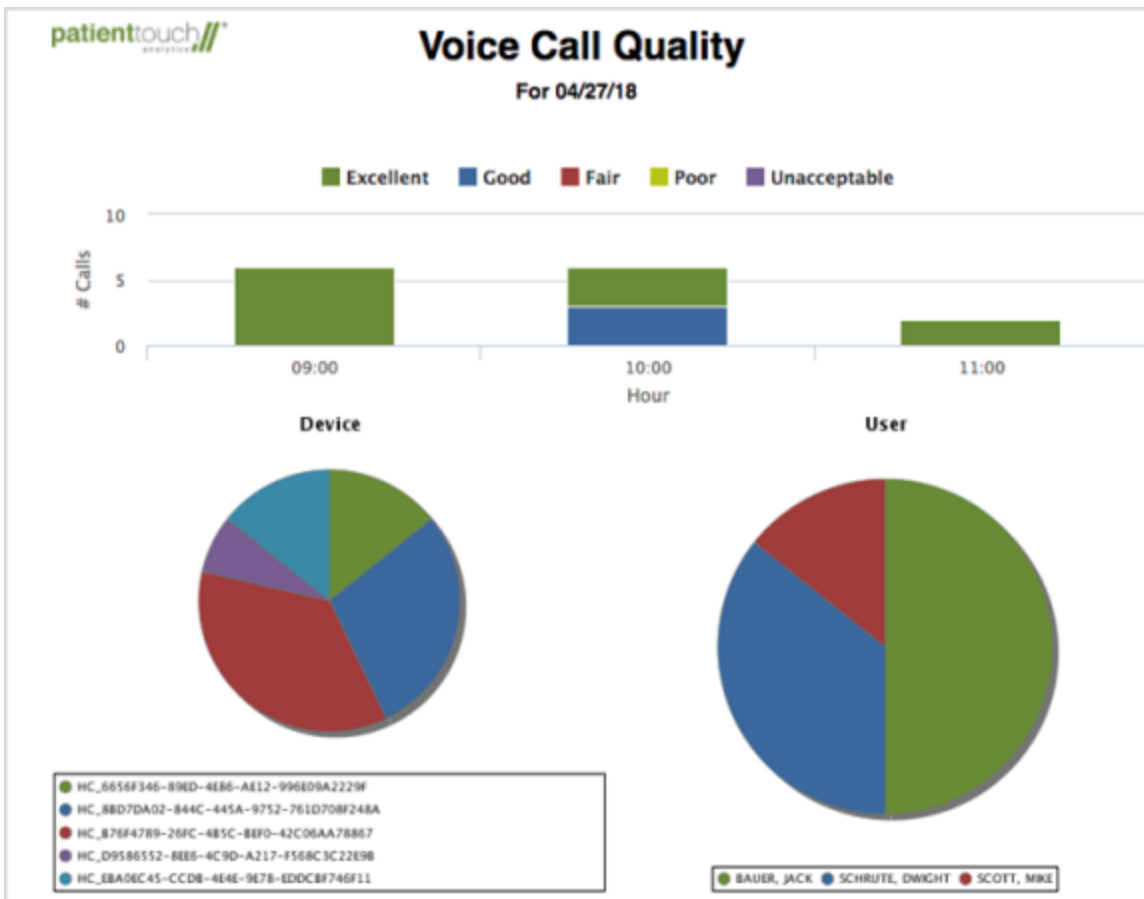


Description: The Call Quality report is a high-level graphical report that shows call quality over a specified period of time. The measure of quality used is MOS (mean opinion score). The MOS provides a numerical measure of the quality of human speech at the destination end of the circuit. The report uses subjective tests (opinionated scores) that are mathematically averaged to obtain a quantitative indicator of the system performance. The report shows MOS ranges (Excellent, Good, Fair, Poor, Unacceptable) for each day. The average MOS score for each day is also shown.

Purpose: Use this report as a starting point for identifying call quality issues and to examine call quality over time

Inputs: Start Date, End Date

Call Quality By Day



Description: The Call Quality Report by Day displays call quality for a particular day by difference slices in a graphical format. The view of calls by hour of day shows the number of calls in each MOS (mean opinion score) bucket range. The device view shows the proportion of calls made that day, by device. Similarly, the user view shows the users participating in calls for that day.

Purpose: Use this report for identifying call quality issues on a particular day

Inputs: Start Date, MOS Range

Call Stats Detail Report

Call Stats Detail Report 04/26/18 to 04/30/18				Regional Hospital		
Caller ID	Callee Phone#	Callee ID	Device ID	Stats	MOS	MOS Level
dschrute	4033	jbauer	HC_B76F4789-26FC-4B5C-BEFO-42C06AA78867	Callee	4.4	Excellent
dschrute	4033	jbauer	HC_8BD7DA02-844C-445A-9752-761D708F248A	Caller	4.4	Excellent
dschrute	4033	jbauer	HC_B76F4789-26FC-4B5C-BEFO-42C06AA78867	Callee	4.4	Excellent

Description: This tabular report displays details for each individual segment of a call including caller, callee, device_id, who the stats are for (caller, callee), MOS score, MOS range and packet loss.

Purpose: Use this report to look at the details of a particular call

Inputs: Start Date, End Date, MOS range, Device ID, Caregiver Name

Columns: Call ID, Duration, Date, Caller, Caller ID, Callee Phone #, Callee ID, Device ID, Stats, MOS, MOS level, Rx Packet Loss, Tx Packet Loss, audioCodec, RxPktLossPeriodMax, TxPktLossPeriodMax, RxPktJitterMax, TxPktJitterMax

External Alerts

External Alert Delivery Report							Regional Hospital
Alerts Sent to: MIKE SCOTT							
From 03/31/18 To 04/30/18							
Priority	Subject	Message	Patient	Visit #	Delivery Date/Time	Read Date/Time	
MEDIUM	Subject	Message	UNKNOWN	UNKNOWN	04/05/18 08:27	04/05/18 08:27	
HIGH	Subject	Message	UNKNOWN	UNKNOWN	04/05/18 08:27	04/05/18 08:28	

Description: The External Alert Report displays all alerts sent from external systems through the Clinical Communications API for messaging to a particular PatientTouch user. Details of the alert are given, including date, time, message text, call back or URL action, and action taken timestamp.

Purpose: Use this report to see external alerts sent to a caregiver and if they were acknowledged

Inputs: Start Date, End Date, Caregiver Name

Columns: Alert System Name, Sent, Type, Priority, Subject, Message, Patient, Visit #, Delivery Date/Time, Read Date/Time, Action Button Name, Action URL, Action Status

Unread Text Messages Report

patienttouch analytics								Unread(or long delay) Txt Messages	
								04/28/18 to 04/30/18	
Sender Name	Sent	Group	Recipient	Received	Rcvd Delay(min)	Read	Read Delay(min)		
DWIGHT SCHRUTE	04/30/18 07:49	N	JACK BAUER	04/30/18 07:49	0				

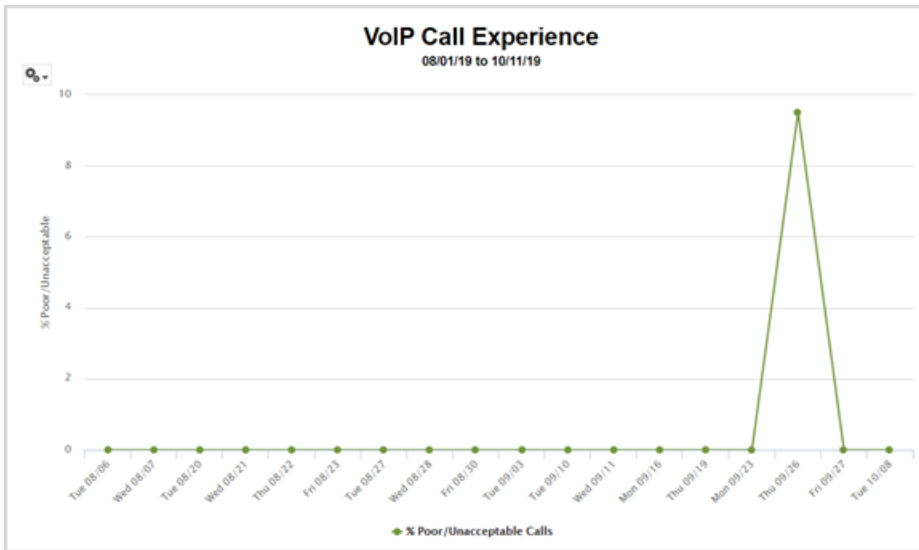
Description: The Unread Text Messages Report lists text messages along with any read lapse time. The report allows for specific inputs such as recipient name, sender name, and minimum read lapse time.

Purpose: Use this report to audit specific users and any lag in text confirmation/response

Inputs: Start Date, End Date, Sender Name, Recipient Name, Chat Type, Minimum Received Lapse Time, Minimum Read Lapse Time

Columns: Sender Name, Sent, Group, Recipient, Received, Received Delay, Read, Read Delay, Message, Attachment, Media

VoIP Call Experience Trending Report

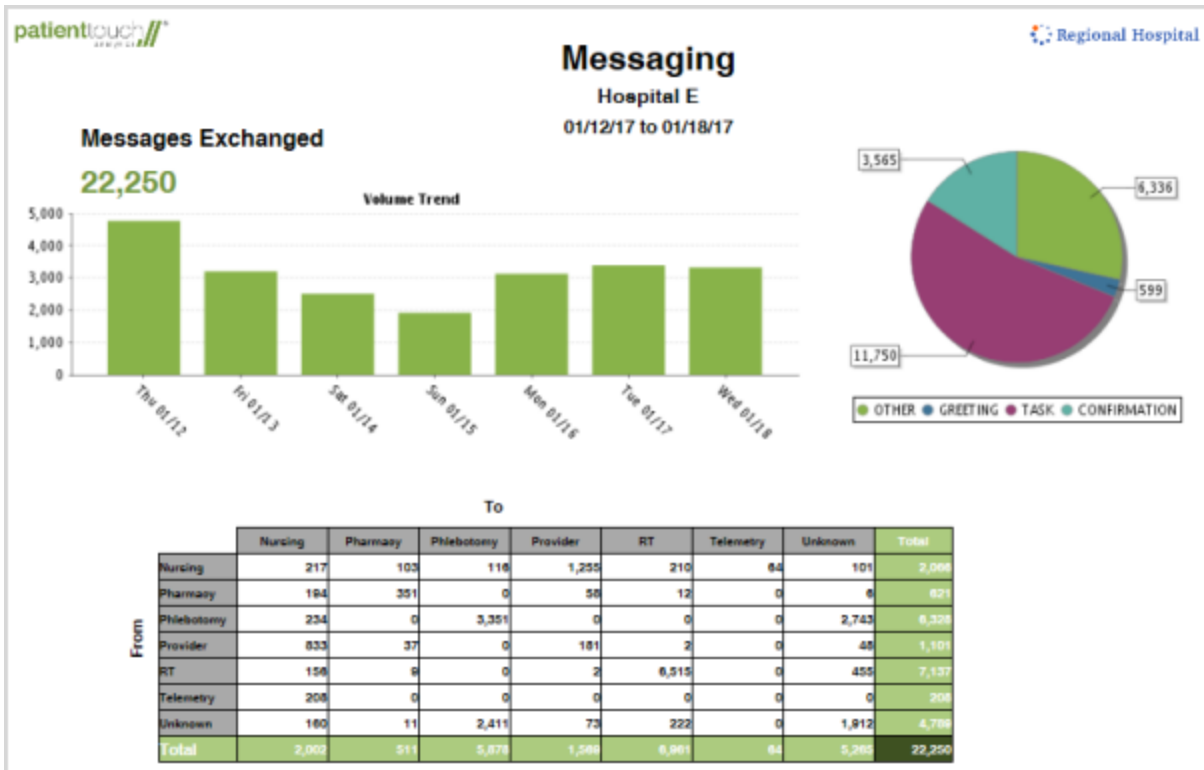


Description: This report shows the percent of poor/unacceptable calls as a % of all calls rolled up by day/week/month over a given time range.

Purpose: To track the % of Daily Poor/Unacceptable calls relative to total calls per each day.

Inputs: Start Date, End Date, Aggregate

Chart of Text Usage

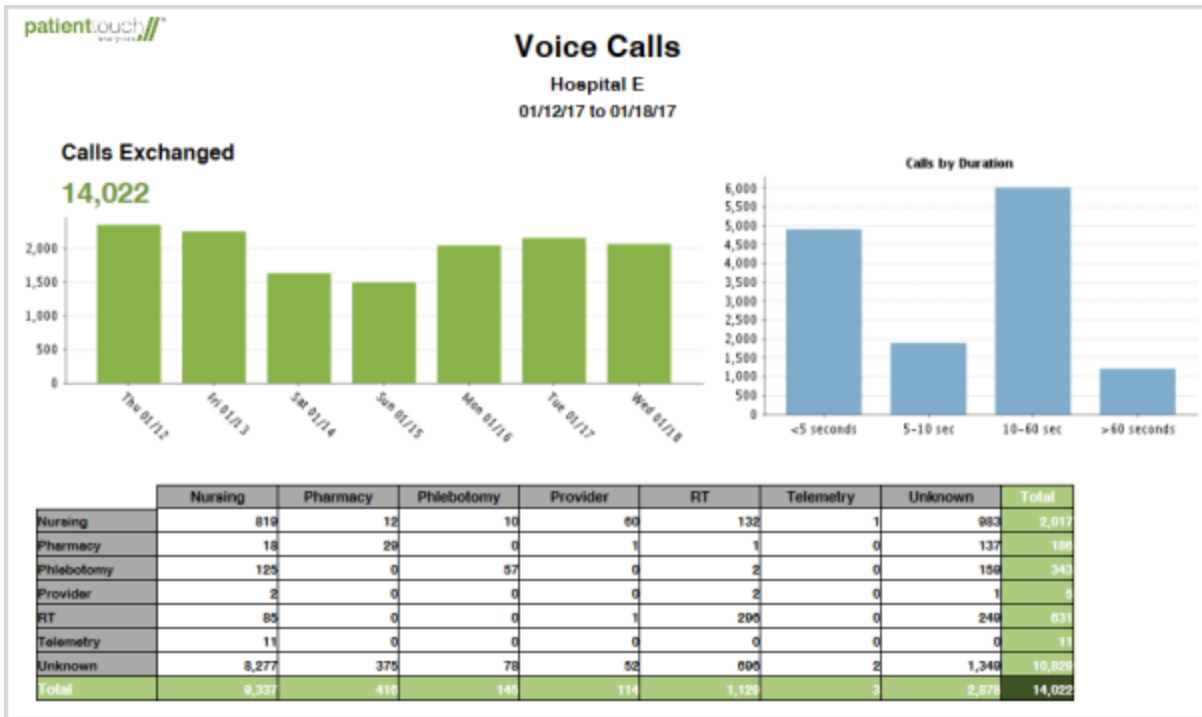


Description: This report trends the number of text messages exchanged, the number of messages grouped by PSS message type, and the type of roles texting each other.

Purpose: Use this report to monitor adoption and usage of secure text messaging quickly and easily.

Inputs: Facility, Start Date, End Date, Aggregate

Chart of Call Usage



Description: This report trends the number of calls exchanged, the number of calls grouped by the call's duration, and the type of roles calling each other.

