

## 4.7 Server and Client Release

This release note is to inform customers of new features, enhancements, and resolved issues in version 4.7 of PatientTouch Communications.

### Release Information

PatientSafe Solutions recommends you upgrade your server and client to the versions below:

Server: 4.7

Client App: 4.7

### Affected Hospital Staff

1. All PatientTouch Communications 4.x Users

## Android Release Notes v.4.7

### New Features and Enhancements

#### Feature: Unread Message Count Added to Conversation Details

**Description:** The number of unread messages in conversation details displays on the top left of the conversation details screen, next to the Back button, in a white, round circle.

**Audience:** All PatientTouch Clinical and PatientTouch Communications Users

**Impact:** To decrease missed notifications and improve the messaging experience.

**Third Party Requirements:** N/A

**Configuration and Maintenance:** N/A

**Devices and Applications:** PatientTouch Clinical iOS Application, PatientTouch Communications iOS/Android Applications

**Additional Resources:** PatientTouch Clinical Application User Guide (iOS only), PatientTouch Communications Application User Guide (iOS), PatientTouch Communications Application User Guide (Android)

#### Feature: PatientTouch Communications iOS Application Image/Audio Attachments

**Description:** Customers may enable or disable image and audio attachments on messages, in accordance with hospital policies. These settings are controlled in Enterprise Manager. When disabled, touching the image or audio icon will display a message indicating the attachment has been disabled on organizational policy.

**Audience:** All PatientTouch Clinical and PatientTouch Communications Users

**Impact:** This feature allows hospitals to comply with company policy on image and audio attachments.

**Third Party Requirements:** N/A

**Configuration and Maintenance:** Enterprise Manager>Settings>Secure Messaging>Audio/Image Attachments

**Devices and Applications:** PatientTouch Clinical iOS Application, PatientTouch Communications iOS/Android Application

**Additional Resources:** PatientTouch Clinical Application User Guide (iOS only), PatientTouch Communications Application User Guide (iOS), PatientTouch Communications Application User Guide (Android)

### **Feature: Refine Search Criteria**

**Description:** When searching for contacts or recipients, users will receive a "Refine Search Entry...Refine search criteria to narrow search results" message when searching for users when there is over 200 possible results.

**Audience:** PatientTouch Multi-Facility Users

**Impact:** This feature provides a refined method of searching.

**Third Party Requirements:** N/A

**Configuration and Maintenance:** N/A

**Devices and Applications:** PatientTouch Communications iOS/Android Applications

**Additional Resources:** N/A

### **Feature: Care Role: "Show on Care Team" Setting**

**Description:** "Show on Care Team" setting provides the ability for users to hide/display a care role on a patient's Care Team.

**Audience:** All PatientTouch System Users

**Impact:** Provides flexibility in removing care roles from care team.

**Third Party Requirements:** N/A

**Configuration and Maintenance:** Enterprise Manager>Configuration>Care Roles>Show on Care Team.

**Devices and Applications:** PatientTouch Clinical iOS Application, PatientTouch Communications iOS/Android Application, Enterprise Manager, Web Messenger, Desktop Messenger

**Additional Resources:** PatientTouch Clinical Application User Guide (iOS only), PatientTouch Communications Application User Guide (iOS), PatientTouch Communications Application User Guide (Android), Web Messenger User Guide, Enterprise Manage User Guide