4.7.1 Server and Client Release

This release note is to inform customers of new features and enhancements in version 4.7.1 of the PatientTouch System.

Release Information

PSS recommends you upgrade your server and client to the versions below:

Server: 4.7.1

Client App: 4.7.1

Affected Hospital Staff

All PatientTouch 4.x Users

Global System Release Notes

New Features and Enhancements

Feature: New Setting in Enterprise Manager for Persistent Login

Description: The persistent login setting in the Enterprise Manager allows system administrators to enable or disable the persistent login feature. The default is disabled or off. When selected, persistent login will be enabled for PatientTouch Communications BYOD users. However, user settings will override any global settings.

Audience: System Administrators

Impact: Minimize missed messages and notifications by enabling Persistent Login Mode.

Third Party Requirements: N/A

Configuration and Maintenance: Enterprise Manager>Settings>Secure Messaging>Persistent Login

Devices and Applications: Enterprise Manager

Additional Resources: Enterprise Manager User Guide

Feature: New Setting in Enterprise Manager for Security Assertion Mark Up Language (SAML) Integration

Description: The Enable External Authentication setting in the Advanced Settings of Enterprise Manager allows system administrators to enable or disable SAML Integration. SAML Integration enables multi-factor authentication to be configured in user's third party IdP system.

Audience: System Administrators

Impact: SAML Integration provides for a safer and more secure log in.

Third Party Requirements: SAML, Authentication Provider and optional routing must be configured prior to enabling SAML in Enterprise Manager.

Configuration and Maintenance: Enterprise Manager>Settings>Security>Advanced Settings: Enable external authentication.

Devices and Applications: SAML Integration is enabled in the Enterprise Manager for the following applications:

PatientTouch Clinical iOS, PatientTouch Communications iOS/Android and Web Messenger.

Additional Resources: Please refer to the product application user guides for additional details.

Feature: SAML Integration Supported on PatientTouch Clinical iOS Application

Description: SAML Integration provides a way for hospitals to use a third party Multi-Factor Authentication (MFA) system to ensure a safer and more secure log in. SAML Integration may be used by internal hospital employees (Internal Users), or, users external to the hospital network (External Users).

Audience: This feature is for hospitals that want to provide a way for users to login on non-hospital own devices or are outside of the customer's internal network.

Impact: Provides for a safer and more secure login.

Third Party Requirements: N/A

Configuration and Maintenance: SAML Integration must first be configured in the Enterprise Manager.

Devices and Applications: SAML Integration is enabled in the Enterprise Manager for the following applications:

PatientTouch Clinical iOS, PatientTouch Communications iOS/Android and Web Messenger.

Additional Resources: PatientTouch Clinical Application User Guide (iOS only)

Web Messenger Release Notes

New Features and Enhancements

Feature: SAML Integration Supported on Web Messenger Application

Description: SAML Integration provides a way for hospitals to use a third party Multi-Factor Authentication (MFA) system to ensure a safer and more secure log in. SAML Integration may be used by internal hospital employees (Internal Users), or, users external to the hospital network (External Users).

Audience: This feature is for hospitals that want to provide a way for users to login on non-hospital own devices or are outside of the customer's internal network.

Impact: Provides for a safer and more secure login.

Third Party Requirements: N/A

Configuration and Maintenance: SAML Integration must first be configured in the Enterprise Manager.

Devices and Applications: SAML Integration is enabled in the Enterprise Manager for the following applications:

PatientTouch Clinical iOS, PatientTouch Communications iOS/Android and Web Messenger.

Additional Resources: PatientTouch Web Messenger User Guide