Purpose: Use this report to monitor adoption and usage of calls.

Inputs: Facility, Start Date, End Date, Aggregate, Call Status

Call Detail

patienttouch SYSTEMS										Voice Call Detail 01/01/17 to 02/16/18		Regional Hospital E
Call ID	Date	Time	Status	Caller Phone#	Caller ID	Caller Login	Callee Phone#	Callee ID	Callee Login			
1973d7b1-78a-47a3-8827-	01/02/17	08:01	Failed	555-555-9453	Rovan Merritt		555-555-2119	Yolanda Lopez	hk8247			
3205a3d1-3fa5-49e1-9a99-bf51897bf21	01/02/17	15:13	Failed	555-555-8812	Carol Duffy		555-555-7299	Christina Bradford	bd2086			
73c0f069-ca64-45c5-b3cd-1ba0bafa14ec	01/03/17	11:28	Failed	555-555-9223	Farah Savage		555-555-2119	Yolanda Lopez	hk8247			
1900b334-80c9-454a-a72a-	01/03/17	11:37	Failed	555-555-8340	Natalie Mason		555-555-2119	Yolanda Lopez	hk8247			
99563b1c-491d-4cfa-ba5a-b5a081143602	01/03/17	11:41	Failed	555-555-8963	Kala Hays		555-555-7299	Christina Bradford	bd2086			
548f097c-9c4e-4327-ba7b-	01/03/17	12:27	Failed	555-555-5825	Jeanette Whitaker		555-555-2119	Yolanda Lopez	hk8247			
87a45838-4414-4a90-b970-	01/03/17	13:30	Failed	555-555-8349	Natalie Mason		555-555-2119	Yolanda Lopez	hk8247			
ba0c0b9-2a3a-4200-890-3fa6d0d8f10	01/04/17	07:36	Answered	555-555-2119	Yolanda Lopez	hk8247	555-555-7941					
5a8f958-77c5-44a5-6771-3054c2357aa3	01/04/17	07:40	Missed	555-555-3378	Shay Cardenas		555-555-2119	Yolanda Lopez	hk8247			
0d23557-43b5-4a81-a6ab-25a1bda15559	01/04/17	10:20	Failed	555-555-8907	Jennifer York		555-555-7299	Christina Bradford	bd2086			
33a2c914-3034-4890-8bb5-	01/04/17	11:41	Failed	555-555-9740	Tara Rosales		555-555-2119	Yolanda Lopez	hk8247			
8a7ec3b1-e150-4925-8cb-	01/05/17	07:05	Failed	555-555-4888	Rosalyn Hayes		555-555-2119	Yolanda Lopez	hk8247			
8879998f-48e5-42c4-4aa7-	01/05/17	11:23	Failed	555-555-5825	Jeanette Whitaker		555-555-2119	Yolanda Lopez	hk8247			
8a908302-3be5-4414-ec79-	01/06/17	12:07	Failed	555-555-1307	Shelly Wilder		555-555-2119	Yolanda Lopez	hk8247			
2f2af2ae-801d-4a0b-8020-df94a93bf4d9	01/09/17	10:39	Failed	555-555-1918	Hadley Savage		555-555-7299	Christina Bradford	bd2086			
07445340-8608-474f-8962-aa225f8e1f82	01/09/17	13:48	Failed	555-555-1918	Hadley Savage		555-555-7299	Christina Bradford	bd2086			
ae508cca-881c-449d-98c2-	01/09/17	18:05	Failed	555-555-9224	Bo Daleon		555-555-7299	Christina Bradford	bd2086			
02c5f518-8479-4b94-a09a-	01/09/17	18:11	Failed	555-555-9224	Bo Daleon		555-555-7299	Christina Bradford	bd2086			
ac09a1a2-cad3-485a-ab9a-158b4b08c51	01/09/17	18:17	Failed	555-555-9224	Bo Daleon		555-555-7299	Christina Bradford	bd2086			
8384c8ec-c11e-43af-9c5b-98f712137b2c	01/09/17	18:22	Failed	555-555-9224	Bo Daleon		555-555-7299	Christina Bradford	bd2086			
bdbe9471-ca17-4c1c-900a-777190a8348f	01/10/17	10:38	Failed	555-555-9223	Farah Savage		555-555-2119	Yolanda Lopez	hk8247			
8509a15e-aaf4-454e-bfa7-08889039133f	01/11/17	14:40	Failed	555-555-9224	Bo Daleon		555-555-7299	Christina Bradford	bd2086			
4f2a559-047f-4822-0491-85c8f20cc7df	01/11/17	14:50	Failed	555-555-9224	Bo Daleon		555-555-7299	Christina Bradford	bd2086			
bfae370c-507a-48f5-8300-303586c309a1	01/11/17	15:11	Failed	555-555-9224	Bo Daleon		555-555-7299	Christina Bradford	bd2086			

Description: This report lists voice call detail information such as: caller phone number, caller ID, callee phone number, callee ID, call status and call duration for the specified hospital. This report lists all placed, missed, and failed calls.

Purpose: Use this report to review or audit all calls placed/received.

Inputs: Start Date, End Date, Caller ID, Caller Login, Caller Facility, Callee ID, Callee Login, Callee Facility, Call Status

Call History

patienttouch SYSTEMS										Call History Report 01/01/16 to 06/01/16 User: Abigail Aguirre (Extension: 555-555-1617)		Regional Hospital E Hospital E
Call ID	Date	Time	Call Type	Other Party Number	Other Party Caller ID	Other Party Login	Duration					
1e578f10-8e42-4953-a69e-e4815611075c	03/11/16	17:41	Failed		Sandra Joseph		00:00:03					
3899376d-cfaf-437e-bf54-e0d4a272406f	03/11/16	17:41	Failed		Sandra Joseph		00:00:04					
c7bae504-cac6-4d03-9300-642a3fd18ec2	04/22/16	18:48	Failed	555-555-7949	Coleen Aguirre	cb339	00:00:00					

Description: This report is similar to the Call Detail report above, but must be filtered for a specific user. It will show all calls made or received by that user.

Purpose: Use this report to review or audit a specific user's calls.

Inputs: Start Date, End Date, Caregiver Name

HIPAA Support Reports

HIPAA Audit for Messaging

Patient	Visit#	Attachment	Media	Recipient	Recipient ID
ZABRISKIE, SAMATHA	VISIT1010			JACK BAUER	jbauer@pss.dev

Description: The HIPAA Audit for Messaging Report lists all text messages for a specified caregiver. In addition to the Sender, Recipient, and Message details, it also displays the Message Priority, the Patient Name, and the Patient's Visit ID associated with the text message (i.e. messages tagged with patient information).

Purpose: Use this report when reviewing or auditing text messages that have been tagged with patient information. This can be used to support HIPAA audits and review

Inputs: Caregiver Name, Start Date, End Date

Columns: Message ID, Thread ID, Sender Name, Sender ID, Date Sent, Date Received, Received Delay, Type, Priority, Subject, Message, Patient, Visit #, Attachment, Media, Recipient, Recipient ID, Date Read, Read Delay

HIPAA Audit for Patient Access

patienttouch		HIPAA Audit for Patient Access					
		Report Date: 04/23/19 09:09					
		Date Range: 04/16/19 to 04/23/19					
		Patient: BURNS, FRANK					
Patient Last Name	Patient First Name	Access Date/Time	User Last Name	User First Name	Visit Number	MRN	Access Type
BURNS	FRANK	04/16/19 11:54:47	BELTON	REID1	V100006	M100006	Patient Screen
BURNS	FRANK	04/16/19 13:45:15	CARTWRIGHT	JUDY	V100006	M100006	Patient Assigne
BURNS	FRANK	04/16/19 13:46:42	CARTWRIGHT	JUDY	V100006	M100006	Patient Screen
BURNS	FRANK	04/16/19 13:49:19	CARTWRIGHT	JUDY	V100006	M100006	Patient Screen
BURNS	FRANK	04/16/19 13:50:50	NURSE	CHARGE	V100006	M100006	Patient Screen
BURNS	FRANK	04/16/19 14:59:46	PRATT	ANGELA	V100006	M100006	Patient Assigne
BURNS	FRANK	04/16/19 14:59:55	PRATT	ANGELA	V100006	M100006	Patient Screen
BURNS	FRANK	04/16/19 18:03:34	GONZALEZ 1	DANIEL	V100006	M100006	Patient Screen
BURNS	FRANK	04/16/19 18:03:55	GONZALEZ 1	DANIEL	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 10:36:07	1	BLUE	V100006	M100006	Patient Assigne
BURNS	FRANK	04/17/19 10:38:06	2	BLUE	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 10:38:14	2	BLUE	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 10:42:15	2	BLUE	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 10:43:30	1	BLUE	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 15:19:14	PRATT	ANGELA	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 15:19:18	PRATT	ANGELA	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 15:19:20	PRATT	ANGELA	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 15:19:21	PRATT	ANGELA	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 15:19:35	PRATT	ANGELA	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 15:19:36	PRATT	ANGELA	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 15:37:24	GONZALEZ 1	DANIEL	V100006	M100006	Patient Screen
BURNS	FRANK	04/17/19 15:38:36	GONZALEZ 1	DANIEL	V100006	M100006	Patient Screen

Description: This report lists all text messages for a specified patient along with how the patient information was accessed (Online MAR, Handheld, Reports, etc.) It displays the Patient Name, Visit ID and Medical Record Number; the Caregiver and their relationship to the patient (e.g. Unassigned, etc.); and when and how the Patient information was accessed (date and time with the type of access, such as Handheld, etc.).

Purpose: Use this report to review or audit users who have accessed specific patient information with the PatientTouch System.

HIPAA Audit for Tagged Messaging

HIPAA Audit for Tagged Messaging						
Report Date: 04/30/18 13:37						
Date Range: 04/18/18 to 04/18/18						
Patient: ZABRISKIE, SAMATHA (MRN: MRN1010, Visit No: VISIT1010)						
Sender Name	Sender ID	Date Sent	Date Rcvd	Rcvd Delay(min)	Type	Priority
UNKNOWN UNKNOWN		04/18/18 09:50	04/18/18 09:50	0	groupchat	MEDIUM
UNKNOWN UNKNOWN		04/18/18 09:50			groupchat	MEDIUM
UNKNOWN UNKNOWN		04/18/18 09:50	04/18/18 09:50	0	groupchat	MEDIUM

Description: The HIPAA Audit for Tagged Messaging Report lists all sent and received messages which have attachments made regarding a patient, such as audio or images. In addition to the patient and caregiver information, the folder where the file is stored is provided, as well as the attachment type.

Purpose: Use this report when reviewing or auditing who sent or received attachments that were made (tagged) with patient information. This can be used to support HIPAA audits and review

Inputs: Patient Name, Start Date, End Date

Columns: Message ID, Thread ID, Sender Name, Sender ID, Date Sent, Date Received, Received Delay, Type, Priority, Subject, Message, Date Read, Read Delay, Attachment, Media, Recipient, Recipient ID

HIPAA Audit for User Access

patienttouch		HIPAA Audit for User Access					
		Report Date: 04/23/19 09:14					
		Date Range: 04/16/19 to 04/23/19					
		User: CARTWRIGHT, JUDY					
Patient Last Name	Patient First Name	Access Date/Time	User Last Name	User First Name	Visit Number	MRN	Access Type
BURNS	FRANK	04/16/19 13:45:15	CARTWRIGHT	JUDY	V100006	M100006	Patient Assigned
GAROUTTE	GLORIA	04/16/19 13:45:15	CARTWRIGHT	JUDY	V1000017	M1000017	Patient Assigned
HAMPTON	HATTIE	04/16/19 13:45:15	CARTWRIGHT	JUDY	0326001	20190326001	Patient Assigned
BURNS	FRANK	04/16/19 13:46:42	CARTWRIGHT	JUDY	V100006	M100006	Patient Screen
BURNS	FRANK	04/16/19 13:49:19	CARTWRIGHT	JUDY	V100006	M100006	Patient Screen

Description: This report lists all text messages for a specified user along with how the patient information was accessed (Online MAR, Handheld, Reports, etc.) It displays the Patient Name, Visit ID and Medical Record Number; the Caregiver and their relationship to the patient (e.g. Unassigned, etc.); and when and how the Patient information was accessed (date and time with the type of access, such as Handheld, etc.).

Purpose: Use this report to review or audit users who have accessed specific patient information with the PatientTouch System.

Lab Reports

CantGetDrawHistorical


patienttouch system						
Can't Get Draw Report 01/01/17 to 01/08/17						
Collector	Patient	Nursing Unit	Location	Order Type	Specimen Tests	Tube Type
Golden, Jenette	Dennis, Cameron	V854	6200 5	ROUTINE	HEMOGRAM	5 ML PURPLE
Golden, Jenette	Dennis, Cameron	V854	6200 5	ROUTINE	IRON	MINT
Golden, Jenette	Dennis, Cameron	V854	6200 5	TIMED	GLU	MINT
Golden, Jenette	Dennis, Cameron	V854	6200 5	TIMED	NA	MINT
Mooney, Justina	Clark, Shelley	A586		TIMED	Cross Match Type Screen	SPEC
Mooney, Justina	Clark, Shelley	A586		TIMED	XI	6 ML PINK (CROSSMAT)
Mooney, Justina	Clark, Shelley	A586		TIMED	XI	X
Mooney, Justina	Clark, Shelley	A586		TIMED	XI	XMPAPER
Chase, Raven	Holman, Tiger	M406	521T 1	URGENT	Blood Culture (Routine Venous)	BC AEROBIC VIAL
Chase, Raven	Holman, Tiger	M406	521T 1	URGENT	Blood Culture (Routine Venous)	BC AEROBIC VIAL
Chase, Raven	Holman, Tiger	M406	521T 1	URGENT	Blood Culture (Routine Venous)	BC ANAEROBIC VIAL
Chase, Raven	Holman, Tiger	M406	521T 1	URGENT	Blood Culture (Routine Venous)	BC ANAEROBIC VIAL
Chase, Raven	Holman, Tiger	M406	521T 1	URGENT	Blood Culture (Routine Venous)	BCPEDPLU
Chase, Raven	Holman, Tiger	M406	521T 1	URGENT	Blood Culture (Routine Venous)	BCPEDPLU
Rowland, Shannon	Dennis, Cameron	V854	6200 5	TIMED	K	MINT
Evans, Ina	Holman, Tiger	M406	521T 1	URGENT	Blood Culture (Routine Venous)	BC AEROBIC VIAL
Evans, Ina	Holman, Tiger	M406	521T 1	URGENT	Blood Culture (Routine Venous)	BC ANAEROBIC VIAL
Evans, Ina	Holman, Tiger	M406	521T 1	URGENT	Blood Culture (Routine Venous)	BCPEDPLU

Description: This report is used to identify all current and historical specimens that have been marked as “Can’t Get” in the Collection Workflow. These reports will identify specimens that were unable to be collected.

Purpose: Use this report when reviewing department efficiency and opportunities for performance improvement (i.e. frequent “Can’t Get’s” indicate a problem with workflow or other coaching opportunity.

Typical User: Lab Manager/Supervisor, Phlebotomy Manager/Supervisor

LabOmitted


										
Lab Omitted Report 01/01/17 to 01/08/17										
Unit	Location	Patient	MPN	Visit Number	Birthdate	Order Type	Accession Number	Ordered	Due	Tests
A740	5537 1	O'Brien, Rina	J457696	V900194121	07/27/1931	STAT	0106.BB00042S	01/06/2017 16:47	01/06/2017 16:46	Type and Screen
B316	7420 13	Austin, Thaddeus	H991604	V793336576	01/27/2005	TIMED	0104.R00010R	01/04/2017 00:11	01/04/2017 00:09	Arterial Blood Gas
B316	7420 2	Lopez, Adrienne	O924501	V599688962	01/27/2016	ROUTINE	0102.BB00021R	01/02/2017 09:38	01/01/2017 23:00	XM
B316	7420 2	Lopez, Adrienne	O924501	V599688962	01/27/2016	ROUTINE	0102.BB00021R	01/02/2017 09:38	01/01/2017 23:00	XM
B316	7420 2	Lopez, Adrienne	O924501	V599688962	01/27/2016	ROUTINE	0102.BB00021R	01/02/2017 09:38	01/01/2017 23:00	Cross Match Type E
B316	7420 2	Lopez, Adrienne	O924501	V599688962	01/27/2016	ROUTINE	0102.BB00021R	01/02/2017 09:38	01/01/2017 23:00	XM
B316	7420 2	Lopez, Adrienne	O924501	V599688962	01/27/2016	TIMED	0106.FL00014R	01/06/2017 08:54	01/06/2017 08:53	Urine Urea
B316	7420 2	Lopez, Adrienne	O924501	V599688962	01/27/2016	TIMED	0106.UC00011R	01/06/2017 08:54	01/06/2017 08:53	Urine Random Soda
B316	7420 7	Lynch, Keane	E146522	V960716211	06/27/1940	TIMED	0103.BB00063R	01/03/2017 20:07	01/03/2017 19:57	Cefuroxime - Sodium
B449		Newman, Dolan	C190659	V918575068	04/27/1941	STAT	0104.U00123S	01/05/2017 07:20	01/03/2017 23:50	Urine Microscopic Ex
J589	474 1	Pugh, Duncan	B411377	V267136662	06/27/2009	ROUTINE	0107.BB00013R	01/07/2017 12:15	01/06/2017 23:00	XM
J589	474 1	Pugh, Duncan	B411377	V267136662	06/27/2009	ROUTINE	0107.BB00013R	01/07/2017 12:15	01/06/2017 23:00	XM
J589	474 1	Pugh, Duncan	B411377	V267136662	06/27/2009	ROUTINE	0107.BB00013R	01/07/2017 12:15	01/06/2017 23:00	XM
K124	35W15 1	Hanson, Vera	E274282	V679515465	09/27/1983	TIMED	0103.BM00001R	01/03/2017 10:57	01/03/2017 10:56	Bone Marrow Aspirat
K124	35W26 1	Osborn, Shelley	H408394	V460346818	10/27/1993	TIMED	0101.SP00103R	01/01/2017 07:20	01/01/2017 07:19	Urine Osmolality
K124	35W31 1	Patton, Shelley	B110708	V658488259	09/27/1941	STAT	0104.BB00003S	01/04/2017 23:09	01/04/2017 20:31	Cross Match Type E
K124	35W31 1	Patton, Shelley	B110708	V658488259	09/27/1941	STAT	0105.BB00001S	01/04/2017 23:01	01/04/2017 23:00	Cross Match Type E
K124	35W31 1	Patton, Shelley	B110708	V658488259	09/27/1941	STAT	0105.BB00001S	01/04/2017 23:01	01/04/2017 23:00	XM

Description: This report includes the lab orders that were omitted using PatientTouch System Manager.

Purpose: Use this report when reviewing department efficiency and opportunities for performance improvement.

Typical User: Lab Manager/Supervisor, Phlebotomy Manager/Supervisor

LabStatistical

					
Lab Statistical Report 01/01/17 to 01/08/17					
Date	Time	Unit	User	Collector Type	Tests
01/01/17	0:09	X128	Pace, Idola	PHLEBOTOMIST	K
01/01/17	0:10	P971	Fuentes, Reagan	RT	Arterial Blood Gas
01/01/17	0:10	P971	Fuentes, Reagan	RT	Influenza A B Rapid Antigen
01/01/17	0:14	A586	Golden, Jenette	PHLEBOTOMIST	Serial Troponin I 8 Hour
01/01/17	0:19	L857	Brown, Mercedes	PHLEBOTOMIST	CBCAD
01/01/17	0:35	K124	Golden, Jenette	PHLEBOTOMIST	TROP
01/01/17	0:46	W763	Pace, Idola	PHLEBOTOMIST	CBCAD,CMP
01/01/17	0:46	W763	Pace, Idola	PHLEBOTOMIST	K
01/01/17	0:58	C899	Burns, Angelica	NURSE	Urine,Drugs of Abuse
01/01/17	0:58	C899	Burns, Angelica	NURSE	Urinalysis,Urinalysis
01/01/17	1:00	N288	System	PHLEBOTOMIST	Blood Culture - No Charge
01/01/17	1:01	J589	Brown, Mercedes	PHLEBOTOMIST	PROCAL,TROP
01/01/17	1:01	J589	System	PHLEBOTOMIST	CBCAD
01/01/17	1:01	J589	System	PHLEBOTOMIST	IRON
01/01/17	1:01	J589	System	PHLEBOTOMIST	LP
01/01/17	1:11	L857	Brown, Mercedes	PHLEBOTOMIST	CBCAD,CMP
01/01/17	1:11	L857	Brown, Mercedes	PHLEBOTOMIST	Serial Troponin I 8 Hour
01/01/17	1:11	L857	Brown, Mercedes	PHLEBOTOMIST	TROP
01/01/17	1:13	P971	Golden, Jenette	PHLEBOTOMIST	CM,TROP
01/01/17	1:13	P971	Golden, Jenette	PHLEBOTOMIST	CM,TROP

Description: This report is a tabular report which includes the date and time of the draw, collector/user, nursing unit, tests collected, and witness, if any. Each row in the report displays activity data for one completed/documented specimen collection workflow (draw), whether or not any or all specimens were collected.

Purpose: Use this report to get an overview of lab usage and activity.

Typical User: Lab Manager/Supervisor, Phlebotomy Manager/Supervisor

LabUserActivity

patienttouch analytics		Regional Hospital Hospital E	
Lab User Activity Report 01/01/17 to 01/08/17			
Date	Time	User	Unit
01/01/17	0:09	Pace, Idola	X128
01/01/17	0:10	Fuentes, Reagan	P971
01/01/17	0:14	Golden, Jenette	A586
01/01/17	0:19	Brown, Mercedes	L857
01/01/17	0:35	Golden, Jenette	K124
01/01/17	0:46	Pace, Idola	W763
01/01/17	0:58	Burns, Angelica	C899
01/01/17	1:00	System	N288
01/01/17	1:00	System	N288
01/01/17	1:00	System	N288
01/01/17	1:01	Brown, Mercedes	J589
01/01/17	1:01	System	J589
01/01/17	1:01	System	J589
01/01/17	1:01	System	J589
01/01/17	1:11	Brown, Mercedes	L857
01/01/17	1:13	Golden, Jenette	P971
01/01/17	1:16	Brown, Mercedes	P971
01/01/17	1:17	Golden, Jenette	B316
01/01/17	1:33	Golden, Jenette	J589
01/01/17	1:34	Golden, Jenette	J589

Description: This report is a tabular report which includes the date and time of the draw, collector/user, and nursing unit. Each row in the report displays one collection episode where the patient was positively identified (via wristband scan), at least one specimen was collected with labels printed, and the collection was documented. Collections that are canceled or in which no specimens are collected are not included on the report.

Purpose: Use this report to get an overview of lab usage and activity.

Typical User: Lab Manager/Supervisor, Phlebotomy Manager/Supervisor

LabWorkflow


Lab Workflow Report 01/01/17 to 01/08/17											
Unit	Location	Patient	MRN	Visit Number	Expiry Date	Order Type	Status	Accession Number	Ordered	Due	Tests
A880		Bavins, Damon	D482084	V728218790	01/27/1044	TIMED	RECEIVED	0103 C00071R	01/02/2017 23:11	01/03/2017 08:30	LYTES
A880		Bavins, Damon	D482084	V728218790	01/27/1044	TIMED	RECEIVED	0103 H00002R	01/02/2017 23:11	01/03/2017 08:30	HEMOGRAM
A880		Bavins, Damon	D482084	V728218790	01/27/1044	TIMED	RECEIVED	0103 L00004R	01/02/2017 23:11	01/03/2017 08:30	Urinalysis
A880		Bavins, Damon	D482084	V728218790	01/27/1044	TIMED	RECEIVED	0103 L00004R	01/02/2017 23:11	01/03/2017 08:30	Urinalysis
A550		Bowen, Willard	A734470	V117827817	08/27/1085	TIMED	RECEIVED	0103 C00077R	01/02/2017 23:11	01/03/2017 06:45	LYTES
A550		Bowen, Willard	A734470	V117827817	08/27/1085	TIMED	RECEIVED	0103 H00008R	01/02/2017 23:11	01/03/2017 06:45	HEMOGRAM
A880		Bowen, Willard	A734470	V117827817	08/27/1085	TIMED	UNCOLLECTED	0103 L00008R	01/02/2017 23:12	01/03/2017 06:48	Urinalysis
A880		Bowen, Willard	A734470	V117827817	08/27/1085	TIMED	UNCOLLECTED	0103 L00008R	01/02/2017 23:12	01/03/2017 06:48	Urinalysis
A880		Boyl, Meghan	0610888	V300678828	04/27/1028	STAT	UNCOLLECTED	0108 L00001R	01/04/2017 23:03	01/08/2017 06:00	Urine Pregnancy Test
A880		Braddon, Janeta	0404505	V112441383	08/27/2002	STAT	UNCOLLECTED	0103 L00002R	01/02/2017 23:05	01/03/2017 10:00	Urine Pregnancy Test
A550		Clark, Shelley	L843038	V40030862	03/27/1088	TIMED	COULD_NOT_GET	0102 B800001R	01/01/2017 23:02	01/02/2017 04:45	XMI
A550		Clark, Shelley	L843038	V40030862	03/27/1088	TIMED	COULD_NOT_GET	0102 B800001R	01/01/2017 23:02	01/02/2017 04:45	XMI
A880		Clark, Shelley	L843038	V40030862	03/27/1088	TIMED	COULD_NOT_GET	0102 B800001R	01/01/2017 23:02	01/02/2017 04:48	XMI
A550		Clark, Shelley	L843038	V40030862	03/27/1088	TIMED	COULD_NOT_GET	0102 B800001R	01/01/2017 23:02	01/02/2017 04:48	Cross Match Type Screen
A880		Deacuz, Ann	8304882	V784882307	03/27/1074	TIMED	RECEIVED	0104 R00002R	01/08/2017 27:18	01/04/2017 13:47	SAL, SERUM, RED TOP NO ADDITIVE
A880		Deacuz, Ann	8304882	V784882307	03/27/1074	STAT	RECEIVED	0104 L00005R	01/03/2017 23:10	01/04/2017 08:30	Urine Pregnancy Test
A550		Deacuz, Hadley	J559629	V84577021	07/27/1070	TIMED	RECEIVED	0103 B800001R	01/02/2017 23:12	01/03/2017 08:00	Type and Screen
A550		Deacuz, Hadley	J559629	V84577021	07/27/1070	TIMED	RECEIVED	0103 H00008R	01/02/2017 23:12	01/03/2017 08:00	HEMOGRAM
A550		Deacuz, Hadley	J559629	V84577021	07/27/1070	TIMED	RECEIVED	0103 SP0002R	01/02/2017 23:12	01/03/2017 08:00	PREG
A880		Dennis, Kato	R881743	V450852048	03/27/1044	TIMED	RECEIVED	0103 C00076R	01/02/2017 23:11	01/03/2017 06:00	LYTES
A880		Dennis, Kato	R881743	V450852048	03/27/1044	TIMED	RECEIVED	0103 H00008R	01/02/2017 23:11	01/03/2017 06:00	HEMOGRAM
A880		Dennis, Kato	R881743	V450852048	03/27/1044	TIMED	RECEIVED	0103 SP0002R	01/02/2017 23:11	01/03/2017 06:00	A1C

Description: The Lab Workflow Report documents each action taken on a patient and lists the user who performed the action and the time the action was taken.

Purpose: Use this report to get an overview of lab usage and activity.

Typical User: Lab Manager/Supervisor, Phlebotomy Manager/Supervisor

TubeAndOrderDetail

								
Tube And Order Detail 01/01/17 to 01/08/17								
Patient MFN	Patient Visit	Nursing Unit	Accession Number	Lab Order Version ID	Order Priority	Status	Ordered Received	Test Display
S96462	V631572960	K124	0101:C00187R	6354618	TIMED	CANCELLED	01/01/2017 00:07	K
G842502	V454044129	L857	0101:H00166R	6354619	TIMED	COLLECTED	01/01/2017 00:11	CBCAD
R535497	V691582642	J589	0101:SP00056R	6354620	TIMED	COLLECTED	01/01/2017 00:11	TROP
R535497	V691582642	J589	0101:SP00056R	6354620	TIMED	COLLECTED	01/01/2017 00:11	TROP
S882371	V441699136	A586	0101:SP00003S	6354622	STAT	COLLECTED	01/01/2017 00:13	Serial Troponin I 8 Hour
A839423	V46311318	M199	0101:SP00056R	6354626	ROUTINE	COLLECTED	01/01/2017 00:19	LAC
A839423	V46311318	M199	0101:C00188R	6354639	ROUTINE	COLLECTED	01/01/2017 00:21	MG,PHOS
O804501	V599689962	B316	0101:CG00042U	6354669	URGENT	CANCELLED	01/01/2017 00:24	Activated Partial Thromboplast
O804501	V599689962	B316	0101:CG00043U	6354673	URGENT	COLLECTED	01/01/2017 00:27	Activated Partial Thromboplast
R535497	V691582642	J589	0101:SP00056R	6354674	TIMED	COLLECTED	01/01/2017 00:27	TROP
R535497	V691582642	J589	0101:SP00060R	6354675	TIMED	CANCELLED	01/01/2017 00:27	TROP
K965038	V472322937	X128	0101:CG00044R	6354676	TIMED	COLLECTED	01/01/2017 00:28	Activated Partial Thromboplast
R535497	V691582642	J589	0101:SP00061R	6354722	TIMED	COLLECTED	01/01/2017 00:29	PROCAL
R535497	V691582642	J589	17:V10000002R	6354721	TIMED	COLLECTED	01/01/2017 00:29	Influenza A B Rapid Antigen,RSV Rapid Antigen Sero
L893722	V330279612	P957	0101:CG00045R	6354761	TIMED	COLLECTED	01/01/2017 00:32	Activated Partial Thromboplast
L893722	V330279612	P957	0101:CG00045R	6354761	TIMED	COLLECTED	01/01/2017 00:32	Activated Partial Thromboplast
L82459	V568692524	P971	0101:SP00064S	6354801	STAT	COLLECTED	01/01/2017 01:01	CM
L82459	V568692524	P971	0101:SP00065S	6354802	STAT	CANCELLED	01/01/2017 01:03	TROP
X336342	V872112870	M423	0101:C00193R	6354834	ROUTINE	COLLECTED	01/01/2017 01:38	LP
X336342	V872112870	M423	0101:S00003R	6354835	ROUTINE	COLLECTED	01/01/2017 01:38	RPR

Description: This report documents each action taken on a patient and lists the tube, barcode, order and the user who performed the action and the time the action was taken.

Purpose: Use this report to get an overview of lab usage and activity.

Typical User: Lab Manager/Supervisor, Phlebotomy Manager/Supervisor, Nurse, Phlebotomist

Specimen Draw List Report

Description: Draw List is used by caregivers to generate and review a list of outstanding lab orders for patients in one or more nursing units.

Purpose: Use this report to give a real time list (by user, nursing unit, or patient) for all active, uncollected lab orders in the PatientTouch System.

Typical Users: Lab manager; phlebotomy manager, processing tech, phlebotomists.

Lab Missing Samples

Description: For Labs that use PatientTouch optional Receive Specimens workflow, the Missing Samples Report displays blood draws that were documented as collected in the PatientTouch system but have not been acknowledged as received in the Lab.

Purpose: Use this report to monitor samples that have been marked as collected but have not been received into the Lab

Typical Users: Lab Manager, Phlebotomy Manager, Phlebotomy Supervisor.

Lab Early/Late Draw Report

Description: The Lab Early / Late Report displays a list of timed and routine draw specimens that were collected early or late, and STAT and Urgent orders that were collected before the due time.

Purpose: Use this report to monitor the timeliness of specimen collections as pertains to lab policy for collection window.

Typical Users: Lab Manager, Phlebotomy Manager, Phlebotomy Supervisor.

Med Admin Trends Reports

Allergy / Interaction Activity

patienttouch		Allergy / Interaction Activity						
		01/06/17 to 01/06/17						
Event Type	Reason	Medication Name	Patient ID	Given	Date/Time	Unit	User	Role
Allergy Warning		Dioneadone Hydrochloride (MULTAQ)	41282472		01/05/2017 19:30	PCW	PETRONELLI, ANSELICA	Nurse
Allergy Warning Override	Clarified with Patient	HYDROmorphone HC (DILAUID)	41217730	1 MG	01/04/2017 21:59	MSW	SMITH, SUSAN	Nurse
Allergy Warning Override	See Additional MAR Documentation	Sodium Chloride-MW BAG PLUS	41881114		01/04/2017 08:33	MSW	SAVVAS, RN, CHRYSOULA	Nurse
Allergy Warning Override	See Additional MAR Documentation	Ceftriaxone Sodium (ROCEPHIN)	41205690		01/04/2017 08:33	MSW	SAVVAS, RN, CHRYSOULA	Nurse
Allergy Warning	Clarified with Patient	HYDROmorphone HC (DILAUID)	41217730		01/04/2017 10:49	PESHOLD	HOMAN, JUSTIN	Nurse
Allergy Warning	Clarified with Patient	HYDROmorphone HC (DILAUID)	41217730		01/04/2017 10:49	PESHOLD	HOMAN, JUSTIN	Nurse
Allergy Warning Override	See Additional MAR Documentation	HYDROmorphone HC (DILAUID)	41217730	0.5 MG	01/04/2017 17:50	MSN	POTTS, CHRISTOPHER	Nurse
Allergy Warning Override	Clarified with Patient	FedexSONE	41231680	1 MG	01/04/2017 18:56	ICU	BURN, RN, WENDY	Nurse
Allergy Warning		Sodium Chloride 0.9% (NS)	41932820		01/04/2017 20:48	PCN	CASTRECHINO, SHARON	Nurse
Allergy Warning Override	Clarified with Patient	HYDROmorphone HC (DILAUID)	41217730	0.5 MG	01/04/2017 23:21	MSN	POTTS, CHRISTOPHER	Nurse
Allergy Warning Override	Clarified with Physician	Aspirin (ASA CHEWABLE)	41202200	81 MG	01/05/2017 08:43	PCW	MAGNUSSON, HILDUR	Nurse
Allergy Warning Override	Clarified with Patient	Ceftriaxone Sodium (ROCEPHIN)	41205690	1 GM	01/05/2017 07:27	MSW	O'DOURKE, SHONDA	Nurse
Allergy Warning Override	Clarified with Patient	HYDROmorphone HC (DILAUID)	41217730	0.5 MG	01/05/2017 07:50	MSN	CIESIELSKI, LORI	Nurse
Allergy Warning		Aspirin (ASA)	41202200		01/05/2017 08:13	ICU	JABLONSKI - RN, MARG	Nurse
Allergy Warning Override	See Additional MAR Documentation	Aspirin (ASA)	41202200	325 MG	01/05/2017 08:14	ICU	JABLONSKI - RN, MARG	Nurse
Allergy Warning Override	Given with Physician Supervision	HYDROmorphone HC (DILAUID)	41217730	1 MG	01/05/2017 13:40	MSN	CIESIELSKI, LORI	Nurse
Allergy Warning Override	Clarified with Patient	HYDROmorphone HC (DILAUID)	41217730	1 MG	01/05/2017 18:29	ICU	BURN, RN, WENDY	Nurse
Drug Interaction Override	Clarified with Physician	Dioneadone Hydrochloride (MULTAQ)	41282472	400 MG	01/04/2017 18:29	ICU	MORRIS, PAMELA	Nurse
Drug Interaction		Levofloxacin in DSW (LEVAQUIN in DSW)	41210188		01/04/2017 21:31	PCN	SIMS, MEDAN	Nurse

Description: The Allergy/Interaction Activity Report presents an overview of all Allergy and Drug Interaction warnings received by caregivers at the bedside. The data includes the action taken (warning overridden or administration canceled) and the medication, user, and patient data. The data also includes the following event types for duplicate drug therapy: Duplicate Drug Therapy Warning Override and Duplicate Drug Therapy Cancelled.

Purpose: To track and identify medication events where users may have received allergy and/or drug interaction warnings at the time of administration. A director of pharmacy or nurse manager needs to see all drug safety (or efficacy) alerts during med administration to ensure these meds were given within the drug's safety guidelines. This report can be helpful in the event a patient has an adverse reaction, as it identifies information including the patient, drug, user, date and action taken at the time the user received the alert.

Typical User: Pharmacy and possibly Nurse Management

All Overrides

patienttouch									
All Overrides Report									
Dates: 01/03/17 to 01/03/17									
Unit	Transaction Date	Override Type	Override Reason	Caregiver	Patient Name	Visit Number	MRN	Order Number	MA
R773	01-03-2017 06:20	Late Med Order	Med Pending from Pharmacy	Shaffer, Azalia	Bovan, Dawn	V482608773	N201453	PGG-30487079	412
R773	01-03-2017 06:21	Late Med Order	Patient Preference	Shaffer, Azalia	Bovan, Dawn	V482608773	N201453	PGG-30487569	411
R773	01-03-2017 09:33	Order Not Found in System	Pharmacy Closed	Shaffer, Azalia	Gallegos, Vernon	V311141149	A547941		412
R773	01-03-2017 11:50	Late Med Order	Patient Preference	Shaffer, Azalia	Bovan, Dawn	V482608773	N201453	PGG-30487079	411
R773	01-03-2017 13:22	Order Not Found in System	Respiratory Documentation	Richmond, Grace	Bradford, Shelley	V543602626	878362		100
R773	01-03-2017 16:37	Late Med Order	Nurse Engaged Elsewhere	Hayes, Ruby	Gallegos, Vernon	V311141149	A547941	P88-30487428	412
R773	01-03-2017 17:32	Order Not Found in System	Pharmacy Closed	Hayes, Ruby	Gallegos, Vernon	V311141149	A547941		412
R773	01-03-2017 18:23	Order Not Found in System	Pharmacy Closed	Gardenas, Bo	Bradford, Shelley	V543602626	878362		411
R773	01-03-2017 19:00	Late Med Order	New Dosing Schedule	Hayes, Ruby	Bovan, Dawn	V482608773	N201453	P88-30487079	412
R773	01-03-2017 21:58	Order Not Found in System	Pharmacy Closed	Hayes, Ruby	Gallegos, Vernon	V311141149	A547941		411
R773	01-03-2017 23:52	Late Med Order	New Dosing Schedule	Hayes, Ruby	Bovan, Dawn	V482608773	N201453	PGG-30487079	412
T132	01-03-2017 00:13	Order Not Found in System	Respiratory Documentation	Garza, Christine	Figueroa, Tasha	V792558043	P645754		100
T132	01-03-2017 00:28	Order Not Found in System	Respiratory Documentation	Garza, Christine	Figueroa, Tasha	V792558043	P645754		102
T132	01-03-2017 01:24	Order Not Found in System	Pharmacy Closed	Alexander, Ann	Shaffer, Tyrone	V922601144	8798043		411
T132	01-03-2017 01:51	Early Med Order	Condition Change	Alexander, Ann	Duran, Forrest	V516580750	W16448	PGG-30487040	412
T132	01-03-2017 02:25	Order Not Found in System	Pharmacy Closed	Alexander, Ann	Duran, Forrest	V516580750	W16448		411
T132	01-03-2017 03:37	Order Not Found in System	Pharmacy Closed	Hayes, Ruby	Figueroa, Tasha	V792558043	P645754		412
T132	01-03-2017 04:56	Not Given	NPO	Carlson, Iolita	Moasi, Alesia	V378781930	M415063	PGG-30487623	412
T132	01-03-2017 05:31	Order Not Found in System	Pharmacy Closed	Carlson, Iolita	Figueroa, Tasha	V792558043	P645754		412
T132	01-03-2017 05:31	Not Given	Contraindicated	Carlson, Iolita	Duran, Forrest	V516580750	W16448	P88-30487638	411
T132	01-03-2017 05:32	Order Not Found in System	Respiratory Documentation	Richmond, Grace	Figueroa, Tasha	V792558043	P645754		101
T132	01-03-2017 05:33	Order Not Found in System	Respiratory Documentation	Richmond, Grace	Figueroa, Tasha	V792558043	P645754		100
T132	01-03-2017 05:47	Early Med Order	Patient Preference	Carlson, Iolita	Pera, Seth	V330909057	M726373	PGG-30487661	412
T132	01-03-2017 05:47	Early Med Order	Patient Preference	Shaffer, Azalia	Finch, Lydia	V919624372	J038929	PGG-30487544	412

Description: The All Overrides Report provides a listing of all of the overrides that occurred during the selected time frame for the selected unit. The data includes date, type of override, medication, user and patient data.

Purpose: Provide visibility of medication administration override events within a defined timeframe (e.g. Late, Not Given, Early, Delayed, Order Not Found, etc.). Comprehensive report of these events which can be filtered/sorted to see the number of occurrences per event type and help with troubleshooting and/or identifying opportunities for continuous quality improvement in complying with hospital and medication administration policies.

Typical User: Pharmacy

Cancelled Admins

patienttouch		Cancelled Admin				
		Date: 01/03/17 to 01/06/17				
Cancelled Event Type	Medication	Hospital ID	Date/Time	Unit	User	Role
No Response Event (Cancelled)	Nitrofurantoin Macrocrystal(MACRODANTIN), Dose: 50 MG ORAL [50 mg Capsule]	41228700	01-03-2017 00:18	R773	Hayas, Ruby	Staff Nurse
Order Not Found in System (Cancelled)	1 Pre-assessment	101	01-03-2017 05:38	T132	Richmond, Grace	Respiratory Ther
Duplicate Med (Cancelled)	Hydrochlorothiazide	41211300	01-03-2017 08:58	R773	Shaffer, Azalia	Staff Nurse
Early Med Order (Cancelled)	Sodium Hypochlorite(DAKINS HALF-STRENGTH), Dose: 1 APPLIC MISCELLANEOUS [5.25% Liquid]	41280818	01-03-2017 16:38	R773	Hayas, Ruby	Staff Nurse
Order Not Found in System (Cancelled)	Ebutamide(PULMICORT)	45497008	01-04-2017 05:19	T132	Richmond, Grace	Respiratory Ther
Duplicate Med (Cancelled)	Morphine Sulfate	41225140	01-04-2017 08:16	R773	Bonner, Sharon	Staff Nurse
Duplicate Med (Cancelled)	Hydrocodone-APAP(NORCO)	41281485	01-04-2017 09:30	T132	Carlson, Iola	Staff Nurse
Duplicate Med (Cancelled)	Albuterol(VENTOLIN)	45410048	01-04-2017 11:38	T132	Richmond, Grace	Respiratory Ther
Order Not Found in System (Cancelled)	Albuterol(VENTOLIN)	45410048	01-04-2017 21:13	R773	Hayas, Kimberley	Multiple
Order Not Found in System (Cancelled)	Morphine Sulfate	41225140	01-05-2017 09:03	T132	Whitaker, Kylvyn	Staff Nurse
Order Not Found in System (Cancelled)	Sulfate(CARAFATE)	41208818	01-05-2017 05:04	T132	Whitaker, Kylvyn	Staff Nurse
Order Not Found in System (Cancelled)	Mupirocin	41287039	01-05-2017 09:35	R773	Shaffer, Azalia	Staff Nurse
Order Not Found in System (Cancelled)	Nicotine(HABITROL NICODERM)	41240710	01-05-2017 08:02	T132	Whitaker, Kylvyn	Staff Nurse
First Dose Education (Cancelled)	Nicotine(HABITROL NICODERM)	41240710	01-05-2017 08:02	T132	Whitaker, Kylvyn	Staff Nurse
First Dose Education (Cancelled)	Acetaminophen(TYLENOL)	41200150	01-05-2017 08:19	T132	Whitaker, Kylvyn	Staff Nurse
Order Not Found in System (Cancelled)	Acetaminophen(TYLENOL)	41200150	01-05-2017 08:19	T132	Whitaker, Kylvyn	Staff Nurse
Manager Edited (Cancelled)	Acetaminophen(TYLENOL)	41200150	01-05-2017 08:19	T132	Whitaker, Kylvyn	Staff Nurse
First Dose Education (Cancelled)	Diltiazem HC(CARDIZEM), Dose: 15 MG IV [15 mg per 5 mL Injection]	41214888	01-05-2017 11:38	T132	Paul, Ursula	Staff Nurse
No Response Event (Cancelled)	Piperacillin-Tazobactam(ZOSYN), Dose: 100 ML IV [3.275 Gm Injector]	41270000	01-05-2017 11:57	T132	Whitaker, Kylvyn	Staff Nurse
Late Med Order (Cancelled)	Amiodarone HC(CORDARONE/PACERONE), Dose: 200 MG ORAL [200 mg Tablet]	41201280	01-05-2017 12:34	T132	Whitaker, Kylvyn	Staff Nurse
Manager Edited (Cancelled)	Insulin Detemir(LEVEMIR), Dose: 10 UNIT SUBCUTANEOUS [100 Units per 1 mL Injection]	41282153	01-05-2017 17:50	T132	Cardenas, Bo	Staff Nurse
Not Given (Cancelled)	Insulin Detemir(LEVEMIR), Dose: 10 UNIT SUBCUTANEOUS [100 Units per 1 mL Injection]	41282153	01-05-2017 17:50	T132	Cardenas, Bo	Staff Nurse

Description: The Cancel Admin Report provides a detailed view of all medication administrations that were started by scanning a medication barcode, and then canceled by the user. The report includes the event type as well as medication scanned, date and time, unit, user, order ID and visit number.

Purpose: Provide visibility to medication events where users scanned a medication barcode and proceeded to cancel; could help identify near-miss events (possible medication errors that were prevented). Nurse Management and pharmacy may use this report to help show the value and importance of scanning medications to ensure the patient's safety and preventing medication errors.

Typical User: Nurse Management and possibly Pharmacy

Dose Not Given

patienttouch system								Dose Not Given Report	
								Data: 01/03/17 to 01/06/17	
Medication	Hospital ID	Ordered Route	Override Reason	Order Number	Visit Number	Admin Date/Time	Due Date/Time		
Insulin Aspart(NOVOLG), Dose: 3 UNIT SUBCUTANEOUS [100 Units per 1 mL Injection]	41281827	SUBCUTANEOUS	NPO	P66-35407823	V376781930	01-03-2017 04:56	01-03-2017 04:30		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	41221540	IV	Contraindicated	P66-35407830	V316680730	01-03-2017 05:31	01-03-2017 05:00		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	41221540	IV	patient refused	P66-35407836	V316680730	01-03-2017 06:56	01-03-2017 06:00		
Aspirin, Dose: 325 MG ORAL [325 mg Tablet]	41202250	ORAL	NPO	P66-35407727	V138731778	01-03-2017 09:00	01-03-2017 07:00		
Aspirin, Dose: 325 MG ORAL [325 mg Tablet]	41202250	ORAL	NPO	P66-35407742	V138731778	01-03-2017 09:00	01-03-2017 07:00		
Insulin Aspart(NOVOLG), Dose: 3 UNIT SUBCUTANEOUS [100 Units per 1 mL Injection]	41281827	SUBCUTANEOUS	NPO	P66-35407823	V376781930	01-03-2017 09:17	01-03-2017 08:30		
Folic Acid, Dose: 1 MG ORAL [1 mg Tablet]	41214800	ORAL	Condition Change	P66-35407831	V316680730	01-03-2017 12:10	01-03-2017 07:00		
Multivitamins w-Minerals(THERAGRAM), Dose: 1 TAB ORAL	41225560	ORAL	Condition Change	P66-35407833	V316680730	01-03-2017 12:10	01-03-2017 07:00		
Thiamine HCl(VITAMIN B-1), Dose: 100 MG ORAL [100 mg Tablet]	41236990	ORAL	Condition Change	P66-35407836	V316680730	01-03-2017 12:10	01-03-2017 07:00		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	41221540	IV	Contraindicated	P66-35407830	V316680730	01-03-2017 12:10	01-03-2017 13:00		
Insulin Aspart(NOVOLG), Dose: 3 UNIT SUBCUTANEOUS [100 Units per 1 mL Injection]	41281827	SUBCUTANEOUS	Pier Sliding Scale	P66-35407823	V376781930	01-03-2017 13:25	01-03-2017 13:30		
Docusate Sodium(DOLAGE), Dose: 100 MG ORAL [100 mg Capsule]	41215440	ORAL	NPO	P66-35407825	V376781930	01-03-2017 13:25	01-03-2017 07:00		
Pregabalin(LYRICAL), Dose: 150 MG ORAL [75 mg Capsule]	41281978	ORAL	NPO	P66-35407117	V376781930	01-03-2017 13:25	01-03-2017 07:00		
MethylPREDNISolone Sod Succ(SOLU-MEDROL), Dose: 40 MG IV [40 mg Injection]	41223850	IV	Medication Discontinued	P66-35407869	V792550043	01-03-2017 16:40	01-03-2017 16:00		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	41221540	IV	Medication Discontinued	P66-35407830	V316680730	01-03-2017 16:40	01-03-2017 17:00		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	41221540	IV	Medication Discontinued	P66-35407836	V316680730	01-03-2017 23:08	01-03-2017 21:00		
HydroXYZine Pamotate(VISTARIL), Dose: 25 MG ORAL [25 mg Capsule]	41217900	ORAL	Condition Change	P66-35407240	V792550043	01-04-2017 03:04	01-04-2017 03:00		
Metoprolol Tartrate(COMPRESSOR), Dose: 5 MG IV [1 mg per 1 mL Injection]	41224100	IV	New Dosing Schedule	P66-35407840	V316680730	01-04-2017 03:37	01-04-2017 03:00		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	41221540	IV	Medication Discontinued	P66-35407830	V316680730	01-04-2017 03:37	01-04-2017 01:00		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	41221540	IV	Medication Discontinued	P66-35407836	V316680730	01-04-2017 04:14	01-04-2017 03:00		
MethylPREDNISolone Sod Succ(SOLU-MEDROL), Dose: 40 MG IV [40 mg Injection]	41223850	IV	Medication Discontinued	P66-35407869	V792550043	01-04-2017 04:36	01-04-2017 07:00		
Lisinopril(PRINIVIL/ZESTRIL), Dose: 10 MG ORAL [10 mg Tablet]	41221290	ORAL	VS Out of Range	P66-35407118	V376781930	01-04-2017 04:41	01-04-2017 07:00		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	41221540	IV	Medication Discontinued	P66-35407830	V316680730	01-04-2017 06:29	01-04-2017 06:00		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	41221540	IV	Medication Discontinued	P66-35407836	V316680730	01-04-2017 12:04	01-04-2017 13:00		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	Multi-Component	IV	Alternate Administration Route	P66-35407877	V462652773	01-04-2017 16:10	01-04-2017 16:00		
Lorazepam(ATIVAN), Dose: 2 MG IV [2 mg per 1 mL Injection]	41221540	IV	Medication Discontinued	P66-35407836	V316680730	01-04-2017 16:47	01-04-2017 17:00		
Nicotlanonin Macrocrystal(MACRODANTIN), Dose: 50 MG ORAL [50 mg Capsule]	41228760	ORAL	New Dosing Schedule	P66-35407879	V462652773	01-04-2017 20:23	01-04-2017 21:00		

Description: The Dose Not Given Report provides a detailed view of all scheduled medication doses that were not administered or were omitted. The report includes the reason for omission as well as detailed order, patient, and user data.

Purpose: Collective report of medication doses documented as not given as well as missed doses. Provides nurse management with comprehensive visibility to these events instead of having to go through individual patient MAR reports. May help them see trends in override reason use, troubleshoot missed/undocumented doses, etc.

Typical User: Nurse Management

First Dose Education

patienttouch		First Dose Education Report				
		Date: 01/03/17 to 01/06/17				
Patient Name	MRN	Visit Number	Medication	Order Type	Nursing Unit	User
Golden, Kelly	A68043	V811418933	Levothyroxine (SYNTHROID), Dose: 100 MG ORAL [100 mcg Tablet]	DISCRETE	J21	Finch, Jaal
Golden, Kelly	A68043	V811418933	Pantoprazole(PROTONIX), Dose: 40 MG ORAL [40 mg Tablet]	DISCRETE	J21	Finch, Jaal
Moss, Leandra	Z83208	V210602506	Metronidazole(FLAGYL), Dose: 500 MG IV [500 mg per 100 mL IV Piggyback]	INTERVAL	U53	Love, Samantha
Rivland, Adam	K33200	V102060939	Levofloxacin(LEVAGUIN), Dose: 500 MG ORAL [500 mg Tablet]	DISCRETE	V24	Fuentes, Larissa
Lunta, Basia	G502185	V425100911	Tetanus/Diph/Acell Pertussis(ADACEL), Dose: 0.5 ML INTRAMUSCULAR	CONTINUOUS	A204	Dennis, Sage
O'Brien, Amaal	0476306	V103005899	Aspirin (Ectaco Coated), Dose: 81 MG ORAL [81 mg Tablet]	DISCRETE	967	Clark, Charly
Canar, Kadeem	Z302188	V257540441		DISCRETE	V24	Blankenship, Alyssa
O'Brien, Amaal	0476306	V103005899		DISCRETE	967	Clark, Charly
Davis, Aiden	D149020	V877348958	Folic Acid, Dose: 1 MG ORAL [1 mg Tablet]	DISCRETE	U53	Boyd, Jennifer
Schultz, Casey	Y832421	V834066901	Flucanetne (PROZAC), Dose: 20 MG ORAL [20 mg Capsule]	DISCRETE	J21	Golden, Eve
Schultz, Casey	Y832421	V834066901	Lisopril(PRINIVL,ZESTRAL), Dose: 20 MG ORAL [20 mg Tablet]	DISCRETE	J21	Golden, Eve
Schultz, Casey	Y832421	V834066901	Hydrochlorothiazide(HCTZ), Dose: 12.5 MG ORAL [12.5 mg Capsule]	DISCRETE	J21	Golden, Eve
Schultz, Casey	Y832421	V834066901	Aspirin, Dose: 325 MG ORAL [325 mg Tablet]	DISCRETE	J21	Golden, Eve
Blankenship, Coleta	K487140	V508301120		INTERVAL	967	Schwartz, Tara
Kiby, Willard	X301088	V99006731	Clopidogrel (PLAVIX), Dose: 75 MG ORAL [75 mg Tablet]	DISCRETE	J21	Vinson, Samantha
Savage, Vank	W252514	V277401940	Acetaminophen(TYLENOL), Dose: 650 MG ORAL [650 mg Tablet]	PRN	967	Bair, Ashely
Moss, Leandra	Z83208	V210602506	Metronidazole(FLAGYL), Dose: 500 MG IV [500 mg per 100 mL IV Piggyback]	INTERVAL	U53	Hester, Gemma
Moss, Leandra	Z83208	V210602506	Metronidazole(FLAGYL), Dose: 500 MG IV [500 mg per 100 mL IV Piggyback]	INTERVAL	U53	Hester, Gemma
Richmond, Arastote	X83362	V983206150	Rivaroxaban(XARELTO), Dose: 15 MG ORAL [15 mg Tablet]	INTERVAL	J21	Golden, Eve
Richmond, Arastote	X83362	V983206150	Doxycycline(VIBRAMYCIN), Dose: 100 MG ORAL [100 mg Capsule]	DISCRETE	J21	Golden, Eve
Richmond, Arastote	X83362	V983206150	Pantoprazole(PROTONIX), Dose: 40 MG ORAL [40 mg Tablet]	DISCRETE	J21	Golden, Eve
Davis, Aiden	D149020	V877348958	Atorvastatin(LIPITOR), Dose: 80 MG ORAL [80 mg Tablet]	DISCRETE	U53	James, Samantha
Richmond, Arastote	X83362	V983206150	Morphine (MS CONTIN), Dose: 15 MG ORAL [15 mg Tablet]	INTERVAL	J21	Finch, Jaal
Flores, Ineside	D019909	V439918941	Zolpidem (AMBEN), Dose: 9 MG ORAL [9 mg Tablet]	PRN	967	Savage, Charley
James, Mariana	R477906	V990272114	Docusate(COLACE), Dose: 100 MG ORAL [100 mg Capsule]	PRN	A204	McDonald, Quinn
James, Mariana	R477906	V990272114	Ibuprofen(MOTRIN), Dose: 800 MG ORAL [800 mg Tablet]	INTERVAL	A204	McDonald, Quinn
Richmond, Arastote	X83362	V983206150	Levothyroxine (SYNTHROID), Dose: 100 MG ORAL [100 mcg Tablet]	DISCRETE	J21	Finch, Jaal
Moss, Leandra	Z83208	V210602506	Levothyroxine (SYNTHROID), Dose: 25 MG ORAL [25 mcg Tablet]	DISCRETE	U53	Evans, Ebony

Description: This report provides a detailed view of all first dose education responses given by the clinician when he/she is prompted to educate the patient about medications. The quality improvement (or other) department user can use this report to identify potential areas for improvement around first dose education and clinician compliance in providing it to patients.

Purpose: Provide visibility to First Dose Education documentation in order to identify opportunities for staff, unit, and service-line opportunities for quality improvement in complying with first dose education. This report may help drive increases in respective HCAHPS scores and other quality measures. Nurse managers may use this report to trend compliance and correlation against these broader outcome measures and help influence change in staff behavior by shedding light on who is performing first dose education at/above/below par. Additionally, the report may help see how well the nurses, units and hospital perform against first dose education compliance initiatives and patients' self-reported responses to first dose education on HCAHPS surveys.

Typical User: Nurse Management

Med Admin Activity

Med Admin Activity Detail Report 01/05/17 to 01/06/17											
Medication_Name	NDO Number	Hospital ID	OMS Med?	Med Class	Brand Name	Sig Code	Sig Code	Route	Strength	Dispensing Form	Event_Type
Oxydone / Acetaminophen 10-325mg Tablet,Dose: 1	0405-0523-01	41279170	NO	I		Q44P	PRN	ORAL		Tablet	All 5 Patient Rights
Fenofen Sulfate 325 mg Tablet,Dose: 325 ORAL	0604-7581-01	41212672	NO	U		QID	DISCRETE	ORAL	325 mg	Tablet	All 5 Patient Rights
Simeticone 80 mg Tablet,Dose: 80 ORAL	63736-325-10	41234310	NO	U		Q44P	PRN	ORAL	80 mg	Tablet	First Dose Education
Ibuprofen 800 mg Tablet,Dose: 800 ORAL		41218180	NO	U		Q8H8	INTERVAL	ORAL	800 mg	Tablet	All 5 Patient Rights
Ibuprofen 800 mg Tablet,Dose: 800 ORAL		41218180	NO	U		Q8H8	INTERVAL	ORAL	800 mg	Tablet	All 5 Patient Rights
Ibuprofen 800 mg Tablet,Dose: 800 ORAL		41218180	NO	U		Q8H8	INTERVAL	ORAL	800 mg	Tablet	All 5 Patient Rights
Ibuprofen 800 mg Tablet,Dose: 800 ORAL		41218180	NO	U		Q8H8	INTERVAL	ORAL	800 mg	Tablet	All 5 Patient Rights
Nitrofurantoin(Monohydrate/Macro) 100 mg Capsule,Dose:	91079-885-01	41248320	NO	U	NITROFURANTOIN	QID	DISCRETE	ORAL	100 mg	Capsule	All 5 Patient Rights
Calcium Carbonate 900 mg Tablet,Dose: 1000 ORAL	88953-004-01	41204860	NO	U	CALCIUM CARBONATE	QID	DISCRETE	ORAL	900 mg	Tablet	All 5 Patient Rights
Labetalol 200 mg Tablet,Dose: 200 ORAL		41219972	NO	U		TID	DISCRETE	ORAL	200 mg	Tablet	All 5 Patient Rights
Insulin Aspart 1 Unit Injection,Dose: 3 SUBCUTANEOUS	0189-7301-11	41281827	NO	U	Novolog	ACH6	DISCRETE	SUBCUTANEOUS	1 Unit per	Injection	First Dose Education
Insulin Aspart 1 Unit Injection,Dose: 3 SUBCUTANEOUS	0189-7301-11	41281827	NO	U	Novolog	ACH6	DISCRETE	SUBCUTANEOUS	1 Unit per	Injection	Late Med Order
Ibuprofen 800 mg Tablet,Dose: 800 ORAL		41218180	NO	U		Q8H8	INTERVAL	ORAL	800 mg	Tablet	Give Now Dose
Docusate 100 mg Capsule,Dose: 100 ORAL	63736-479-01	41211442	NO	U		QIDP	PRN	ORAL	100 mg	Capsule	All 5 Patient Rights
Ibuprofen 800 mg Tablet,Dose: 800 ORAL		41218180	NO	U		Q8H8	INTERVAL	ORAL	800 mg	Tablet	All 5 Patient Rights
Ibuprofen 800 mg Tablet,Dose: 800 ORAL		41218180	NO	U		Q8H8	INTERVAL	ORAL	800 mg	Tablet	All 5 Patient Rights
BUPROPION 150 mg Tablet,Dose: 150 UNKNOWN	88004-251-01	41281525	NO	U	BUPROPION XL	UNKNOWN		UNKNOWN	150 mg	Tablet	First Dose Education
BUPROPION 150 mg Tablet,Dose: 150 UNKNOWN	88004-251-01	41281525	NO	U	BUPROPION XL	UNKNOWN		UNKNOWN	150 mg	Tablet	Order Not Found in System
Citalopram 20 mg Tablet,Dose: 20 UNKNOWN	0904-8085-01	41210394	NO	U	Citalopram	UNKNOWN		UNKNOWN	20 mg	Tablet	First Dose Education
Citalopram 20 mg Tablet,Dose: 20 UNKNOWN	0904-8085-01	41210394	NO	U	Citalopram	UNKNOWN		UNKNOWN	20 mg	Tablet	Order Not Found in System
Metformin HCl 500 mg Tablet,Dose: 1000 UNKNOWN		41204063	NO	U				UNKNOWN	500 mg	Tablet	Order Not Found in System
Prenatal Vite-Min-Pan 1mg N/A Tablet,Dose: 1 UNKNOWN	0904-8373-80	41210948	NO	U	PRENATAL VITAMINS	UNKNOWN		UNKNOWN		Tablet	First Dose Education
Prenatal Vite-Min-Pan 1mg N/A Tablet,Dose: 1 UNKNOWN	0904-8373-80	41210948	NO	U	PRENATAL VITAMINS	UNKNOWN		UNKNOWN		Tablet	Order Not Found in System
Docusate 100 mg Capsule,Dose: 1 UNKNOWN	63736-479-01	41211442	NO	U		UNKNOWN		UNKNOWN	100 mg	Capsule	First Dose Education
Ibuprofen 800 mg Tablet,Dose: 3 UNKNOWN	0604-5835-01	41218180	NO	U		UNKNOWN		UNKNOWN	800 mg	Tablet	First Dose Education
Ibuprofen 800 mg Tablet,Dose: 3 UNKNOWN	0604-5835-01	41218180	NO	U		UNKNOWN		UNKNOWN	800 mg	Tablet	Order Not Found in System
Docusate 100 mg Capsule,Dose: 1 UNKNOWN	63736-479-01	41211442	NO	U		UNKNOWN		UNKNOWN	100 mg	Capsule	Order Not Found in System

Description: This comprehensive, detailed report displays medication administration activity such as All 5 Patient Rights, Early Med Admins, Not Given etc., along with the associated formulary information for the administered drug. It should be filtered before running; it generates a large amount of data. Optional/recommended filters include the Unit, Med, Patient and Event Type (Early, Late, etc.).

Purpose: Use this report when a detailed review or audit of medication administrations is needed, such as a review of when meds were given, or the types of admins that occurred (Early, Late, etc.)

Typical User: Nurse Management, Pharmacy, Regulatory

Med Admin Activity by User

Description: This report displays the same medication administration detail as the Med Admin Activity report above, but this report version requires that a User be chosen before running the report.

Purpose: This report may help managers identify opportunities to help individual users with improvement in complying with medication administration policies and best practices. May also help them in troubleshooting specific incidents.

Typical User: Nurse Management, Regulatory

OverridesVsOrders

Overrides Vs Orders Report	
Date Range: 01/03/17 to 01/05/17 Check for Comparable Active Orders Within 1 hours Units :	
No Comparable Order	
Override Medication Given	Entered Orders
T254	
Bowen, Carol Visit: V159175457 MRN: X755786	
01/03/17 17:37 Hayes, Kimberley 2.5 mg Albuterol (45410048) (VENTOLIN) Reason: Respiratory Documentation	Order Not Found in System
01/03/17 17:38 Hayes, Kimberley 2.5 mL Ipratropium Bromide (45410049) (ATROVENT) Reason: Treatment in Progress	Order Not Found in System
01/03/17 17:38 Hayes, Kimberley 1 null 1 Pre-assessment (101) (1 Pre-assessment) Reason: Treatment in Progress	Order Not Found in System
01/03/17 17:39 Hayes, Kimberley 1 null Oxygen (100) (Oxygen) Reason: Respiratory Documentation	Order Not Found in System
01/03/17 18:00 Hayes, Kimberley 1 null 2 Post-assessment (102) (2 Post-assessment) Reason: Treatment in Progress	Order Not Found in System
01/03/17 19:32 Wiggins, Samantha 10 mg Zolpidem Tartrate (41248640) (AMBIEN) Reason: Pharmacy Closed	Order Not Found in System
01/03/17 19:33 Wiggins, Samantha 40 mg Enoxaparin Sodium (41248370) (LOVENOX) Reason: Pharmacy Closed	Order Not Found in System

Description: The Overrides vs. Orders Report provides caregivers with a way to verify that all medications recorded with the PatientTouch System have an associated order in the patient's record. Caregivers encounter situations every day that call for a medication to be administered before the order has been entered in the system. Using this report, the PatientTouch System compares and

matches any “Order Not Found in System” medication administrations to orders entered into the system later.

Purpose: Provide visibility to events where a user may have proceeded with a medication administration event prior to having an order in the PatientTouch System and whether or not there was a subsequent matching order received from pharmacy/CPOE. Nurse managers may also review this report to identify opportunities in helping individual users with improvement in complying with medication administration policies and best practices. May also help them in troubleshooting specific incidents.

Typical User: Pharmacy, Nurse Management

Patient Rights Exception

Patient Rights Exception Report							
01/08/17 to 01/06/17							
Event Type	Reason	Medication Name	Hospital ID	Ordered Route	OMS Med?	Given	Scheduled Dose
Allergy	Clarified with Physician	Acetaminophen (TYLENOL), Dose: 850 MG UNKNOWN(225 mg Tablet) AND Acetaminophen (TYLENOL), Dose: 850	41230150	UNKNOWN	NO		
Allergy	Clarified with Physician	Hydrocodone-APAP (NORCO), Dose: 1 TAB ORAL	41220945	ORAL	NO	1 TAB	
Allergy	See Additional MAR Documentation	Hydrocodone-APAP (NORCO), Dose: 1 TAB UNKNOWN AND Hydrocodone-APAP (NORCO), Dose: 1 TAB UNKNOWN	41281455	UNKNOWN	NO		
Allergy		MethylPREDNISolone Sod Succ (SOLU-MEDROL), Dose: 40 MG IV(40 mg Injection)	41223250	IV	NO	40 MG	1:5:17 9:30 AM
Early Med Order	Patient Preference	Atorvastatin (LIPITOR), Dose: 10 MG ORAL(10 mg Tablet)	41221581	ORAL	NO	10 MG	1:4:17 7:00 PM
Early Med Order	Patient Preference	Cetopran Hydrobromide (CELEBR), Dose: 40 MG ORAL(20 mg Tablet)	41212394	ORAL	NO	40 MG	1:4:17 7:00 AM
Early Med Order	Patient Preference	Docusate Sodium (DOLACE), Dose: 100 MG ORAL(100 mg Capsule)	41211440	ORAL	NO	100 MG	1:4:17 7:00 AM
Early Med Order	Patient Preference	Enoxaparin Sodium (LOVENOX), Dose: 30 MG SUBCUTANEOUS(30 mg per 0.2 mL Injection)	41213092	SUBCUTANEOUS	NO	30 MG	1:2:17 7:30 AM
Early Med Order	Patient Preference	Enoxaparin Sodium (LOVENOX), Dose: 40 MG SUBCUTANEOUS(40 mg per 0.4 mL Injection)	41240270	SUBCUTANEOUS	NO	40 MG	1:3:17 7:00 AM
Early Med Order	First Dose	Famotidine (PFCID), Dose: 20 MG ORAL(20 mg Tablet)	41212550	ORAL	NO	20 MG	1:4:17 7:30 AM
Early Med Order	Adjust to Meal Arrival	Famotidine (PFCID), Dose: 20 MG ORAL(20 mg Tablet)	41212550	ORAL	NO	20 MG	1:5:17 7:00 AM
Early Med Order	Patient Preference	Furosemide (LASIX), Dose: 20 MG ORAL(20 mg Tablet)	41214900	ORAL	NO	20 MG	1:4:17 7:30 AM
Early Med Order	Patient Preference	Furosemide (LASIX), Dose: 40 MG ORAL(40 mg Tablet)	41214910	ORAL	NO	40 MG	1:4:17 7:00 AM
Early Med Order	Patient Preference	Levitraacetan (KEPPRA), Dose: 500 MG ORAL(500 mg Tablet)	41297057	ORAL	NO	500 MG	1:2:17 7:30 AM
Early Med Order	First Dose	MethylPREDNISolone Sod Succ (SOLU-MEDROL), Dose: 80 MG IV(125 mg Injection)	41223600	IV	NO	80 MG	1:5:17 8:00 PM
Early Med Order	Condition Change	Metoprolol Tartrate (LOPRESSOR), Dose: 5 MG IV(1 mg per 1 mL Injection)	41224100	IV	NO	5 MG	1:2:17 2:30 AM
Early Med Order	First Dose	Moronicazole (FLUGLYL), Dose: 1000 MG MISCELLANEOUS(500 mg Tablet)	41234150	MISCELLANEOUS	NO	1000 MG	1:4:17 7:00 AM
Early Med Order	Patient Preference	Moronicazole Sodium (SINGULAR), Dose: 10 MG ORAL(10 mg Tablet)	41228876	ORAL	NO	10 MG	1:4:17 7:30 AM
Early Med Order	Patient Preference	Potassium Chloride (MICRO-K 10), Dose: 10 MEQ ORAL(10 mEq Tablet)	41231080	ORAL	NO	10 MEQ	1:4:17 7:00 AM
Early Med Order	Patient Preference	Prigabalin (LYRICA), Dose: 150 MG ORAL(75 mg Capsule)	41281975	ORAL	NO	150 MG	1:4:17 7:30 AM
Early Med Order	First Dose	Vancomycin HCl 1000 MG AND Sodium Chloride 250 ML, Dose: 1000 MG IV		Multi-Component	IV	1000 ML	1:4:17 7:00 AM
Early Med Order	Clarified with Physician	Vancomycin HCl 1000 MG AND Sodium Chloride 250 ML, Dose: 1000 MG IV		Multi-Component	IV	1000 ML	1:5:17 7:30 AM
Given Before Order Start	Clarified with Physician	MethylPREDNISolone Sod Succ (SOLU-MEDROL), Dose: 40 MG IV(40 mg Injection)	41223650	IV	NO	40 MG	
Given Before Order Start	First Dose	Sulfafas (CARAFATE), Dose: 1 GM ORAL(1 Gm per 10 mL Suspension)	41208818	ORAL	NO	1 GM	
Given Before Order Start	First Dose	Tamoxifen HCl (FLOMAX), Dose: 0.4 MG ORAL(0.4 mg Capsule)	41220208	ORAL	NO	0.4 MG	
Late Med Order	Patient Sleeping	Alprazolam (XANAX), Dose: 0.5 MG ORAL(0.5 mg Tablet)	41200860	ORAL	NO	0.5 MG	1:5:17 11:00 AM
Late Med Order	Nurse Engaged Elsewhere	Alprazolam (XANAX), Dose: 0.5 MG ORAL(0.5 mg Tablet)	41200860	ORAL	NO	0.5 MG	1:5:17 7:00 PM
Late Med Order	New Dosing Schedule	Amidopline Bayslate (NORVASC), Dose: 10 MG ORAL(5 mg Tablet)	41248900	ORAL	NO	10 MG	1:5:17 7:30 AM
Late Med Order	Med Pending from Pharmacy	Ampicillin (AMPIDILLIN), Dose: 500 MG ORAL(250 mg Capsule)	41201910	ORAL	NO	500 MG	1:5:17 3:00 AM
Late Med Order	New Dosing Schedule	Ampicillin Sodium 500 MG AND Sodium Chloride 100 ML, Dose: 500 MG IV		Multi-Component	IV	500 ML	1:4:17 11:00 AM
Late Med Order	Nurse Engaged Elsewhere	Atorvastatin (LIPITOR), Dose: 10 MG ORAL(10 mg Tablet)	41221581	ORAL	NO	10 MG	1:5:17 8:00 PM
Late Med Order	Nurse Engaged Elsewhere	Atorvastatin (LIPITOR), Dose: 10 MG ORAL(10 mg Tablet)	41221581	ORAL	NO	10 MG	1:5:17 8:00 PM
Late Med Order	Nurse Engaged Elsewhere	Atorvastatin (LIPITOR), Dose: 10 MG ORAL(10 mg Tablet)	41221581	ORAL	NO	10 MG	1:5:17 8:00 PM
Late Med Order	Nurse Engaged Elsewhere	Atorvastatin (LIPITOR), Dose: 10 MG ORAL(10 mg Tablet)	41221581	ORAL	NO	10 MG	1:5:17 8:00 PM
Late Med Order	Nurse Engaged Elsewhere	Azithromycin 500 MG AND Sodium Chloride 250 ML, Dose: 500 MG IV		Multi-Component	IV	500 ML	1:5:17 7:00 PM
Late Med Order	Nurse Engaged Elsewhere	Bupropion HCl (BUPPAR), Dose: 10 MG ORAL(5 mg Tablet)	41278799	ORAL	NO	10 MG	1:5:17 7:30 PM
Late Med Order	Med Pending from Pharmacy	Ciprofloxacin in D5W (CIPRO IV, IN D5W), Dose: 400 MG IV(400 mg per 200 mL IV Piggyback)	41207481	IV	NO	400 MG	1:5:17 12:00 PM

Description: This report shows all comprehensive information on medication administration events where the order parameters were overridden. Information displayed includes event type (Early, Late, etc.), the override reason, medication information, administration information, user, and patient information (visit ID, etc.).

Purpose: use this report when auditing or reviewing order overrides.

Typical User: Nurse Management, Quality Improvement, Regulatory

Quarantine Orders

patienttouch Quarantine Orders Report 03/01/18 to 03/09/18						
Quarantine	Patient Last	Patient First	Visit Number	Medication	Give Min	Give Max
03/01/18 14:19	BAIRD	FAITH	526578	Warfarin Education Performed (COUMADIN TRAINING PERFORMED), Dose: 1 MISCELLANEOUS	1	
03/02/18 03:33	POWELL	JOHN	5265319	Ketorolac Tromethamine (TORADOL), Dose: 7.5 MG IV(15 mg per 1 mL Injection)	7.5	
03/02/18 05:24	MUNOZ	KAITLYN	5266059	Message (MESSAGE), Dose: 1 EA MISCELLANEOUS	1	
03/02/18 05:47	CRANE	ANDREW	5266523	Fentanyl Patch Education (DURAGESIC EDUCATION), Dose: 1 MISCELLANEOUS	1	
03/02/18 08:48	KIDD	ASHLEY	5266915	Message (MESSAGE), Dose: 1 EA MISCELLANEOUS	1	
03/02/18 23:14	LLOYD	FAIXE	5266966	Sodium Chloride (SODIUM CHLORIDE), Dose: 1000 ML IV	1000	
03/02/18 23:14	LLOYD	FAIXE	5266966	Vancomycin HC (VANCOMYCIN HCL), Dose: 1000 MG IV(1000 mg Injection)	1000	
03/03/18 08:11	PERDUSON	MICHAEL	5266920	Metoprolol Tartrate (LOPRESSOR), Dose: 50 MG ORAL(50 mg Tablet)	50	
03/03/18 14:22	WOODWARD	CHLOE	5266949	CeftriaXone Sodium (ROCEPHIV), Dose: 1 GM IV(1 gm Injection)	1	
03/03/18 14:22	WOODWARD	CHLOE	5266949	Water For Injection Sterile (WATER FOR INJECTION STERILE), Dose: 1 ML IV	1	
03/03/18 14:36	TYLER	CHASE	5266920	Message (MESSAGE), Dose: 1 EA MISCELLANEOUS	1	
03/03/18 15:51	MOSES	GRACE	5266941	Metoprolol Tartrate (LOPRESSOR), Dose: 12.5 MG ORAL(25 mg Tablet)	12.5	
03/03/18 17:08	DALE	BAILEY	5267033	ROPINIRole (REQUIP), Dose: 2 MG ORAL(1 mg Tablet)	2	
03/03/18 21:28	WILLIAMSON	ADAM	5266264	Aspirin (ASA), Dose: 325 MG ORAL(325 mg Tablet)	325	
03/03/18 21:28	WILLIAMSON	ADAM	5266264	Enoxaparin Sodium (LOVENOX), Dose: 80 MG SUBCUTANEOUS(80 mg per 0.8 mL Injection)	80	
03/04/18 03:10	WYNN	MASON	5267008	Piperacilin-Tazobactam (ZOSYN), Dose: 3.375 GM IV(3.375 gm Injection)	3.375	
03/04/18 03:10	WYNN	MASON	5267008	Sodium Chloride-MINI BAG PLUS (SODIUM CHLORIDE-MINI BAG PLUS), Dose: 3.375 ML IV	3.375	
03/04/18 05:39	CHRISTENSEN	STEPHEN	5266963	Message (MESSAGE), Dose: 1 EA MISCELLANEOUS	1	
03/04/18 06:36	PIERCE	JOSE	5266559	Message (MESSAGE), Dose: 1 EA MISCELLANEOUS	1	
03/04/18 07:10	SILVA	CHEYENNE	5267081	Message (MESSAGE), Dose: 1 EA MISCELLANEOUS	1	
03/04/18 10:45	FAULKNER	GABRIEL	5267045	Aplixiban (ELIQUIS), Dose: 2.5 MG ORAL(2.5 mg Tablet)	2.5	
03/04/18 13:51	WILKINS	JAMES	5266947	Warfarin Education Performed (COUMADIN TRAINING PERFORMED), Dose: 1 MISCELLANEOUS	1	
03/04/18 14:13	CAMACHO	CHARLES	5264615	Warfarin Education Performed (COUMADIN TRAINING PERFORMED), Dose: 1 MISCELLANEOUS	1	
03/04/18 18:30	MORTON	ELIJAH	5266903	Metoprolol Succinate Extended - Release (TOPROL XL), Dose: 50 TABLET ORAL(50 mg Tablet)	50	
03/05/18 13:44	SILVA	CHEYENNE	5267081	HYDRO-mosphONE HC (DILAUID), Dose: 1 MG IV(1 mg per 1 mL Injection)	1	
03/05/18 18:15	MCREE	MELISSA	5265919	Insulin Preg Hum Rco (HUMALIN R (REGULAR)), Dose: 3 UNIT IV(1 Unit per 0.01 mL Injection)	3	14

Description: The Quarantine Orders Report allows hospitals that utilize the Order Verification feature to review all orders that were quarantined for a user-specified time period. The data includes order, patient, user, and quarantine reason.

Purpose: Provide visibility to a comprehensive list of orders in a quarantined state during a defined timeframe. Pharmacy can use this report to make sure these orders are being reviewed and appropriately addressed (un-quarantined, edited to make correct, discontinued, etc.)

Typical User: Pharmacy

Vaccination Report

patienttouch Vaccination Detail Report 03/01/18 to 04/01/18										
Medication Name	Brand Name	NDC Number	Hospital ID	Route	Strength	Dispensing Form	Lot#	Expiration Date	Date/Time	Given Amt
Pneumococcal Vero 23 mcg Injection,Dose: 23		0009-4943-00	41230770	INTRAMUSCULA	23 mcg per	Injection			3/2/18 9:40 AM	23
PLU VACC QUAD 384DfKa - Dose: 0.5 INTRAMUSCULAR		48291-417-80	41295199	INTRAMUSCULA					3/2/18 9:40 AM	0.5
Tetanus Diph Tetoid Adult Injection,Dose: 0.5	TETANUS	13835-131-01	41236300	INTRAMUSCULA	0.5000 mL	Injection			3/4/18 7:25 AM	0.5
PLU VACC QUAD 384DfKa - Dose: 0.5 INTRAMUSCULAR		48291-417-80	41295199	INTRAMUSCULA					3/9/18 8:23 AM	0.5
PLU VACC QUAD 384DfKa - Dose: 0.5 INTRAMUSCULAR		48291-417-80	41295199	INTRAMUSCULA					3/11/18 8:39 AM	0.5
Pneumococcal Vero 23 mcg Injection,Dose: 23		0009-4943-00	41230770	INTRAMUSCULA	23 mcg per	Injection			3/17/18 10:18 AM	23

Description: This report provides vaccine administration information for the defined date parameters and selected medication(s). If the medication field is left blank, the report will provide information on all vaccinations (provided they have a valid NDC to identify them as a vaccine).

Purpose: The purpose of this report is to show administration activity for vaccines within the defined date period.

Typical Users: Quality Management, Nursing Management, Pharmacy

Therapeutic Events

Description: This report provides caregivers, starting their shifts with documentation, about medications omitted or held during the previous shift, and PRN medications that were given. This report provides history (defined by start and end dates) for a given set of patients.

In addition to start and end dates, users can generate a report on patients assigned to a specific caregiver. If patients are not yet assigned, the report returns no results.

Purpose:

Typical Users:

Med Admins Trends Overrides Reports

Nursing Unit Overrides by Service Line

Description: The report provides override activity data across nursing units for a specific service line (ED, ICU, Med Surg, etc.) within a facility. Specifically, when users choose to proceed with a medication administration after receiving alerts such as early dose, late dose, order not found in system, allergy, drug interaction alert, unverified order, etc.

Purpose: CNO's/VP's/Nurse Management can use this report to monitor medication administration override events. The report provides data across nursing units for a specific service line (ED, ICU, Med Surg, etc.) within a facility. This data helps drive continuous quality, and performance improvement, and address any potential medication errors that occur as a result of bypassing the alert. They can use it as a means to provide positive feedback and encouragement as well as to work with specific units/areas and/or users.

Typical User: Nurse Management (unit managers, CNO's, VP's, quality, etc.), possibly Pharmacy

Input: Hospital, Start Date, End Date, Override Type, Service Line

Service Line Overrides

Description: The report provides data for a specific override activity across service lines (ED, ICU, Med Surg, etc.) within a facility. Specifically, when users choose to proceed with a medication administration after receiving alerts such as early dose, late dose, order not found in system, allergy, drug interaction alert, unverified order, etc.

Purpose: CNO's/VP's/Nurse Management can use this report to monitor medication administration override events. The report provides data across nursing units for a specific service line (ED, ICU, Med Surg, etc.) within a facility. This data helps drive continuous quality, and performance improvement, and address any potential medication errors that occur as a result of bypassing the alert. They can use it as a means to provide positive feedback and encouragement as well as to work with specific units/areas and/or users.

Typical User: Nurse Management (unit managers, CNO's, VP's, quality, etc.), possibly Pharmacy

Input: Hospital, Start Date, End Date, Override Type

System Overrides

Description: The report provides a summary of Override Trends for an entire hospital system (multiple facilities). Specifically, when users choose to proceed with a medication administration after receiving alerts such as early dose, late dose, order not found in system, allergy, drug interaction alert, unverified order, etc.

Purpose: CNO's/VP's/Nurse Management can use this report to monitor medication administration override events. This data helps drive continuous quality and performance improvement, and address any potential medication errors that occur as a result of bypassing the alert. They can use it as a means to provide positive feedback and encouragement as well as to work with specific units/areas and/or users.

Typical User: Nurse Management (unit managers, CNO's, VP's, quality, etc.), possibly Pharmacy

Input: Start Date, End Date, Override Type

User Overrides

Description: The report provides a summary of Override Trends for users within a facility. Specifically, when users choose to proceed with a medication administration after receiving alerts such as early dose, late dose, order not found in system, allergy, drug interaction alert, unverified order, etc.

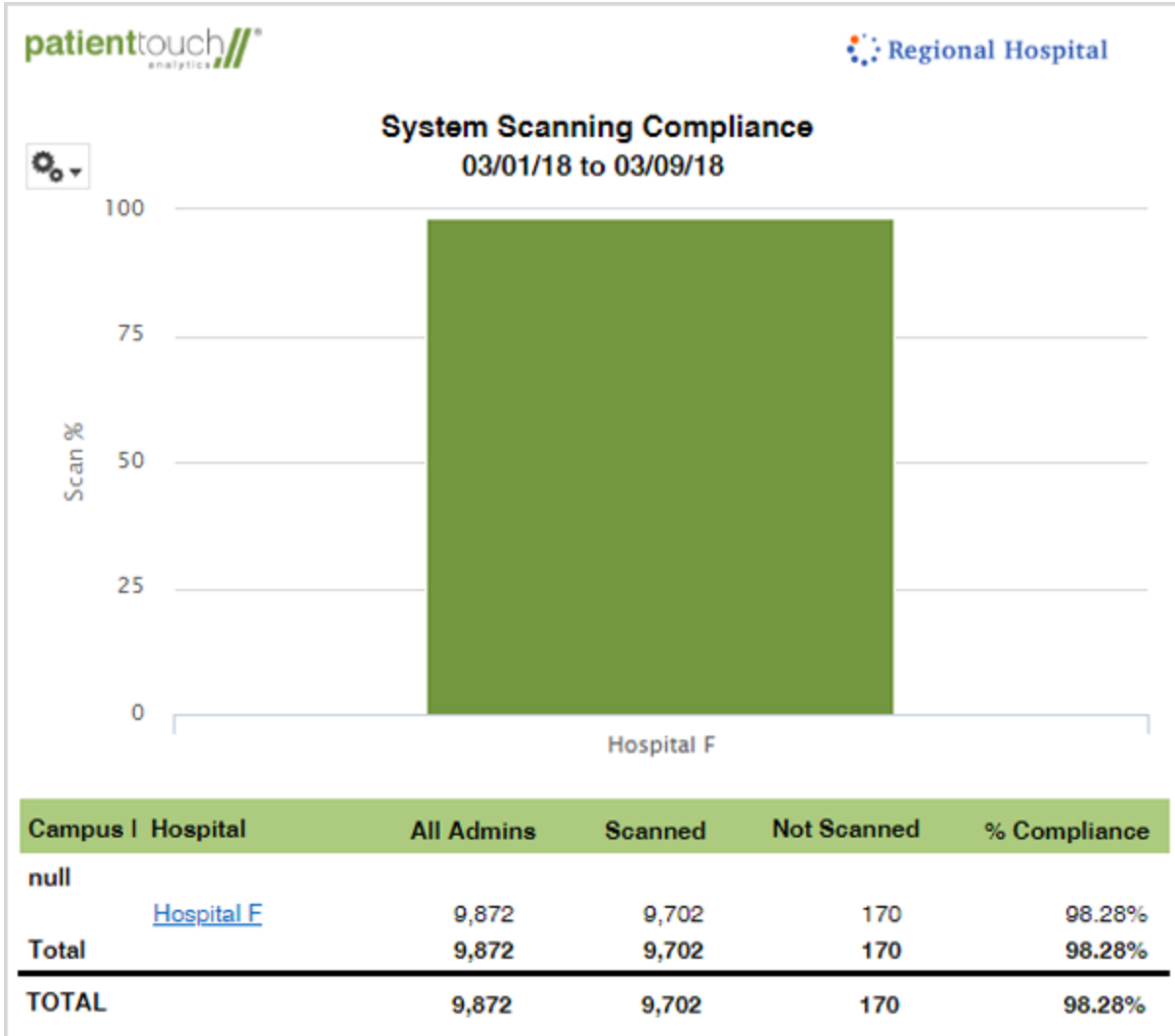
Purpose: CNO's/VP's/Nurse Management can use this report to monitor medication administration override events. This data helps drive continuous quality and performance improvement, and address any potential medication errors that occur as a result of bypassing the alert. They can use it as a means to provide positive feedback and encouragement as well as to work with specific units/areas and/or users.

Typical User: Nurse Management (unit managers, CNO's, VP's, quality, etc.), possibly Pharmacy

Input: Hospital, Start Date, End Date, Override Type, Nursing Unit(s)

Scanning Compliance Reports

Hospital Scan Compliance



Description: This report generates the percent of Scanned Medication Administration compliance (BCMA compliance) for hospitals.

It displays the percentage of administrations given using the handheld (scanned) and the percentage given not using the handheld (not scanned).


How is Compliance Calculated? $(\text{Total \# confirmed admins} - \text{\# Manager Created admins}) / \text{Total \# confirmed admins} \times 100$

Purpose: CNO’s/VP’s/Nurse Management can use this report to monitor scanning compliance across the hospital. If multiple facilities exist within the same campus, it will show overall compliance for each

hospital. This helps drive continuous quality and performance improvement. They can use it as a means to provide positive feedback and encouragement as well as to work with specific units/areas and/or users who may be performing below par related to scanning policies.

Typical User: Nurse Management (unit managers, CNO's, VP's, etc.)

Hospital Scanning Statistics

									
Hospital Statistical Report									
03/01/18 to 03/07/18									
Unit	All Transactions	Manager	% Compliance	Total Confirmed	Manager Confirmed	All 5 Rights	Late	Early	Order Not Found in System
ICU	1,787	33	98.18	1,802	30	1153	178	85	123
JNT	135	1	99.23	113	1	83	10	9	9
MSN	1,605	63	98.07	1,397	63	999	134	148	48
MSW	1,686	20	98.8	1,402	19	1010	237	72	82
PCN	1,853	28	98.6	1,559	28	1114	208	125	74
PCW	1,841	22	98.8	1,608	22	1132	228	151	82
PSSHOLD	18	3	83.33	15	3	1	11	0	0
TOTAL	8,090	188	98.11%	7,709	193	5,491	1,002	500	376

Description: This report provides a statistical overview of commonly audited data points including bedside scanning compliance, overrides, early & late admins, and omitted (not given) med orders. The report includes hospital totals as well as individual nursing unit statistics.

Purpose: For use by data analysts when investigating detailed scanning behavior within their hospitals.

Typical User: Nurse Management (unit managers, CNO's, VP's, etc.)

Medication Scanning Compliance

patienttouch analytics		Regional Hospital Hospital F			
Medication Scanning Compliance - by 03/01/18 to 03/08/18					
Unit	All Admins	Scanned	Not Scanned	Compliance	
ICU					
0.45% NS + 20 mEq KCl 20 mEq IV	4	4	0	100%	
Acetaminophen 500 mg tablet	1	1	0	100%	
Acetaminophen 325 mg Tablet	33	33	0	100%	
Acetaminophen 650 mg	1	1	0	100%	
Acidophilus w/Pectin 100 mg	9	9	0	100%	
Acyclovir Sodium 500 mg Injection	3	3	0	100%	
Albuterol 2.5 mL Inhal Soln	10	10	0	100%	
ALPRAZolam 0.25 mg Tablet	25	25	0	100%	
Amiodarone 50 mg Injection	2	2	0	100%	
Amiodarone HCl 200 mg Tablet	1	1	0	100%	
Amiodarone HCl 50 mg Injection	1	1	0	100%	
Amlodipine Besylate 5 mg Tablet	3	3	0	100%	
Apixaban 2.5 mg Tablet	6	6	0	100%	
Ascorbic Acid 500 mg Tablet	17	17	0	100%	
Aspirin (Enteric Coated) 325 mg	1	1	0	100%	
Aspirin (Enteric Coated) 81 mg	6	6	0	100%	
Aspirin 325 mg Tablet	10	10	0	100%	
Aspirin 81 mg Tablet	20	20	0	100%	
Atenolol 50 mg Tablet	4	4	0	100%	
Atorvastatin Calcium 20 mg tablet	2	2	0	100%	
Atorvastatin Calcium 10 mg Tablet	12	12	0	100%	
Atorvastatin Calcium 40 mg Tablet	8	8	0	100%	

Description: This report generates the percent of Scanned Medication Administration compliance (BCMA compliance) for Medications within the selected Nursing Units. It displays the percentage of administrations given using the handheld and the percentage given not using the handheld.

Purpose: Use this report when a quick or broad summary of problem Medications is needed by pharmacy or nursing management.

Typical User: Nurse Management (unit managers, CNO's, VP's, etc.)

Nursing Unit Scanning Compliance

patienttouch analytics		Regional Hospital Hospital F		
Nursing Unit Scanning Compliance 03/01/18 to 03/07/18				
Unit	All Admins	Scanned	Not Scanned	% Compliance
ICU	1,602	1,576	26	98.38%
JNT	113	112	1	99.12%
MSN	1,397	1,338	59	95.78%
MSW	1,402	1,383	19	98.64%
PCN	1,569	1,551	18	98.85%
PCW	1,608	1,586	22	98.63%
PSSHOLD	15	13	2	86.67%
TOTAL	7,706	7,659	147	98.09%

Description: This report generates the percent of Scanned Medication Administration compliance (BCMA compliance) for Nursing Units.

It displays the percentage of administrations given using the handheld and the percentage that did not use the handheld.

Purpose: Use this report when a quick or broad summary of Nursing Unit Scanning Compliance is needed by management.

Typical User: Nurse Management (unit managers, CNO's, VP's, etc.)

Nursing Unit Scanning Compliance by Service Line

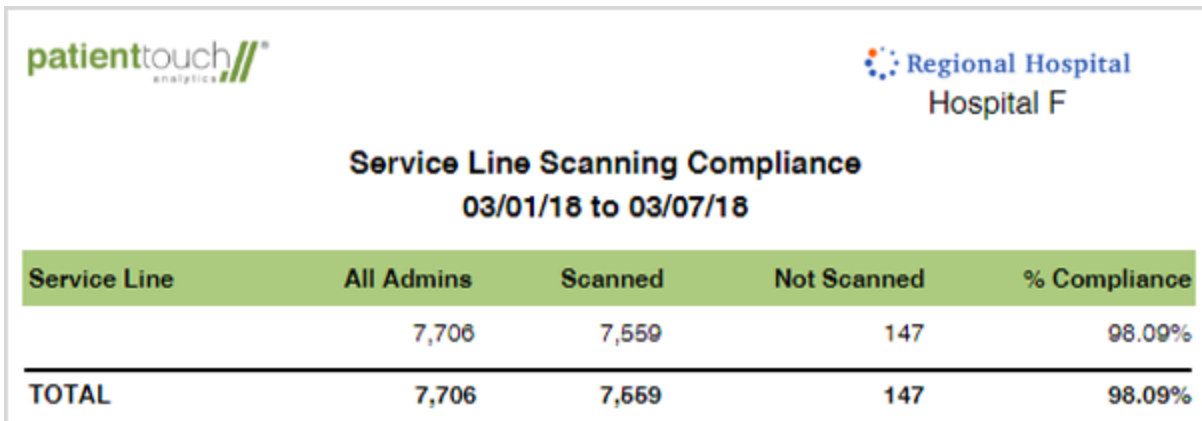
Description: This report displays the same information as the Nursing Unit Scanning Compliance report above, but this report version requires that a Nursing Unit be chosen before running the

report.

Purpose: CNO's/VP's/Nurse Management can use this report to monitor scanning compliance within a specific service line (ED, ICU, Med Surg, etc.) within a facility and across facilities in the same campus. This helps drive continuous quality and performance improvement. They can use it as a means to provide positive feedback and encouragement as well as to work with those who may be performing below par related to scanning policies.

Typical User: Nurse Management (unit managers, CNO's, VP's, etc.)

Service Group Scanning Compliance



Service Line	All Admins	Scanned	Not Scanned	% Compliance
	7,706	7,559	147	98.09%
TOTAL	7,706	7,559	147	98.09%

Description: This report generates the percent of Scanned Medication Administration compliance (BCMA compliance) for service groupings as defined within the hospital (where service groupings are groups of Nursing Units).

It displays the percentage of administrations given using the handheld and the percentage that did not use the handheld.

Purpose: Use this report when a quick or broad summary of Scanning Compliance is needed by management.

Typical User: Nurse Management (unit managers, CNO's, VP's, etc.)

User Scanning Compliance

patienttouch analytics		Regional Hospital Hospital F			
User Scanning Compliance					
03/01/18 to 03/07/18					
Unit: ICU					
User	All Admins	Scanned	Not Scanned	% Compliance	
ALLISON, PATRICIA	63	63	0	100%	
AUGUGLIARO, JAMES	49	49	0	100%	
BACHUS, LISA	36	36	0	100%	
BOCKER, DENISE	12	11	1	91.67%	
BOND, JOSHUA	48	48	0	100%	
BRACKETT, MAUREEN	47	47	0	100%	
BRANDON, TATIANA	52	52	0	100%	
BRAUNM, JOHN	10	10	0	100%	
BUNN, RN, WENDY	12	12	0	100%	
CERNA, MICHELLE	50	49	1	98%	
CLOUD, TIMOTHY	58	58	0	100%	
CONNOR, SANDRA	33	33	0	100%	
COOK, RT, REID	18	18	0	100%	
CUMMINGS, AMANDA	31	31	0	100%	
CUMMINGS, CLAUDIA	42	42	0	100%	
DORIS, DAVE	11	11	0	100%	

Description: This report generates the percent of Scanned Medication Administration compliance (BCMA compliance) for PatientTouch users within the selected Nursing Units.

It displays the percentage of administrations given using the handheld and the percentage given not using the handheld.

Purpose: Use this report to review and to monitor BCMA scanning compliance of individual users.

Typical User: Nurse Management (unit managers, CNO's, VP's, etc.)

User Scanning Statistics

patienttouch system									
User Statistical Report 03/01/18 to 03/07/18									
Care Giver	Login	All Transactions	Manager Created	% Compliance	Total Confirmed	Manager Confirmed	All 5 Rights	Late	Early
ALLISON, PATRICIA	PAK	71	0	100.0	53	0	53	1	2
ARNSTEIN, JOHN	JA4236	55	1	96.18	46	1	33	5	6
AUDOUGLIARO, JAMES	JAMA	52	0	100.0	49	0	40	2	2
BACHUS, LISA	lbatchu	36	0	100.0	36	0	26	1	9
BALSAMO, YASMIN	ybalsamo	116	0	100.0	108	0	105	1	2
BALLUA, MICHELLE	mballuj	240	2	99.17	203	2	120	61	19
BAYRON, VANESSA	VB0573	52	2	96.15	42	2	22	1	3
BERRIOS, DENNISSE	DBM	53	1	96.8	56	1	53	2	12
ROCKER, DENISE	DENC	48	1	97.92	39	1	27	0	0
BOND, JOSHUA	jbond843	55	0	100.0	48	0	37	3	1
BOS WISEMAN, SHARON	sboswise	79	0	100.0	67	0	44	13	7
BOUTIN, MEGAN	MM3667	178	1	99.44	139	1	108	3	26
BRACKETT, MAUREEN	mbracke	52	0	100.0	47	0	40	6	0
BRANDON, TATIANA	tbrand06	56	0	100.0	52	0	50	0	0
BRAUNM, JOHN	jbraum	45	0	100.0	43	0	30	9	4
BUNN, RNL WENDY	WR0526	17	0	100.0	12	0	8	2	1
BURTON, TAMARA	tburt07	48	0	100.0	43	0	40	2	0
CARABALLO, GILLIAN	gcarrabal	125	0	100.0	103	0	77	23	2

Description: This report generates statistics for each user within the selected hospital; it is a more granular version of the Hospital Scanning Statistics report.

Purpose: CNO's/VP's/Nurse Management can use this report to monitor scanning compliance and statistics for individual users. This helps drive continuous quality and performance improvement. They can use it as a means to provide positive feedback and encouragement as well as to work with specific users who may be performing below par related to scanning policies.

Typical User: Nurse Management (unit managers, CNO's, VP's, etc.)

Infant Care Reports

Activity Report

The Infant Care Activity Report is a report containing information about infant care workflow activity, and includes information about the user, infant, breast milk, and activity result (successful completion, alert, etc.).

When there is a mismatch between mother and infant or when an incorrect bottle is scanned, a mismatch alert displays on the handheld. The Infant Care Activity Report displays the handheld ID of the nurse who received the mismatch alert. In addition, the report displays the barcode that was scanned. See the example report below for additional details.

Example of the Infant Care Activity Report:

patienttouch		Infant Care Activity Report									
analytics		Report Generated 05/07/19 15:51									
Activity ID	Caregiver	Unit	Location	Patient	MRN	Visit #	Activity	Result	Date	Time	
6167001	Jane Doe	B19C	Baby Doe	000123	000123		Breast Milk Incident Collection	Documented By User	05/06/2019	20:23	
6167016	Jane Doe	B19C	Baby Doe	000123	000123		Breast Milk Incident Collection	Documented By User	05/06/2019	16:29	
6167590	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	01:51	
6167643	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	01:54	
6167556	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	01:55	
6167559	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	01:57	
6167602	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	02:15	
6167610	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	02:18	
6167852	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	04:42	
6167866	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	04:51	
6167919	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	05:12	
6167942	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	05:23	
6168117	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	06:35	
6168224	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	07:43	
6168267	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	07:58	
6168291	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	08:01	
6168299	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	08:02	
6168311	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	08:09	
6168357	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	08:17	
6168395	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	08:26	
6168816	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	09:07	
6169559	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	10:28	
6169662	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	10:40	
6169665	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled By User)	01/31/2019	10:42	
6169666	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Cancelled By User	01/31/2019	10:42	
6169667	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	10:43	
6169676	Jane Doe	B07C	Baby Doe	000123	000123		Infant Feeding	Documented By User	01/31/2019	10:46	

Near Miss Report

The Infant Care Near Miss Report is report containing information about infant care workflow activities that resulted in “near misses”—events for which an incorrect match occurred, such as a mismatch between infant and bottle during feeding, or between an infant and mother – during the workflow. The report includes information about the user, infant, and attempted match activity.

When there is a mismatch between mother and infant or when an incorrect bottle is scanned, a mismatch alert displays on the handheld. The Infant Care Near Miss Report displays the handheld ID of the nurse who received the mismatch alert. In addition, the report displays the barcode that was scanned. See the example report below for additional details.

Example of the Near Miss Report:

patienttouch		Infant Care Near Miss Report												
analytics		Report Generated 02/07/19 15:50												
Activity ID	Caregiver	Unit	Location	Patient	DOB	Gender	MRN	Visit #	Activity	Near Miss	Barcode Scanned	Second Attempt	Date	Time
6167522	Jane Doe	B09C	Baby Doe	42478	M	00123	00123		Receive Bottle Match	Receive Bottle Infant/Elavone Mismatch (Cancelled)	00007358	Cancelled By User	01/31/2019	02:35
6167546	Jane Doe	B09C	Baby Doe	52978	M	00123	00123		Verify Crib Match	Infant Crib Mismatch (Cancelled)	00007352	Cancelled By User	01/31/2019	06:50
6167547	Jane Doe	B07C	Baby Doe	12178	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00000448	Cancelled By User	01/31/2019	20:03
6167578	Jane Doe	B07C	Baby Doe	32178	F	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00000448	Cancelled By User	01/31/2019	23:07
6169066	Jane Doe	B07C	Baby Doe	15719	F	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00002106	Cancelled By User	01/31/2019	10:42
6167627	Jane Doe	B06T	Baby Doe	80718	F	00123	00123		Receive Bottle Match	Decover Bottle Infant/Bottle Mismatch (Confirmed)	00000441,00000335	Cancelled By User	02/01/2019	15:39
6167798	Jane Doe	B07C	Baby Doe	18719	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00000650	Cancelled By User	02/02/2019	14:34
6167798	Jane Doe	B07B	Baby Doe	51219	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00000389	Cancelled By User	02/02/2019	01:26
6167798	Jane Doe	B07B	Baby Doe	51219	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00002779	Cancelled By User	02/02/2019	13:47
6167804	Jane Doe	B07C	Baby Doe	51419	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	000003425	Cancelled By User	02/02/2019	04:26
6167809	Jane Doe	B06T	Baby Doe	80718	F	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00000335	Cancelled By User	02/02/2019	05:01
6167830	Jane Doe	B06T	Baby Doe	80718	F	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	000003412	Cancelled By User	02/02/2019	07:03
6167894	Jane Doe	B06T	Baby Doe	80718	F	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	000003413	Cancelled By User	02/02/2019	07:04
6167725	Jane Doe	B07B	Baby Doe	21119	F	00123	00123		Breast Milk Incident Collection	Breast Milk Decover Mismatch (Cancelled)	1128458	Cancelled By User	02/02/2019	10:34
6167804	Jane Doe	B07C	Baby Doe	15719	F	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00001001	Cancelled By User	02/02/2019	11:09
6167878	Jane Doe	B07C	Baby Doe	10718	F	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	000001008	Cancelled By User	02/02/2019	20:34
6167878	Jane Doe	B07C	Baby Doe	10718	F	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	000003080	Cancelled By User	02/02/2019	13:37
6167882	Jane Doe	B07C	Baby Doe	10819	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00000696	Cancelled By User	02/02/2019	10:44
6168991	Jane Doe	B07B	Baby Doe	11219	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00000146	Cancelled By User	02/02/2019	07:46
6168278	Jane Doe	B07B	Baby Doe	51219	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00002119	Cancelled By User	02/02/2019	22:41
6167831	Jane Doe	B07B	Baby Doe	51219	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	000006123	Cancelled By User	02/02/2019	19:48
6167793	Jane Doe	B07B	Baby Doe	51219	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	00000657	Cancelled By User	02/02/2019	20:45
6168073	Jane Doe	B07B	Baby Doe	51219	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	000003277	Cancelled By User	02/04/2019	19:36
6168478	Jane Doe	B07B	Baby Doe	51819	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	000003820	Cancelled By User	02/04/2019	10:39
6167321	Jane Doe	B07B	Baby Doe	10819	M	00123	00123		Infant Feeding	Breast Milk Bottle Mismatch (Cancelled)	000003491	Cancelled By User	02/02/2019	10:27